Mallesons Stephen Jaques

Port Terminal Services Access Undertaking

by

AusBulk Ltd (ABN 88 007 556 256) of 124 South Tce Adelaide SA 5064 ("**Port Operator**")

in favour of

Australian Competition and Consumer Commission being a body corporate established under **section 6A** of the TPA ("ACCC")

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Port Terminal Services Access Undertaking

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Port Terminal Services Access Undertaking

General terms

1 Background

1.1 Introduction

- (a) The Port Operator operates the Port Terminal Facilities at the Port Terminals.
- (b) The Port Terminal Facilities provide services relating to the export of Bulk Wheat and other commodities.
- (c) The Port Operator has historically provided access to services provided by the Port Terminals to third parties under open access policies.
- (d) The Port Operator or a Related Body Corporate has applied to become an Accredited Wheat Exporter under the *Wheat Export Marketing Act* 2008 (Cth).
- (e) Under section 24 of the WEMA, a person who is also the provider of one or more port terminal services (as defined under that Act) must satisfy the 'access test' to be eligible for accreditation to export Bulk Wheat.
- (f) The 'access test' under the WEMA requires:
 - (i) the person to comply with the continuous disclosure rules in relation to a port terminal service; and
 - (ii) either there is:
 - (A) an access undertaking in operation (under Division 6
 Part IIIA of the TPA) relating to the provision to
 Accredited Wheat Exporters of access to the port
 terminal service for purposes relating to export of
 Bulk Wheat; or
 - (B) a decision in force that a regime established by a
 State or Territory for access to the port terminal
 service is an effective access regime (under Division
 2A Part IIIA of the TPA) and under that regime
 Accredited Wheat Exporters have access to the port
 terminal service for purposes relating to the export of
 Bulk Wheat.
- (g) The Port Operator has submitted this Undertaking to the ACCC for approval under Part IIIA of the TPA for the purpose of satisfying the 'access test'.

1.2 Objectives

The Undertaking has the following objectives:

- (a) providing a framework to manage negotiations with Applicants for access to services provided by certain facilities at the Port Terminals in relation to export of Bulk Wheat;
- (b) establishing a workable, open, non-discriminatory and efficient process for lodging and processing Access Applications;
- (c) providing a non-discriminatory approach to pricing and the provision of Port Terminal Services under which the Port Operator publishes reference prices annually and, subject to clause 5.1(c) offers access to certain standard services on the terms and conditions set out in Schedule 3:
- (d) operating consistently with the objectives and principles in Part IIIA of the TPA and the Competition Principles Agreement;
- (e) reaching an appropriate balance between:
 - (i) the legitimate business interests of the Port Operator, including:
 - (A) the recovery of all efficient costs associated with the granting of access to the Port Terminal Services;
 - (B) a fair and reasonable return on the Port Operator's investment in the Port Terminal Facility commensurate with its commercial risk;
 - (C) the Port Operator's business interests relating to the export of grain other than Bulk Wheat and to the export of non-grain commodities using the Port Terminal Facilities; and
 - (ii) the interest of the public, including:
 - (A) ensuring efficient use of resources; and
 - (B) the promotion of economically efficient investment, use and operation of the Port Terminals; and
 - (iii) the interests of Applicants wanting access to the Port
 Terminal Services, including providing access to the Port
 Terminal Services:
 - (A) on non-discriminatory price and non-price terms; and
 - (B) in a transparent, open, efficient and nondiscriminatory manner;
- (f) providing an efficient, effective and binding dispute resolution process in the event that the Port Operator and the Applicant are unable to negotiate a mutually acceptable Access Agreement; and

(g) in accordance with the objective in s44AA(b) of the TPA, providing for a uniform approach to access to the Port Terminal Services at the different Port Terminals to the extent practicable having regard to the different characteristics of the Port Terminals.

2 Structure

2.1 Components

- (a) This Undertaking applies in relation to access to Port Terminal Services provided by means of Port Terminal Facilities at a number of Port Terminals. The Port Terminal Facilities are geographically separate and have different physical and operating characteristics and modes of operation.
- (b) Accordingly, this Undertaking comprises:
 - (i) these General Terms (and Schedules) which apply to Port Terminal Services provided by means of each Port Terminal Facility; and
 - (ii) the specific Port Schedules which set out the Standard Port Terminal Services provided at each Port Terminal, and apply only to Port Terminal Services provided by means of Port Terminal Facilities at that particular Port Terminal.

2.2 Priority

To the extent of any inconsistency between the General Terms and the Schedules, they are to apply in the following order of priority:

- (a) the Port Schedules;
- (b) the General Terms;
- (c) Schedule 2 (Port Loading Protocols); and
- (d) Schedules 1 and 3.

2.3 Obligation to procure

If the performance of an obligation under this Undertaking requires a Related Body Corporate of the Port Operator to take some action or refrain from taking some action, the Port Operator must procure that Related Body Corporate to take that action or refrain from taking that action.

3 Term and variation

3.1 Commencement Date

For the purposes of section 24 of the WEMA, this Undertaking commences on 1 October 2009 and the Port Operator will comply with this Undertaking on and from that date.

3.2 Expiry

This Undertaking expires on the earlier of:

- (a) 30 September 2011; or
- (b) the day the ACCC consents to the Port Operator withdrawing the Undertaking in accordance with Part IIIA of the TPA (including under clause 3.3).

3.3 Early withdrawal of the Undertaking

The Port Operator may seek the approval of the ACCC to the withdrawal of this Undertaking on the occurrence of any of the following events:

- (a) the Port Operator or a Related Body Corporate ceases to be an Accredited Wheat Exporter under the WEMA; or
- (b) the WEMA is amended such that an Accredited Wheat Exporter is no longer required to have in place an access undertaking under Part IIIA of the TPA in relation to access to any of the Port Terminal Services for the purposes of obtaining or maintaining accreditation under the WEMA.

3.4 Variation for a particular Port Terminal

The Port Operator may seek the approval of the ACCC to the variation of this Undertaking by removing the Port Terminal Services provided at a particular Port on the occurrence of any of the following events:

- (a) the Port Terminal is disposed of to a person who is not a Related Body Corporate of the Port Operator and the Port Operator ceases to operate or control the Port Terminal Facilities at that Port Terminal; or
- (b) there is in force under Division 2A Part IIIA of the TPA a regime established by a State or Territory for access to services provided at the Port Terminal and under that regime Accredited Wheat Exporters have access to Port Terminal Services (or services substantially similar to the Port Terminal Services) for purposes relating to the export of Bulk Wheat.

3.5 Other variations

- (a) If, during the term of the Undertaking, the Port Operator is of the opinion that circumstances have changed such that this Undertaking is no longer:
 - (i) commercially viable for the Port Operator or becomes inconsistent with the objectives set out in clause 1.2; or
 - (ii) consistent with the Continuous Disclosure Rules as a result of changes to the WEMA,

the Port Operator may seek the approval of the ACCC to vary this Undertaking.

(b) Prior to seeking the approval of the ACCC under clause 3.5(a), the Port Operator will first consult with counterparties to Access Agreements and Applicants regarding the proposed variation.

4 Scope

4.1 Application to negotiation of Access Agreements in relation to Port Terminal Services

- (a) This Undertaking applies only to:
 - (i) access to Port Terminal Services; and
 - (ii) the negotiation of any Access Agreement entered into, or to be entered into, by the Port Operator and a User in respect of Port Terminal Services to be provided by the Port Operator at any time during the period 1 October 2009 to 30 September 2011.

This Undertaking does not apply to the negotiation of any Access Agreement which will have a commencement date after the expiry of this Undertaking.

(b) To ensure that the terms of this Undertaking apply to the negotiation of Access Agreements which involve the provision of Port Terminal Services from 1 October 2009, the Port Operator will not execute any Access Agreement in respect of any period from 1 October 2009 until after the commencement of this Undertaking. Subject to the Applicant satisfying the Prudential Requirements, the Port Operator will offer to provide access to Standard Port Terminal Services on the Standard Terms and at the Reference Prices until the Access Agreement in respect of that period is concluded, negotiations terminate in accordance with this Undertaking or the following 30 September (whichever is earlier).

Note

Clause 5.3 provides further information about contractual arrangements.

In accordance with this Undertaking, Applicants will have an opportunity to negotiate with the Port Operator in relation to:

- (a) potential variations to the Standard Terms (i.e. the provision of access to Port Terminal Services on non-standard terms);
- (b) the terms on which access may be provided to Port Terminal Services which are not Standard Port Terminal Services:
- (c) the Reference Prices; and/or
- (d) any combination of the matters set out in paragraphs (a) (c) above.

It is intended that successful negotiations will be concluded in an Access Agreement.

4.2 Meaning of Port Terminal Services and Port Terminal Facility

In this Undertaking:

- (a) "Port Terminal Services" means the services described in the Port Schedule in relation to Bulk Wheat provided by means of a Port Terminal Facility, the use of a Port Terminal Facility and the use of all other associated infrastructure provided by the Port Operator at a Port Terminal which in each case is necessary to allow an Accredited Wheat Exporter to export Bulk Wheat through that Port Terminal.
- (b) "Port Terminal Facility" means a ship loader that is:
 - (i) at a Port Terminal; and
 - (ii) capable of handling Bulk Wheat;

and includes any of the following facilities:

- (iii) an intake/receival facility;
- (iv) a grain storage facility;
- (v) a weighing facility;
- (vi) a shipping belt;

that is:

- (vii) at the Port Terminal; and
- (viii) associated with the ship loader; and
- (ix) capable of dealing with Bulk Wheat.

The Port Terminal Facilities at each Port are described in the relevant Port Schedules.

4.3 Nature of Port Terminal Services

The Port Terminal Services may include:

- (a) intake and receival services;
- (b) storage and handling services;
- (c) ship nomination, acceptance, booking and cancellation; and
- (d) Cargo Accumulation at Port Terminals and ship loading.

4.4 What this Undertaking does not cover

- (a) The grain supply chain comprises the following activities:
 - (i) intake and receival services (inland);
 - (ii) grain storage and handling (inland);
 - (iii) transportation (from inland facilities to port facilities);
 - (iv) services at port terminals (at port); and
 - (v) shipping services (at port).
- (b) To avoid doubt, this Undertaking does not apply:
 - (i) to access to services not being Port Terminal Services provided by the Port Operator in relation to Bulk Wheat; or
 - (ii) in relation to other facilities owned by the Port Operator which are part of the grain supply chain such as up country receival and accumulation facilities; or
 - (iii) to the transportation of Bulk Wheat to port; or
 - (iv) to grains or other commodities which are not wheat; or
 - (v) to wheat which is not Bulk Wheat.
- (c) Nothing in this Undertaking prevents the Port Operator from agreeing with an Applicant or User to provide access to port terminal services for grains or commodities other than Bulk Wheat and other services related to Port Terminal Services.

5 Price and non-price terms

5.1 Standard offer non-price terms and conditions

(a) Subject to the Applicant satisfying the Prudential Requirements, the Port Operator will offer to supply the Standard Port Terminal Services to an Applicant on the standard non-price terms and conditions ("Standard Terms") set out in Schedule 3 to this Undertaking.

Note

See the Note below clause 4.1(b).

(b) Unless varied in accordance with clause 5.6(e), the Standard Terms will apply for the term of this Undertaking.

(c) Clause 5.1(a) does not prevent the Port Operator and any Applicant from negotiating non-standard terms in accordance with this Undertaking.

5.2 Obligation to publish price terms

- (a) The Port Operator must, for access to each Standard Port Terminal Service, publish reference prices ("**Reference Prices**") on the Port Operator's website by no later than:
 - (i) in the case of the 2009/2010 season (i.e. commencing 1 October 2009), 24 September 2009; and
 - (ii) in the case of each subsequent season for which this Undertaking applies (i.e. commencing 1 October), 1 September.
- (b) Unless varied in accordance with clauses 5.6(a) and (b), the Reference Prices must apply for a period not ending before the following 30 September after publication.
- (c) If the Port Operator has not already complied with clause 5.2(a) at the commencement of this Undertaking, then it must do so within 3 Business Days of its commencement.
- (d) The Port Operator must give the ACCC copies of Reference Prices within 2 Business Days following publication.
- (e) Clause 5.2 does not prevent the Port Operator and any Applicant from negotiating non-standard prices for Port Terminal Services in accordance with this Undertaking.

Note

See the Note below clause 4.1(b).

5.3 Access to Port Terminal Services

- (a) In accordance with clauses 5.1 and 5.2, the Port Operator will offer to enter into an Access Agreement with Applicants in respect of that Applicant's access to Port Terminal Services which, unless otherwise agreed by the Port Operator and the Applicant, will expire on the following 30 September.
- (b) On the expiry of any Access Agreement, the Port Operator will, during the term of this Undertaking, offer to enter into a new Access Agreement with Applicants in respect of access to Port Terminal Services which, unless otherwise agreed by the Port Operator and the Applicant, will expire on the following 30 September.
- (c) If, at any time during the term of this Undertaking, the Port Operator and Applicant are not able to agree on the terms of a new Access Agreement in accordance with this Undertaking, then, subject to the

Applicant satisfying the Prudential Requirements, the Port Operator will offer to provide access to the Standard Port Terminal Services on the then current Standard Terms and at the then current Reference Prices until the Access Agreement in respect of that period is concluded, negotiations terminate in accordance with this Undertaking or the following 30 September (whichever is earlier). Subject to clause 7.1(c), the Access Agreement, once concluded by the Port Operator and Applicant, will be effective from the later of 1 October of the relevant season and the date on which the Applicant submitted the Access Application (and each party will make any necessary adjustments to give effect to that earlier start date).

- (d) For the avoidance of doubt (and subject to clause 4.1(a)), the terms of this Undertaking will apply to the negotiation of any:
 - (i) new Access Agreements (including after the expiry of any other Access Agreement); and
 - (ii) variation to an Access Agreement required by the Port Operator during the term of that Access Agreement),

in each case during the term of this Undertaking.

5.4 Standard Terms

- (a) The Standard Terms offered to an Applicant must include the Port Loading Protocols which form part of this Undertaking (Schedule 2).
- (b) Nothing in this Undertaking prevents the parties agreeing to include terms relating to access to the Port Terminal Services in an agreement also applying to access to other services provided by the Port Operator but, to avoid doubt, this Undertaking will only apply to the terms relating to the provision of access to Port Terminal Services.

5.5 Non-discriminatory access

- (a) In providing access to Port Terminal Services, the Port Operator must not discriminate between different Applicants or Users in favour of its own Trading Division, except to the extent that the cost of providing access to other Applicants or Users is higher.
- (b) During the term of this Undertaking, the ACCC may by notice in writing require the Port Operator to appoint an Auditor to provide a report in relation to the Port Operator's compliance with clause 5.5(a). If the ACCC requires the Port Operator to appoint an Auditor, the provisions set out in Schedule 4 will apply.
- (c) The ACCC may authorise a Member of the ACCC to exercise any powers under clause 5.5(b) of this Undertaking on behalf of the ACCC.

5.6 Variation to Reference Prices and Standard Terms

Variation to Reference Prices

- (a) The Port Operator may vary the Reference Prices from time to time.
- (b) Any variation under clause 5.6(a) must be published at least 30 days prior to the date on which it is to become effective in the same locations as the Port Operator ordinarily publishes its Reference Prices.
- (c) The Port Operator must provide the ACCC with copies of variations to the Reference Prices within 2 Business Days following publication.
- (d) To avoid doubt, any variations to the Reference Prices do not automatically override the terms of existing Access Agreements.

Variation to Standard Terms

- (e) The Port Operator may vary the Standard Terms at any time with the consent of the ACCC in accordance with section 44ZZA(7) of the TPA.
- (f) The Port Operator must publish any variation under clause 5.6(e) in a prominent place on its website within 2 Business Days of the variation taking effect.
- (g) To avoid doubt, any variations to the Standard Terms do not automatically override the terms of existing Access Agreements.

6 Negotiating for access

6.1 Good faith negotiation

The Port Operator will negotiate with an Applicant for the provision of access to Port Terminal Services in good faith in accordance with the terms of this Undertaking. Applicants must also negotiate with the Port Operator in relation to the provision of access to Port Terminal Services in good faith in accordance with the terms of this Undertaking.

6.2 Framework

- (a) This part of the Undertaking outlines the process to be followed for an Applicant to gain access to the Port Terminal Services. It provides for:
 - (i) **Preliminary inquiry** preliminary exchanges of information and meeting to enable an Access Application to be lodged;
 - (ii) Access Application submission of a formal Access Application by the Applicant;
 - (iii) Negotiation negotiating an Access Agreement;

- (iv) Access Agreement acceptance and execution of an Access Agreement.
- (b) If, at any time during the process for negotiating an Access Agreement, a Dispute arises between the parties, either party may seek to resolve the Dispute in accordance with the Dispute resolution process outlined in clause 7.

6.3 Preliminary inquiry

(a) Provision of information

- (i) Subject to clause 6.3(a)(iv), the Port Operator will provide any information requested by an Applicant which is related to access to the Port Terminal Services and which is reasonably required by the Applicant to assist in negotiations in relation to an Access Application within 5 Business Days of receiving the request.
- (ii) If the Applicant's request for information is not sufficiently clear or detailed to enable the Port Operator to identify and collate the information sought by the Applicant, the Port Operator must notify the Applicant within 3 Business Days and seek further clarification of the Applicant's request.
- (iii) Upon receiving clarification from the Applicant, the Port Operator will provide the information requested to the Applicant within a further 4 Business Days. For the avoidance of doubt, the Applicant may seek further information in accordance with clause 6.3(a)(i) at any time prior to the completion of an Access Agreement.
- (iv) The Port Operator's obligations under clauses 6.3(a)(i) and 6.3(a)(iii) are subject to:
 - (A) the Port Operator not disclosing any information which would breach a confidentiality obligation binding on it or which it considers (acting reasonably) is commercially sensitive in relation to its own operations; and
 - (B) the Port Operator being able to refuse the request if:
 - (aa) it is unduly and manifestly onerous to the Port Operator, having regard to the following:
 - the operational, commercial and logistical information that is required by grain exporters around the world for use of port terminal services for the exporting of Bulk Wheat;
 - whether the Port Operator has access to and control of the information requested, or whether compliance

with the Applicant's request would require the Port Operator to engage third party consultants or advisers in order to gather, collate or present the information;

- the Port Operator's staffing, technical and financial capability to obtain and provide the information requested by the Applicant;
- the volume of, and timeframe within which, information is requested by the Applicant; or
- (ab) the information requested by the Applicant is not ordinarily and freely available to the Port Operator.

(b) Parties with whom the Port Operator must negotiate

- (i) The Port Operator reserves the right to negotiate only with an Applicant who complies with the requirements and processes set out in this Undertaking. If an Applicant does not comply with the relevant obligations and processes and such noncompliance is material, the Port Operator will not be obliged to continue negotiations regarding the provision of access for that Applicant.
- (ii) If the Port Operator refuses to negotiate, or ceases negotiations, with an Applicant for any reason, it will advise the Applicant in writing within 1 Business Day of its decision not to commence or to cease negotiations, including the reasons for that decision.
- (iii) If the Applicant considers that the Port Operator has unreasonably refused to commence, unreasonably delayed, or subsequently unreasonably ceased negotiations for any reason, then the Applicant may refer the matter to the arbitrator in accordance with clause 7.4. If the arbitrator determines that the Port Operator has unreasonably refused to commence or subsequently unreasonably delayed or ceased negotiations, the Port Operator will recommence negotiations immediately, subject to any directions made by the arbitrator.
- (iv) If at any time, the Port Operator considers that an Applicant is not negotiating in good faith as required by this Undertaking, the Port Operator may refer the matter to the arbitrator in accordance with clause 7.4. If the arbitrator determines that the Applicant is not negotiating in good faith, then the Port Operator will be entitled to cease negotiations immediately, subject to any other direction made by the arbitrator. The arbitrator may consider whether or not an Applicant is

- negotiating in good faith as a preliminary or threshold question in any arbitration.
- (v) If negotiations between the Port Operator and an Applicant cease for any reason, the Applicant will be entitled to submit a new Access Application.

6.4 Access Application

(a) Application process

- (i) The Applicant must be an Accredited Wheat Exporter. It is the responsibility of the Applicant to ensure that they are in compliance with the relevant legal requirements for wheat export as set out in WEMA and the WEAS.
- (ii) Requests for access to the Port Terminal Services are to be submitted to the Port Operator in the form of an Access Application and in accordance with the requirements of Schedule 1.
- (iii) Prior to an Applicant submitting an Access Application, the Port Operator will, if requested by the Applicant, attend an initial meeting or telephone call with the Applicant within 3 Business Days of the request to discuss the Access Application and to provide clarification of the process as outlined in this Undertaking and in particular, the information requirements set out in Schedule 1.

(b) Acknowledgment

- (i) Upon receiving an Access Application from an Applicant, the Port Operator will acknowledge receipt of the Access Application in writing (or electronically) to the Applicant within 2 Business Days, or such longer period as specified in accordance with clauses 6.4(b)(iii) and 6.4(b)(iv).
- (ii) If the Access Application is incomplete, the Port Operator may, prior to acknowledging the Access Application, seek in writing:
 - (A) such additional information as is reasonably required to enable the Port Operator to consider the Access Application; or
 - (B) clarification of the information that has been provided in the Access Application, to the extent that such clarification is reasonably required to enable the Port Operator to consider the Access Application.
- (iii) If the Port Operator seeks additional information or clarification in accordance with clause 6.4(b)(ii), it will advise the Applicant of the additional information or the clarification required within 2 Business Days of receipt of the Access Application.

(iv) Upon receiving the required information or clarification from the Applicant, the Port Operator will provide written acknowledgment of the receipt of the completed Access Application within 2 Business Days.

6.5 Negotiation of Access Agreement

- (a) Following the Port Operator's acknowledgment under clause 6.4(b), both parties will commence negotiations as soon as reasonably practicable, and in any event within 5 Business Days (or such longer period as agreed between the parties), to progress towards an Access Agreement.
- (b) The Negotiation Period ("Negotiation Period") will commence upon the Port Operator acknowledging the Access Application under clause 6.4(b) and will cease upon any of the following events:
 - (i) execution of an Access Agreement in respect of access sought by the Applicant;
 - (ii) written notification by the Applicant that it no longer wishes to proceed with its Access Application;
 - (iii) the expiration of three months from the commencement of the Negotiation Period, or if both parties agree to extend the Negotiation Period, the expiration of the agreed extended period;
 - (iv) following referral to arbitration in accordance with clause 6.3(b)(iv), the arbitrator determines that the Applicant is not negotiating in good faith;
 - (v) following a determination or direction by either the ACCC or other arbitrator in accordance with clause 7, where an Applicant does not comply with a determination or direction of the ACCC or other arbitrator, and that determination or direction is not the subject of review; or
 - (vi) a notice issued by the Port Operator under clause 6.6(d) becoming effective.

Note:

See clause 6.3(b)(iii) - If the Port Operator ceases negotiations, Applicants can refer this to dispute resolution in accordance with clause 7.

- (c) Upon cessation of the Negotiation Period, the Port Operator will be entitled to cease negotiations with the Applicant.
- (d) If for any reason the Negotiation Period ceases and an Access Agreement has not been executed, the Applicant will be entitled to

submit a new Access Application at any time, in which case clause 6 of this Undertaking will apply.

6.6 Prudential requirements

- (a) Within 5 Business Days of receiving an Access Application, the Port Operator may require the Applicant to demonstrate to the Port Operator that it is able to meet the Prudential Requirements and to undertake that it can meet the Prudential Requirements for the duration of the proposed Access Agreement.
- (b) Upon receiving a request by the Port Operator under clause 6.6(a), the Applicant must demonstrate that it can meet the Prudential Requirements within 7 Business Days.
- (c) The Port Operator will assess whether the Applicant meets the Prudential Requirements within 5 Business Days of receiving the required documents or evidence from the Applicant.
- (d) If the Applicant cannot satisfy the Prudential Requirements, the Port Operator may issue a notice of intent to end the Negotiation Period, to become effective 10 Business Days after the issue of the notice.
- (e) If the Port Operator issues a notice of intent under clause 6.6(d), it will provide to the Applicant written reasons for its decision to end the Negotiation Period at the time it issues the notice. The written reasons must include the reasons why the Port Operator considers that the Applicant has not satisfied the Prudential Requirements.
- (f) For the purposes of clause 6.6(a) the Applicant will be required to meet the following Prudential Requirements:
 - (A) the Applicant must be Solvent; and
 - (B) the Applicant, or a Related Body Corporate of the Applicant, must not be currently, or have been in the previous two years, in Material Default of any agreement with the Port Operator; and
 - (C) the Applicant must be able to demonstrate to the Port Operator that it has a legal ownership structure with a sufficient capital base and assets of value to meet the actual or potential liabilities under an Access Agreement, including timely payment of access charges and payment of insurance premiums and deductibles under the required policies of insurance or otherwise provides Credit Support acceptable to the Port Operator (acting reasonably).
- (g) For the purposes of clause 6.6(a), the Port Operator may require the Applicant to provide evidence that it is able to meet the Prudential Requirements. This evidence may include:
 - (i) credit references (including from a credit reference agency);
 - (ii) details of the Applicant's credit rating (if applicable); and/or

(iii) the Applicant's most recent financial statements.

The Port Operator will also consider the Applicant's previous credit history with the Port Operator.

6.7 Access Agreement

- (a) The granting of access will be finalised by the execution of an Access Agreement. The parties to the Access Agreement will be the Port Operator and an Accredited Wheat Exporter.
- (b) A negotiated Access Agreement will, unless otherwise agreed between Port Operator and the Applicant at least include the Port Loading Protocols set out in Schedule 2.
- (c) Subject to clause 4.1(b), once the Applicant has notified the Port Operator that it is satisfied with the terms and conditions of the Access Agreement as drafted, the Port Operator will, within 2 Business Days, provide a final Access Agreement (or, if applicable, an amendment to an existing Access Agreement) to the Applicant for execution.
- (d) Subject to clause 4.1(b), if the Port Operator offers an Access Agreement and the Applicant accepts the terms and conditions offered in that Access Agreement, both the Port Operator and the Applicant will execute the Access Agreement. The parties will use reasonable endeavours to comply with this clause within 5 Business Days of the Port Operator providing a final Access Agreement to the Applicant in accordance with clause 6.7(c), or such longer period as agreed between the parties.

7 Dispute resolution

7.1 Disputes

- (a) Any Dispute will, unless otherwise expressly agreed to the contrary by both parties, be resolved in accordance with this clause 7 and either party may give to the other party to the Dispute notice in writing ("**Dispute Notice**") specifying the Dispute and requiring it to be dealt with in the manner set out in this clause 7. The Port Operator and Applicant must act in good faith to seek to resolve the Dispute in accordance with this clause 7.
- (b) Any disputes in relation to an Access Agreement once executed will be dealt with in accordance with the provisions of that Access Agreement.
- (c) If the Dispute relates to the terms and conditions on which the Port Operator is offering access to the Port Terminal Services, an Applicant may only seek mediation in accordance with clause 7.3 or arbitration in accordance with clause 7.4 if it issues a Dispute Notice within 90 days of the date on which the Port Operator acknowledged the Access Application in accordance with clause 6.4(b). For the avoidance of doubt, nothing in this clause 7.1(c) prevents an

Applicant from submitting a new Access Application at any time prior to concluding an Access Agreement, and:

- (i) the provisions of clauses 6 and 7 will apply to that Access Application; and
- (ii) subject to the Applicant satisfying the Prudential Requirements, the Port Operator will continue to offer to supply Standard Port Terminal Services to the Applicant on the then current Standard Terms and at the then current Reference Prices while any Access Agreement is negotiated. However, notwithstanding clause 5.3(c) and clause 5.5, that Access Agreement, once concluded by the Port Operator and the Applicant, will be effective from the date on which the Applicant submitted the new and complete Access Application (and each party will make any necessary adjustments to give effect to that earlier start date).
- (d) The Port Operator will by 31 July of each year during the operation of this Undertaking provide a report to the ACCC on:
 - (i) any material disputes in relation to an Access Agreement; and
 - (ii) any Disputes raised by Applicants, Users or the Port Operator in the last 12 months (except for the first year, in which case the report will apply to the period from the commencement of this Undertaking) including the details of any resolution and the status of unresolved matters.

7.2 Negotiation

Within 5 Business Days of a party giving the other a Dispute Notice, senior representatives from each party will meet and use reasonable endeavours acting in good faith to resolve the Dispute by joint discussions.

7.3 Mediation

- (a) If the Dispute is not resolved in accordance with clause 7.2 within 5 Business Days of the date the Dispute Notice is received by the recipient, then:
 - (i) if the parties agree, they will attempt to resolve the Dispute by mediation pursuant to this clause 7.3; or
 - (ii) if the parties do not wish to resolve the Dispute by mediation, either party may by notice in writing to the other (and without limiting clause 7.4(a)) refer the Dispute to be determined by arbitration under clause 7.4.
- (b) If the parties agree to attempt to resolve the Dispute by mediation, the Dispute will be referred to the chief executive officers of each party who will attempt to resolve the Dispute, including by informal mediation.

- (c) If the Dispute is not resolved within 5 Business Days after being referred to the chief executive officers under clause 7.3(b) (or such longer period as is agreed between the chief executive officers), the Dispute will be referred to formal mediation in South Australia.
- (d) A Dispute referred to mediation in accordance with clause 7.3(c) will be mediated by a single mediator appointed by agreement of the parties or, if they fail to agree within 3 Business Days, a mediator appointed by the President of the South Australian Chapter of the Institute of Arbitrators and Mediators of Australia ("IAMA") acting on the request of either party.
- (e) Unless the parties agree otherwise:
 - (i) the mediation, by either a mediator appointed by the parties or a mediator appointed by the President of the South Australian Chapter of IAMA, will be conducted under the IAMA Mediation Rules (whether or not the mediator is a legal practitioner);
 - (ii) the parties may appoint a person, including a legally qualified person to represent it or assist it in the mediation;
 - (iii) each party will bear their own costs relating to the preparation for and attendance at the mediation;
 - (iv) the costs of the mediator will be borne equally by the parties; and
 - (v) the Port Operator and the Applicant or User will use reasonable endeavours to ensure that the mediation is completed within 28 Business Days from the date the mediator is appointed, or such longer period as agreed between the parties.

7.4 Referral to arbitration

- (a) Notwithstanding any other provision of this Undertaking, a party may, by notice in writing to the other ("Arbitration Notice"), refer a Dispute to arbitration in accordance with this clause 7.4 at any time following the issue of a Dispute Notice. The Arbitration Notice must specify:
 - (i) the nature of the Dispute;
 - (ii) the matters in respect of which the party is seeking arbitration;
 - (iii) the contact details of the person issuing the Dispute Notice (and, if that person is the Port Operator, the contact details of the party to whom the Dispute Notice is issued); and
 - (iv) whether the parties have agreed, or are likely to agree, upon a private arbitrator if the ACCC does not arbitrate the Dispute.

- (b) If the Dispute referred to in the Arbitration Notice is already the subject of mediation in accordance with clause 7.3, that mediation will cease immediately.
- (c) Any arbitration will be conducted in accordance with clauses 7.5 to 7.7.

7.5 Appointment of arbitrator

(a) If a Dispute is referred to arbitration in accordance with clause 7.4, the Port Operator must, within 2 Business Days, provide the ACCC with a copy of the relevant Dispute Notice and Arbitration Notice. All correspondence with the ACCC under this clause 7 must be addressed to:

The General Manager
Transport and General Prices Oversight
Australian Competition and Consumer Commission
Level 35, The Tower
360 Elizabeth Street
Melbourne VIC 3000
Fax: (03) 9663 3699

(b) If within 5 Business Days of receiving notice in accordance with clause 7.5(a) the ACCC advises the Port Operator and any other party to the Dispute in writing that it wishes to be the arbitrator in respect of the Dispute, then the ACCC will be appointed to arbitrate the dispute and the arbitration will be conducted in accordance with clause 7.6.

(c) If the ACCC:

- (i) advises the Port Operator and any other party to the Dispute in writing within 5 Business Days of receiving notice in accordance with clause 7.5(b)that it does not wish to be the arbitrator in respect of the Dispute; or
- (ii) does not advise the Port Operator and any other party to the Dispute in writing within 5 Business Days of receiving notice in accordance with clause 7.5(b) that it wishes to be the arbitrator in respect of the Dispute,

then, subject to clause 7.5(e) the arbitration will be conducted by an arbitrator appointed by the agreement of the parties to the Dispute.

- (d) The ACCC may authorise a Member of the ACCC to make a decision or to exercise any powers under clause 7.5(b) or (c) of this Undertaking on behalf of the ACCC.
- (e) If clause 7.5(c) applies and the parties fail to agree an arbitrator within 5 Business Days of the expiry of the 5 Business Days referred to in clause 7.5(c)(i) or (ii), or such longer period as may be agreed by the parties, then either party may request the President of IAMA to appoint an arbitrator. The Port Operator must notify the ACCC of the identity of the arbitrator within 2 Business Days of the parties

agreeing on the arbitrator or the President of IAMA appointing the arbitrator (as the case requires).

7.6 Arbitration procedure if the ACCC is the arbitrator

- (a) If the ACCC is the arbitrator, then except as set out in clause 7.6(b), the arbitration will be conducted in accordance with the procedures, and the ACCC will have the powers, set out in Subdivisions C-E and G of Division 3 of Part IIIA of the TPA and any references to a "final determination" or "interim determination" in those Subdivisions will be taken to mean a final or interim determination made by the ACCC under clause 7.6 of this Undertaking.
- (b) In any arbitration conducted by the ACCC in accordance with this Undertaking:
 - (i) the ACCC may not make a determination which would have any of the effects described in section 44W of the TPA;
 - (ii) the ACCC may not make a determination which would have the effect of setting the terms and conditions of access to a Port Terminal Service for more than one season (expiring on 30 September) or in respect of any period following the expiry of this Undertaking;
 - (iii) the ACCC must have regard to the provisions of this Undertaking (including clause 5.5);
 - (iv) section 44ZG(5), and the penalties referred to in sections 44ZG(2), 44ZI, 44ZJ and 44ZK, of the TPA will not apply;
 - (v) sections 44ZO(1)-(4) of the TPA will not apply. A determination or direction of the ACCC will be final and binding, subject to any rights of review, and will have effect on and from the date specified by the ACCC. Any or all of the provisions of a final determination may be expressed to apply from a specified day which is earlier than the day on which it takes effect. However, that specified day may not be earlier than:
 - (A) 1 October in any year, being the start of the relevant season or the date on which the Applicant submitted an Access Application (whichever is later); or
 - (B) if clause 7.1(c) applies, the date on which the Applicant submitted the new and complete Access Application.
- (c) Other than in circumstances where the determination or direction is the subject of review, if an Applicant or User does not comply with a determination or direction of the ACCC, the Port Operator will not be obliged to continue negotiations for the provision of access to Port Terminal Services for that Applicant.

(d) Other than where the determination or direction is the subject of review, the Port Operator will comply with the determination or directions of the ACCC.

7.7 Arbitration procedure if the arbitrator is not the ACCC

- (a) If the arbitrator of a Dispute is not the ACCC, the arbitration will be conducted in accordance with the following procedures:
 - (i) the arbitrator will not be required to proceed with the arbitration unless and until the party that issued the Arbitration Notice has agreed to pay the arbitrator's and other costs as determined in accordance with clause 7.7(i) and provided any indemnity as required in accordance with clause 7.7(k);
 - (ii) unless the parties to the Dispute agree otherwise, the arbitration will be conducted in private;
 - (iii) a party may appoint a person, including a legally qualified person, to represent it or assist in the arbitration;
 - (iv) the arbitrator must observe the rules of natural justice, but is not bound by technicalities, legal forms or rules of evidence;
 - (v) the arbitrator must act as speedily as a proper consideration of the Dispute allows, having regard to the need to carefully and quickly enquire into and investigate the Dispute and all matters affecting the merits, and fair settlement, of the Dispute;
 - (vi) the arbitrator may determine the periods that are reasonably necessary for the fair and adequate presentation of the respective cases of the parties to a Dispute, and may require that the cases be presented within those periods;
 - (vii) the arbitrator may require evidence or argument to be presented in writing, and may decide the matters on which it will hear oral evidence or argument;
 - (viii) the arbitrator will present its determination in a draft form to the parties and allow opportunity to comment from the parties before making a final determination;
 - (ix) the arbitrator will hand down a final determination in writing which includes its reasons for making the determination and findings on material questions of law and fact, including references to evidence on which the findings of fact were based;
 - (x) unless the parties to the Dispute agree otherwise, any determination by the arbitrator will be confidential;
 - (xi) the arbitrator may make any determination or direction in relation to the Dispute that it considers appropriate. For the

- avoidance of doubt, such determination or direction may include making a binding determination in relation to the Dispute, or requiring the parties to continue or re-commence negotiations;
- (xii) the arbitrator may make an interim determination but only granting access to Standard Port Terminal Services on the Standard Terms and at the then current Reference Prices.
- (b) The arbitrator may at any time terminate an arbitration (without making an award) if it thinks that:
 - (i) the notification of the Dispute is vexatious;
 - (ii) the subject matter of the Dispute is trivial, misconceived or lacking in substance; or
 - (iii) the party who notified the Dispute has not engaged in negotiations in good faith.
- (c) In deciding a Dispute, the arbitrator must have regard to:
 - (i) the provisions of this Undertaking (including clause 5.5); and
 - (ii) the matters set out in section 44X(1) of the TPA.
- (d) In deciding a Dispute, the arbitrator may have regard to any other matters that it thinks are relevant.
- (e) In deciding a Dispute, the arbitrator must not:
 - (i) without the consent of all parties, make a determination which relates to matters which were not specified in the Arbitration Notice;
 - (ii) without the consent of all parties, allow any other party to join or intervene in the arbitration (except as set out in clause 7.7(j)(iii));
 - (iii) make a determination which would have the effect of setting the terms and conditions of access to a Port Terminal Service for more than one season (expiring on 30 September) or in respect of any period following the expiry of this Undertaking;
 - (iv) make a determination which would have any of the effects described in sections 44V(2)(d) or (da) of the TPA; or
 - (v) make a determination which would have any of the effects described in sections 44W of the TPA.
- (f) A determination or direction of the arbitrator will be final and binding, subject to any rights of review by a court of law, and will have effect on and from the date specified by the arbitrator. Any or all of the provisions of a final determination may be expressed to

apply from a specified day which is earlier than the day on which it takes effect. However, that specified day may not be earlier than:

- (i) 1 October in any year, being the start of the relevant season or the date on which the Applicant submitted an Access Application (whichever is later); or
- (ii) if clause 7.1(c) applies, the date on which the Applicant submitted the new and complete Access Application.
- (g) Other than in circumstances where the determination or direction is the subject of review by a court of law, if an Applicant or User does not comply with a determination or direction of the arbitrator, the Port Operator will not be obliged to continue negotiations for the provision of access to Port Terminal Services for that Applicant.
- (h) Other than where the determination or direction is the subject of review by a court of law, the Port Operator will comply with the lawful determination or directions of the arbitrator.
- (i) The arbitrator's costs and the costs of the parties to the arbitration will be borne by the parties in such proportions as the arbitrator determines. Each party may make submissions to the arbitrator on the issue of costs at any time prior to the arbitrator's costs determination.
- (j) If the arbitrator of a Dispute is not the ACCC, the parties' appointment of the arbitrator must provide that:
 - (i) the arbitrator must keep the ACCC advised, not less frequently than fortnightly, about the progress of the arbitration, including timelines and processes;
 - (ii) the arbitrator must provide a copy of any correspondence between the arbitrator and the ACCC relating to procedural or other matters to the parties within 3 Business Days; and
 - (iii) the ACCC will have the absolute right to make submissions to the arbitrator in respect of the Dispute (subject only to complying with the procedures and timeframes for submissions determined by the arbitrator).
- (k) The arbitrator may require the parties to indemnify it from any claims made against the arbitrator arising in connection with the performance by the arbitrator of its duties under this clause 7, such indemnity excluding circumstances where the conduct of the arbitrator constitutes negligence (whether wilful or otherwise), dishonest or unlawful conduct.
- (l) The Port Operator must send a copy of any determination made by the arbitrator to the ACCC within 2 Business Days of the determination being made.
- (m) The Commercial Arbitration and Industrial Referral Agreements Act 1986 (SA) will apply to any arbitration undertaken in accordance with

this clause 7.7. Subject to any legal requirement to the contrary, to the extent of any inconsistency between that Act and this Undertaking, this Undertaking will prevail.

8 Confidentiality

8.1 Treatment of Confidential Information

- (a) Subject to clause 8.1(b), if a party provides Confidential Information to another party either:
 - (i) as part of the negotiation process for access to the Port Terminal Services; or
 - (ii) for the purpose of resolving any Dispute,

the recipient of that Confidential Information will treat that Confidential Information as confidential, the property of the provider of that information, and will use that information solely for the purpose of negotiating access to the Port Terminal Services or resolving any Dispute in accordance with this Undertaking.

- (b) A party is permitted to disclose Confidential Information:
 - (i) to the extent necessary for the provision of advice from legal advisers, financiers, accountants or other consultants or professional advisers, provided they are under a legal obligation not to disclose the Confidential Information to any third party;
 - (ii) to any mediator or arbitrator appointed in accordance with clause 7 of this Undertaking for the purposes of that mediation or arbitration (and, if the ACCC is the arbitrator, subject to the ACCC's standard confidentiality protocols and procedures);
 - (iii) to the ACCC to the extent necessary for a party to comply with any written request by the ACCC (subject to the ACCC's standard confidentiality protocols and procedures); or
 - (iv) if and to the extent required by law, provided that it first consults with the party that provided the Confidential Information in relation to the manner and timing of that disclosure.

8.2 Dispute resolution

(a) If Confidential Information is provided to a mediator or arbitrator for the purpose of assisting in the resolution of any Dispute in accordance with clause 7, the mediator or arbitrator must (and the terms and conditions of appointment of the mediator or arbitrator must require them to) take all reasonable steps to protect the confidentiality of information that any party to the dispute has identified as confidential

- or commercially sensitive. This clause 8.2 is subject to the ACCC's obligations under legislation.
- (b) For the purpose of clause 8.2, any arbitrator appointed in accordance with clause 7 may require the parties to a Dispute to comply with rules and orders aimed at protecting the confidentiality of information provided by the parties, including:
 - (i) requiring each party and their advisers to give confidentiality undertakings to each other party; and
 - (ii) limiting access to Confidential Information to specified individuals subject to confidentiality undertakings provided by those individuals.
- (c) Any arbitrator appointed in accordance with clause 7 may make confidential and non-confidential versions of its determination and limit access to the confidential versions to specific individuals.

9 Capacity management

9.1 Continuous Disclosure Rules

- (a) The Port Operator must, as a condition of this Undertaking, comply with the Continuous Disclosure Rules under the WEMA from time to time, which at the commencement of this Undertaking involve publishing on its website in relation to Port Terminal Services:
 - (i) a statement setting out the Port Operator's policies and procedures for managing demand for the Port Terminal Services (including the Port Operator's policies and procedures relating to the nomination and acceptance of ships to be loaded using the Port Terminal Services) ("Port Loading Protocols"); and
 - (ii) a Shipping Stem (to be updated each Business Day) setting out:
 - (A) the name of each ship scheduled to load grain using a port terminal service;
 - (B) for each ship referred to in sub clause (A), the date when the ship was nominated to load grain using a Port Terminal Service;
 - (C) for each ship referred to in sub clause (A), the date when the ship was accepted as a ship scheduled to load grain using a Port Terminal Service;
 - (D) for each ship referred to in sub clause (A), the quantity of grain to be loaded by the ship using a Port Terminal Service;

- (E) for each ship referred to in sub clause (A), the estimated date on which grain is to be loaded by the ship using a Port Terminal Service.
- (b) The Port Loading Protocols and the Shipping Stem are available at www.abb.com.au.

9.2 Port Loading Protocols

- (a) As at the commencement date of this Undertaking, the Port Loading Protocols which apply to the provision of Port Terminal Services at Port Terminals owned or operated by the Port Operator are set out in Schedule 2.
- (b) The Port Operator must comply with the terms of the Port Loading Protocols (as varied from time to time in accordance with clause 9.3) when providing access to Port Terminal Services in accordance with this Undertaking.
- (c) In the Port Loading Protocols, the term "Client" includes a person who is a User within the meaning of this Undertaking.

9.3 Variation of Port Loading Protocols

- (a) The Port Operator may vary the Port Loading Protocols (whether or not included in an Access Agreement) from time to time in accordance with clause 9.3(b) subject to the following conditions:
 - (i) any variations to the Port Loading Protocols must be consistent with:
 - (A) the objectives of this Undertaking set out in clause 1.2;
 - (B) the Port Operator's obligations to provide nondiscriminatory access in accordance with clause 5.5; and
 - (ii) the Port Loading Protocols must include an expeditious dispute resolution mechanism for dealing with disputes over compliance with the Port Loading Protocols or the Port Operator's rejection of cargo booking applications;
- (b) The Port Operator may vary the Port Loading Protocols at any time if it:
 - (i) commences consultation with Major Users in relation to the proposed variation at least 30 days before the variation takes effect; and
 - (ii) provides Major Users with written notice of the proposed variation ("Variation Notice") at least 10 Business Days before the proposed variation takes effect (which, for the avoidance of doubt, can be given before or after the expiry of the 30 day period set out in clause 9.3(b)(i)).

- (c) For the purpose of clause 9.3(b)(i), consultation by the Port Operator with Major Users will involve the Port Operator:
 - (i) providing a written Consultation Notice to Major Users setting out the nature of, and reasons for, the proposed variation, and inviting comments from interested persons;
 - (ii) publishing the Consultation Notice in a prominent place on its website (with a reference to the publication of the Consultation Notice on the Shipping Stem);
 - (iii) providing a reasonable period (and, in any event, not less than 14 days) for interested parties to provide their comments (if any) in relation to the proposed variations;
 - (iv) meeting with interested parties (if requested) to discuss the proposed variations and for the interested parties to provide feedback to the Port Operator (if any). Such meetings can be conducted with one or more interested parties, and may be conducted by telephone;
 - (v) considering the issues raised (if any) by Major Users and any other interested parties and, where necessary:
 - (A) seeking clarification and further details from relevant parties; and/or
 - (B) making any modifications to the variation proposal to reflect the feedback (if any) received from interested parties;
- (d) The Port Operator will be deemed to have satisfied its obligation to consult with Major Users in clause 9.3(b)(i) if it complies with the requirements set out in clause 9.3(c), even if no Major User or other interested party provides any response to the Consultation Notice issued by the Port Operator.
- (e) For the purpose of clause 9.3(b)(ii), the Port Operator must:
 - (i) publish the Variation Notice in a prominent place on its website; and
 - (ii) provide a copy of the Variation Notice to the ACCC within 3 Business Days of the date of the Variation Notice.
- (f) The Port Operator must:
 - (i) publish an updated copy of the Port Loading Protocols in a prominent place on its website; and
 - (ii) provide a copy of the revised Port Loading Protocols to the ACCC,

within 3 Business Days of any variation to the Port Loading Protocols taking effect.

9.4 No hindering access

- (a) The Port Operator, or a Related Body Corporate of the Port Operator, must not engage in conduct for the purpose of preventing or hindering access to the Port Terminal Services by any other Applicant or User in the exercise of a right of access under this Undertaking.
- (b) A person may be taken to have engaged in conduct for the purpose referred to in clause 9.4(a) even though, after all the evidence has been considered, the existence of that purpose is ascertainable only by inference from the conduct of the person or from other relevant circumstances. This clause 9.4(b) does not limit the manner in which the purpose of a person may be established for the purposes of clause 9.4(a).

10 Publication of other information

10.1 Publication of information on stock at each Port Terminal

- (a) The Port Operator will, on a monthly basis during the term of this Undertaking, publish in a prominent position on its website (in the same location as the Shipping Stem) the aggregate stocks of:
 - (i) Bulk Wheat; and
 - (ii) non-Bulk Wheat grains,

held at each Port Terminal.

(b) By applying for access to the Port Terminal Services in accordance with this Undertaking, each Applicant expressly consents to the Port Operator publishing information about its stocks in accordance with clause 10.1(a).

10.2 Publication of vessel booking applications

- (a) The Port Operator will publish the following details of any booking applications that it receives for the export of Bulk Wheat on the Shipping Stem on the day that the Shipping Stem is next updated:
 - (i) the name of the exporter; and
 - (ii) the volume of Bulk Wheat to be exported.

The Shipping Stem is updated each Business Day.

(b) By applying for access to the Port Terminal Services in accordance with this Undertaking, each Applicant expressly consents to the Port Operator publishing information about its vessel nomination applications in accordance with clause 10.2(a).

11 Report on key service standards

11.1 Performance Report

- (a) The Port Operator will provide the ACCC with a report:
 - (i) in the case of the period from 1 October 2009 to 31 March 2010, by no later than 31 May 2010;
 - (ii) in the case of the period from 1 April 2010 to 30 September 2010, by no later than 30 November 2010;
 - (iii) in the case of the period from 1 October 2010 to 31 March 2011, by no later than 31 May 2011; and
 - (iv) in the case of the period from 1 April 2011 to 31 July 2011, by no later than 30 September 2011,

in each case, providing details on the following key service standards in respect of the provision of Port Terminal Services for Bulk Wheat at each Port Terminal during the relevant period:

- (v) tonnage loaded each month for each Port Terminal;
- (vi) number of vessels loaded each month for each Port Terminal;
- (vii) the average waiting time for vessels to complete loading for each month by Port Terminal. Waiting time will exclude if the vessel is not load ready; and
- (viii) percentage of vessels that failed either AQIS or marine surveys for each month by Port Terminal.
- (b) The Port Operator will publish in a prominent position on its website (in the same location as the Shipping Stem), its report to the ACCC within 5 Business Days of the date on which it provides it to the ACCC.

12 Contact details

(a) Persons wishing to contact the Port Operator for further information or to apply for access to the Port Terminal Services should contact the Port Operator at the following address:

The Client Services Manager National Supply Chain AusBulk Ltd 124 South Tce Adelaide SA 5064 Tel: (08) 8238 5217

Tel: (08) 8238 5217 Fax: (08) 8385 8311

(b) Applicants are also encouraged to review the Port Operator's web site at www.abb.com.au which includes information relevant to the Port Terminal Services.

13 **Definitions**

13.1 **Definitions**

- "Access Agreement" means an agreement between a User and the Port Operator for the provision of Port Terminal Services;
- "Access Application" means an application for Port Terminal Services as described in clause 6.4:
- "Accredited Wheat Exporter" means a person having accreditation as an accredited wheat exporter under the WEAS;
- "Applicant" means the person seeking access to Port Terminal Services under clause 6:
- "Auditor" means the independent auditor appointed at the direction of the ACCC in accordance with Schedule 4 of this Undertaking.
- "Bulk Wheat" means wheat for export from Australia other than wheat that is exported in a bag or a container that is capable of holding not more than 50 tonnes of wheat:
- "Business Day" means a day which is not a Saturday, Sunday or public or bank holiday in South Australia, except that if used in relation to a specific Port Terminal means the State or Territory in which the relevant Port Terminal is located;
- "Cargo Accumulation" means the receival and positioning by the Port Operator at a Port Terminal of Bulk Wheat for assembly and loading onto vessels for export at the Port Terminals;
- "Cargo Assembly Plan" means a document or documents recording, among other things, the agreed approximate tonnage of Bulk Wheat to be delivered and accumulated by the User at each loading port submitted by the User and accepted, subject to the Port Operator's final determination, by the Port Operator;
- "Competition Principles Agreement" means the agreement entered into by the Commonwealth of Australia and each State and Territory of Australia in 1995 to implement the national competition policy of Australia;
- "Confidential Information" means information exchanged between the Port Operator and an Applicant or User in relation to the business of those persons that:
- is by its nature confidential; (a)
- (b) is specified to be confidential by the person who supplied it; or
- (c) is known, or ought to be known, by a person using or supplying it to be confidential or commercially valuable;

but excludes information that:

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- (d) is comprised solely of the name, address and contact details of a person; or
- (e) was in the public domain at the time when it was supplied; or
- (f) subsequently becomes available other than through a breach of confidence or breach of this provision; or
- (g) was in lawful possession of the a party prior to being provided by the party; or
- (h) must be disclosed under the Continuous Disclosure Rules under the WEMA; or
- (i) ceases to be confidential in nature by any other lawful means.
- "Consultation Notice" has the meaning given in clause 9.3(c)(i);
- "Continuous Disclosure Rules" means the continuous disclosure rules as defined in subsection 24(4) of WEMA;
- "Credit Support" means either:
- (a) a Parent Guarantee; or
- (b) Security;
- "Dispute" means a bona fide dispute between an Applicant or User and the Port Operator arising under this Undertaking but excludes:
- (a) any disputes in relation to an Access Agreement once executed; and
- (b) any dispute about the terms of the Port Loading Protocols (as amended from time to time) which form part of this Undertaking.
- "Dispute Notice" means a written notice provided by an Applicant or User to the Port Operator or by the Port Operator to an Applicant or User specifying the Dispute and requiring the Dispute to be dealt with in the manner set out in clause 7.1:
- "ETA" means expected time of arrival;
- "IAMA" has the meaning given in clause 7.3(d);
- "Major Users" means, in respect of the Port Loading Protocols, Users that, as at the date of the proposed variation to the Port Loading Protocols, have exported an average of 50,000 tonnes of commodity through the Port Terminals in each of the preceding 2 seasons;
- "Material Default" means any breach of a fundamental or essential term (including financial or payment terms) or repeated breaches of any of the terms of the agreements referred to in clause 6.6(f);
- "Negotiation Period" means the period during which negotiation in relation to a final Access Agreement is undertaken as specified in clause 6.5(b);

- "Parent Guarantee" means a guarantee given by a Related Body Corporate of the Applicant or User who has an investment grade credit rating or is otherwise acceptable to the Port Operator (acting reasonably);
- "Port Loading Protocols" has the meaning given in clause 9.1(a).
- "Port Terminals" means each of the ports operated by the Port Operator at:
- (a) Port Adelaide, SA;
- (b) Outer Harbor, SA;
- (c) Port Giles, SA;
- (d) Wallaroo, SA;
- (e) Port Lincoln, SA; and
- (f) Thevenard, SA.
- "Port Schedules" means Port Schedules A F to this Undertaking;
- "Port Terminal Facility" has the meaning given in clause 4.2;
- "Port Terminal Service" has the meaning given in clause 4.2;
- "Proposed Auditor" means a proposed independent auditor to undertake the independent audit as outlined in Schedule 4 of this Undertaking;
- "Prudential Requirements" means the requirements specified in clause 6.6(f);
- "Reference Prices" means the reference prices described in clause 5.2(a), or as varied in accordance with clause 5.6;
- "Related Body Corporate" has the meaning given to Related Body Corporate in the *Corporations Act* 2001 (Cth);
- "Security" means an unconditional and irrevocable bank guarantee, letter of credit, performance or insurance bond issued by a bank holding an Australian banking licence or such other reputable person or institution accepted by Port Operator and which is in a form reasonably satisfactory to Port Operator;
- "Shipping Stem" has the meaning given in clause 9.1(a)(ii);
- "Solvent" means that, in the last five years:
- (a) the Applicant has been able to pay all its debts as and when they become due and has not failed to comply with a statutory demand under section 459F(1) of the *Corporations Act 2001* (Cth);
- (b) a meeting has not been convened to place it in voluntary liquidation or to appoint an administrator;

- (c) an application has not been made to a court for the Applicant to be wound up without that application being dismissed within one month;
- (d) a controller (as defined in the *Corporations Act 2001* (Cth)) of any of the Applicant's assets has not been appointed; or
- (e) the Applicant has not proposed to enter into or enters into any form of arrangement with its creditors or any of them, including a deed of company arrangement.
- "Standard Port Terminal Service" means a Port Terminal Service specified as such in a Port Schedule;
- "Standard Terms" means the standard terms and conditions described in clause 5.1(a), or as varied in accordance with clause 5.6(e);
- "TPA" means the Trade Practices Act 1974 (Cth);
- "Trading Division" means a business unit or division of the Port Operator or its Related Bodies Corporate which have responsibility for the trading and marketing of Bulk Wheat;
- "User" means a person who has entered into an Access Agreement with a Port Operator in relation to Bulk Wheat;
- "WEAS" means the Wheat Export Accreditation Scheme 2008;
- "WEMA" means the Wheat Export Marketing Act 2008 (Cth).

13.2 Interpretation

In this Undertaking, unless the context otherwise requires:

- (a) singular words will also have their plural meaning and vice versa;
- (b) a reference to a person includes companies and associations;
- (c) a reference to a consent of a party means the prior written consent of that party;
- (d) headings are for convenient reference only and do not affect the interpretation of this Undertaking;
- (e) a reference to a clause, Part or a Schedule is a reference to a clause, Part or Schedule of this Undertaking;
- (f) a reference to a party includes its successors and permitted assigns;
- (g) notices that are required to be given in writing to the Port Operator may, if so agreed by the Port Operator, be provided in electronic form;
- (h) a reference to any Act includes all statutes, regulations, codes, bylaws or ordinances and any notice, demand, order, direction, requirement or obligation under that Act (and vice versa) and unless otherwise provided in that Act includes all consolidations, amendments, re-enactments or replacements from time to time of that Act and a reference to "law" includes a reference to any Act and the common law;

- the words "including", "for example" or "such as" when introducing an example, does not limit the meaning of the words to which the (i) example relates to that example or examples of a similar kind; and
- a reference to \$ and dollars is to Australian currency. (j)

Schedule 1 – Access Application information

Access Applications are to be submitted to the Port Operator in written form and clearly state that the Access Application is made in accordance with this Undertaking and must accompanied by the following information:

1 Request details 1.1 Season **Applicant details** 2 2.1 Company name 2.2 ABN/ACN Website* 2.3 2.4 **Address** 2.5 **Contact details** 2.6 Details of authorised company representative (including authorisation)

Duration of the Access Agreement sought

* Not mandatory

2.7

Schedule 2 – Port Loading Protocols



AusBulk Limited Port Loading Protocols

1 Introduction

- 1.1 These ABB Port Loading Protocols (the "**Protocols**") provide information in relation to the pathway for the export of commodities out of ABB's Port Terminals and set out the processes and procedures which ABB will apply to order and manage vessels for loading. In these Protocols, "ABB" means AusBulk Limited and includes associated entities, related bodies corporate and where applicable, their successors and permitted assigns.
- 1.2 These Protocols apply to all commodities exported from ABB's Port Terminals. In the case of Bulk Wheat, these Protocols also form part of the Access Undertaking provided by ABB to the Australian Competition & Consumer Commission.
- 1.3 These Protocols apply equally to all Clients, including ABB's Trading Division.
- 1.4 In order to become a client of ABB, an exporter (the "Client") must first enter into a Port Terminal Services Agreement and/or a Storage & Handling Agreement ("Handling Agreements") with ABB.
- 1.5 Any terms not otherwise defined in these Protocols will have the same meaning as defined in the Handling Agreements.

2 Slot Booking Process

- 2.1 In order to establish a load date and Terminal Services Priority for a vessel in accordance with these Protocols, the Client must book a Slot on ABB's Shipping Stem.
- 2.2 The Client can book a Slot on ABB's Shipping Stem for either a named or TBN vessel by submitting ABB's booking form ("Booking Form") with all mandatory fields completed and otherwise in compliance with Table A. The Booking Form may be found on ABB's web site. The completed form must be emailed to ABB at abb_vessel_nomination@abb.com.au.
- 2.3 Following receipt of a completed Booking Form, ABB will place the Client's booking in "Pending" status on the Shipping Stem when the Shipping Stem is next updated. Please note that "Pending" status does not mean that the booking is accepted.
- Once the Client's booking is accepted by ABB (refer clause 3), the Shipping Stem will be amended at the next update to reflect the acceptance.

- 2.5 The Shipping Stem is updated each business day.
- 2.6 Bookings accepted by ABB are allocated personally to the Client and are not transferable.

3 Acceptance of Booking and Ongoing Compliance

The following conditions must be satisfied before a booking will be accepted by ABB:

- 3.1 compliance with Table A requirements (to the extent they are required at the time of booking);
- 3.2 ABB must have sufficient intake, grain storage and shipping capacity to honour the booking, taking into account the status of the Shipping Stem; and
- the booking when aggregated with other bookings of the Client must not expose ABB to undue Performance Risk (refer clause 12).

4 Advice of Acceptance or Non-Acceptance

ABB will reply to the Client within 2 business days following the receipt of fully completed Booking Form, with notification of:

- 4.1 acceptance of the booking nominated by the Client on a TBN basis; or
- 4.2 acceptance of the booking nominated by the Client for a named vessel; or
- 4.3 non-acceptance of the booking nominated by the Client, including reasons for non-acceptance; or
- 4.4 in circumstances where ABB cannot satisfy the Client's booking in full due to operational factors (including a lack of available capacity or existing commitments to other export shippers), a proposal for a Client's acceptance of alternative arrangements, namely:
 - 4.4.1 an alternative Slot;
 - 4.4.2 acceptance of non-standard service levels and associated costs; and/or
 - 4.4.3 alternative port arrangements, stock swaps or load grades.
- 4.5 ABB cannot guarantee acceptance of a booking within 2 business days where the Client and ABB have entered into discussions and/or negotiation in relation to the booking Slot. Where this occurs, the vessel will remain on the Shipping Stem in a pending status until the relevant issues are resolved.

5 Allocation of Load Date

As soon as reasonably practicable after the Client names its vessel and its ETA (and, in any event, within 2 business days), ABB will assess its terminal services capacity and notify the Client of the vessel's estimated load date ("Load Date").

6 Notification of Changes in Slots and Load Dates

ABB will endeavour to ensure that the Client's Slot and Load Date will be held for the Client. However, in certain circumstances, ABB may make changes to the Slot or Load Date for the following reasons:

- 6.1.1 If the cargo is not in an export ready and shippable position by the relevant Load Date;
- 6.1.2 If a Force majeure event occurs;
- 6.1.3 If there is a change of Terminal Services Priority in accordance with these Protocols (see clauses 7-8);
- 6.1.4 If a vessel fails to pass required marine and Australian Quarantine and Inspection Service port surveys;
- 6.1.5 If poor or dangerous weather reasonably requires the scheduled Slot or Load Date to be delayed in the interests of safety;
- 6.1.6 In accordance with clause 12, to ensure that the booking does not expose ABB to undue Performance Risk or Slot hoarding by a Client;
- 6.1.7 If there is a change to the ETAs of the Client's vessel or others in the queue (see clause 8);
- 6.1.8 If there is a delay in receipt of the Client's authority to load;
- 6.1.9 If necessary to reflect the impact of any changes to Flinders Ports SA Port rules for Grain Berth Loading Priorities at the relevant port;
- 6.1.10 If the Client fails to pay any storage or handling charges due and payable to ABB when they are due (and which are not the subject of a genuine dispute);
- 6.1.11 If the Client ceases to comply with the Table A requirements.
- 6.2 In the event of a change in the Client's Slot or Load Date, ABB will provide notification to Client via the Shipping Stem on the ABB website. The Shipping Stem is updated each business day and is available to all Clients.
- 6.3 In the event that a Slot is vacated (for example because of a failure to adhere to Table A requirements) the Shipping Stem will be updated and Clients may apply to book the vacated Slot on a "first come first served" basis.

7 Guiding Principles for determining Terminal Services Priority

- 7.1 The following principles will be followed by ABB in determining the priority of terminal services at port for the loading of vessels on the Shipping Stem:
 - 7.1.1 ABB will ensure that terminal services at the nominated Port Terminal are in an order consistent with the allocated order of vessels booked for that Port Terminal on the Shipping Stem.
 - 7.1.2 However, named vessels currently on the Shipping Stem will receive priority over TBN vessels (even if the TBN vessel has an earlier booking Slot).
 - 7.1.3 Where named vessels are estimated to arrive at around the same time, priority of terminal services will be awarded to the vessel which has been first named to ABB.
 - 7.1.4 In order to maximise Port Terminal capacity utilisation, ABB may accept a new booking on the Shipping Stem only where ABB, acting reasonably, has an objective

- and reasonable basis to believe that the new booking will not unduly prejudice existing bookings.
- 7.1.5 ABB may load Clients' vessels out of arrival order where the required stock is either available at the Port Terminal or can be made available without unduly prejudicing vessels that were initially prioritised over another and ABB has reasonable grounds to believe that the overall speed and efficiency of the Port Terminal will be enhanced on an objective and ascertainable basis.
- 7.1.6 At Port Terminals, where the Client occupies the berth and has stock available but will not work the vessel on a 24 hour / 7 day basis, and another client has stock available and is willing to work the vessel on a 24 hour / 7 day basis, the Client must either work the vessel on a 24 hour / 7 day basis or vacate the berth for the other client.
- 7.1.7 If a Client's vessel fails to pass marine or AQIS surveys, then ABB may re-prioritise terminal services.
- 7.1.8 Where the grain berth is congested, all vessels will be required to perform marine survey at anchor where possible.
- 7.2 Terminal Services Priority may be impacted by the berthing requirements of the Flinders Ports SA Port Rules for Grain Berth Loading Priorities in force from time to time for each Port. ABB may vary Terminal Service Priority to the extent necessary to address these external requirements.

8 Changes to Nominations and Failure to Meet Table A Requirements

- 8.1 Where a Client does not meet the timeframes set out within Table A then a new nomination will be deemed to have occurred, a new booking fee will be payable and the vessel will be reprioritised in accordance with these Protocols.
- Where the arrival of the vessel varies from ETA by greater than 3 days or is outside of the last declared booking Slot, ABB may re-prioritise terminal services.

9 Demonstrating Stock Entitlement

- 9.1 The Client is required by Table A to demonstrate at various points of time its entitlement to stock.
- 9.2 Stock entitlement may be demonstrated by the Client providing:
 - 9.2.1 details of commodity held by the Client at ABB sites that meets the Client's nomination;
 - 9.2.2 details of commodity held at Third Party Sites (refer clause 10) that meets the Client's nomination;
 - 9.2.3 adequate evidence of forward purchases and sales commitments going to meeting the Client's nomination; and
 - 9.2.4 any other form of evidence of entitlement which shows that the Client will have sufficient stock to load the Client's vessel at the load dates indicated by the vessel's priority on the Shipping Stem.

10 Stock at Third Party Sites

- In order to qualify for stock entitlement for the purposes of Table A, commodities held at a Third Party Site will only be taken into account if:
 - 10.1.1 the Third Party Site has been approved by ABB (such approval not to be unreasonably withheld) having regard to appropriate industry standards (e.g. hygiene and quality);
 - 10.1.2 The Third Party Site is adequately serviced by road or rail;
 - 10.1.3 Upon request by ABB, the Client promptly provides the most recent treatment history of the commodity;
 - 10.1.4 Upon request by ABB, the Client promptly provides a valid fumigation certificate for the stock to be exported through an ABB Port Terminal; and
 - 10.1.5 Upon request by ABB, the Third Party Site operator confirms in writing within two Business Days of ABB's request, the Client's entitlement and that the Client's stock is available for outturn at the commencement of the Client's Slot.

11 Export Standard Requirements

- In the event that the Client selects Export Standard for the accumulation of the commodity the subject of a booking, the Client must provide ABB by no later than 18 days prior to the opening of the first day of the Slot:
 - 11.1.1 a Site Assembly Plan that is complete for the purposes of the export of stock; and
 - 11.1.2 a Transport Plan that is complete for the purposes of the export of stock.
- 11.2 If the Client fails to provide a Site Assembly Plan and/or a Transport Plan as required under clause 11.1, ABB may re-prioritise the Client's vessel on the Shipping Stem.

12 Performance Risk / Anti-hoarding

- 12.1 ABB may decide not to accept a booking if it considers (acting reasonably and in good faith) that the booking, taken in aggregate with other Slots of the Client (collectively, the "Nominations") involves an attempt by the Client to reserve Slots in excess of its reasonably anticipated requirements in order to prevent the Client's competitors from obtaining access to Slots at any of ABB's Port Terminals or limit throughput at the Port Terminal.
- 12.2 In forming its reasonable opinion pursuant to clause 12.1, ABB must have regard to:
 - 12.1.1 The quantity or grade of the Nominations relative to the forecast quantity or grade of the relevant commodity in the relevant port zone;
 - 12.1.2 The share of the market for the relevant commodity accumulated by the Client in the previous three years;
 - 12.1.3 Any previous failures of the Client within the preceding three calendar years to perform to its Nominations;
 - 12.1.4 Where available in published annual reports and accounts readily available from the Client's corporate website, the Client's profit and annual revenue in the preceding financial year relative to the quantity of the Nominations;

- 12.1.5 The availability of transport to port;
- 12.1.6 The extent of economic damage to ABB's investment in infrastructure and the supply chain which could be caused by non-performance (e.g. a reduction in efficient throughput); and
- 12.1.7 Any other information provided to ABB by the Client.

13 Dispute Resolution

In the event that the Client disputes ABB's adherence to these Protocols (including, without limitation the acceptance or rejection of a vessel nomination, or re-prioritisation of terminal services), the following procedures will apply:

- 13.1 The Client must notify ABB in writing of the dispute, the reasons for the dispute and the resolution which the Client requests ("**Dispute Notice**").
- In the case of a dispute regarding rejection of a booking, the Dispute Notice must be received by ABB by 16:00 Australian Central Standard Time on the next business day following receipt of the notice from ABB that it does not intend to accept the booking (see clause 4.3);
- 13.3 ABB must use its best endeavours to respond to the Client within one business day following receipt of the Dispute Notice ("ABB Response"). The ABB Response must notify the Client whether ABB will change its decision and, if not, it must provide an explanation or basis for ABB's decision;
- 13.4 If the Client is not satisfied by the ABB Response, or if ABB fails to respond to the Dispute Notice within one business day of its receipt, the Client may serve written notice to ABB within one business day of receipt of the ABB Response, or within one business day of when the ABB Response was due ("Escalation Notice");
- 13.5 Upon receipt of the Escalation Notice, ABB must use all reasonable endeavours to arrange a meeting between ABB's Executive General Manager National Supply Chain and the Client within two business days of receipt of the Escalation Notice. Where ABB's Executive General Manager National Supply Chain is unavailable for such a meeting within the timeframe specified, ABB will make available a suitable alternative authorised representative ("Alternate") to meet with the Client within two business days of receipt of the Escalation Notice. To facilitate the expeditious resolution of disputes, the meeting can take place either face to face or by telephone;
- 13.6 At the meeting, ABB's Executive General Manager National Supply Chain (or Alternate) and the Client will discuss the subject of the Dispute Notice and ABB Response and use all reasonable endeavours to reach an agreed outcome. Where such agreed outcome cannot be achieved, given the need for clarity, efficiency and certainty in this dispute resolution process, ABB's Executive General Manager National Supply Chain (or Alternate) will make a final decision in relation to the Dispute Notice and notify that decision and the reasons for that decision in writing to the Client within one business day of the meeting ("Decision Notice");
- 13.7 In reaching the final decision set out in the Decision Notice, ABB's Executive General Manager National Supply Chain (or Alternate), acting on behalf of ABB, must take into account the circumstances of the dispute and details set out in the Dispute Notice and, acting reasonably and in good faith, reach a decision that is consistent with the wording, or if that is unclear, the intent of these Protocols (and, in the case of Bulk Wheat, the Access Undertaking). ABB's Executive General Manager National Supply Chain (or Alternate) may also have regard to the objectives of:

- 13.7.1 maximising the efficient operation of the Port Terminal;
- 13.7.2 maximising export throughput at the Port Terminal;
- 13.7.3 ensuring the non-discriminatory treatment of Clients; and
- 13.7.4 ensuring consistency of decisions.

14 Review of these Protocols

- ABB may vary these Protocols from time to time in accordance with clause 14.2 provided that, in the case of Bulk Wheat, while the Access Undertaking is in force:
 - 14.1.1 the variations are in accordance with the Access Undertaking; and
 - 14.1.2 the Protocols include an expeditious dispute resolution mechanism for dealing with disputes over compliance with the Protocols.
- 14.2 ABB may vary these Protocols at any time if it:
 - 14.2.1 commences consultation with Major Users in relation to the proposed variation at least 30 days before the variation takes effect; and
 - 14.2.2 provides Major Users with written notice of the proposed variation ("Variation Notice") at least 10 business days before the proposed variation takes effect (which, for the avoidance of doubt, can be given before or after the expiry of the 30 day period set out in clause 14.2.1) by publishing the Variation Notice in a prominent place on its website.
- 14.3 For the purpose of clause 14.2.1, consultation by ABB with Major Users will involve ABB:
 - 14.3.1 providing a written consultation notice to Major Users setting out the nature of, and reasons for, the proposed variation, and inviting comments from interested persons ("Consultation Notice");
 - 14.3.2 publishing the Consultation Notice in a prominent place on its website (with a reference to the publication of the Consultation Notice on the Shipping Stem);
 - 14.3.3 providing a reasonable period (and, in any event, not less than 10 business days) for interested parties to provide their comments (if any) in relation to the proposed variation;
 - 14.3.4 meeting with interested parties (if requested) to discuss the proposed variations and for the interested parties to provide feedback to ABB (if any). Such meetings can be conducted with one or more interested parties, and may be conducted by telephone;
 - 14.3.5 considering the issues raised (if any) by Major Users and any other interested parties and, where necessary:
 - a. seeking clarification and further details from relevant parties; and/or
 - b. making any modifications to the variation proposal to reflect the feedback (if any) received from interested parties;

- 14.4 ABB will be deemed to have satisfied its obligation to consult with Major Users in clause 14.2.1 if it complies with the requirements set out in clause 14.3, even if no Major User or other interested party provides any response to the Consultation Notice issued by ABB.
- ABB will publish an updated copy of these Protocols in a prominent place on its website within 3 business days of any variation to the Protocols taking effect.

15 Definitions

ABB means AusBulk Ltd (ABN 88 007 556 256) and includes associated entities, related bodies corporate and where applicable, their successors and permitted assigns.

ABB website means the website at www.abb.com.au

Access Undertaking means the Port Terminal Services Access Undertaking provided to the ACCC by ABB pursuant to section 24 of the *Wheat Export and Marketing Act* 2008 (Cth) and Part IIIA of the *Trade Practices Act* 1974 (Cth).

Bulk Wheat means wheat for export from Australia other than wheat that is exported in a bag or container that is capable of holding not more than 50 tonnes of wheat.

Client means an exporter of commodity out of one of ABB's Port Terminals that has entered into a Handling Agreement with ABB.

ETA means estimated time of arrival.

Export Standard means ABB's standard export offering under which Clients have the option to arrange their own transport of commodity to port and site accumulation.

Laycan means a period of time from one date to another advised by the Client to ABB within which a vessel is ordered or expected by the Client to arrive at a Port Terminal to commence loading.

Major User means a Client which, as at the date of the proposed variation to these Protocols, has exported an average of 50,000 tonnes of commodity in each of the preceding two seasons.

Naming a vessel means providing the name of the vessel together with all the other information required by Table A to be given at that same time. "Named" has a corresponding meaning.

Performance Risk means the risks identified in clause 12 of these Protocols.

Port Terminal means, depending upon the context, one or all of ABB's seaboard terminals at:

- Port Adelaide, South Australia
- Outer Harbor, South Australia
- Port Giles, South Australia
- Wallaroo, South Australia
- Port Lincoln, South Australia; or
- Thevenard, South Australia

Port Terminal Services Agreement means a Port Terminal Services Agreement for Standard Port Terminal Services as may be varied by agreement between the Client and ABB.

Shipping Stem means the stem of ships nominated by Clients for loading at ABB's Port Terminals as published by ABB.

Site Assembly Plan means a plan for assembling stock at one or more storage sites for a ship's cargo.

Slot means a Laycan accepted by ABB via the vessel booking process set out in these Protocols as narrowed at the times specified in Table A.

Table A means the Table A attached to these Protocols.

TBN in relation to a vessel means a vessel that is yet to be named.

Terminal Services Priority means priority over other vessels for the terminal services at a Port Terminal as determined in accordance with these Protocols.

Third Party Site means a bulk commodity storage site operated by a person other than ABB.

Trading Division means a business unit or division of ABB or its related bodies corporate which has the responsibility for the trading and marketing of Bulk Wheat and other commodities.

Transport Plan means a plan for the movement to a Port Terminal of stocks assembled for a ship's cargo.

VERSION CONTROL

| Version | Reference | Date of Release | Authorised by | |
|---------|-----------------|--------------------|---------------|--|
| 1 | EXE/ASR1806/asr | 9.09.2009 | John Warda | |

Table A: Booking Process

| | Timeline | Vessel | Contract /Load Setails | Shipping Period | Charges | Export Licence (if applicable) | Current Stock Entitlement |
|---|--|---|---|---|---|--|--|
| _ | Greater than 60 days prior to Slot commencing | TBN | Load Port Commodity Tonnage Tolerance Sales Specifications Treatment Requirements Destination Details to be provided for all shipping parcels. | 30 day Slot | Non – Refundable Booking Not required at this Fee (as described in Point Schedule A of the Handling Agreements) | | Not required at this point |
| 2 | No later than 60 days prior to the opening of the Slot | TBN | 0 | As per section 1 of this table (as required). | As per section 1 of this table (as required). I of this table (as required) | As per section 1 of this table (as required) | As per section 1 of this table (as required). |
| 3 | No later than 30 days prior to first day of the Slot commencing | TBN | on 2 of this uired) | Slot to be reduced to a As per section 15 day period. This period must be within original specified Slot. | (as required) | As per section 2 of this table (as required) | As per section 2 of this table (as required) |
| 4 | No later than 18 days prior to the opening of the first day of the booked Slot | TBN | As per section 3 of this table (as required) | As per section 3 of Port handling and this table (as required) fees to be prepaid | shipping | | Demonstrate ability to meet vessel load requirements |
| S | No later than 18 days prior to vessel ETA | Named vessel required and As per section 4 of this all associated mandatory table and completion of fields completed on blending options on booking form. | | ETA Required | As per Handling Agreements | Required | Demonstrate ability to meet vessel load requirements |

Notes to Table A:

- In the event that the Client requests a booking Slot later than that required in accordance with Table A, the Client must satisfy all of it's cumulative obligations owing and required under Table A for ABB to accept the booking. Ξ
- ABB will consider that a new booking has been requested by the Client, if the Client changes, alters or modifies any information already provided to ABB. Accordingly any fees or obligations required for a new booking will be payable and owed by the Client to ABB. $\overline{\mathbb{C}}$

Schedule 3 – Standard Terms

2009/2010 Season Port Terminal Services Agreement for Standard Port Terminal Services

AusBulk Limited (Company)
[] (Client)

2009/2010 Season Port Terminal Services Agreement for Standard Port Terminal Services

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Details

Date 2009

Parties

| Name ABN Short form name | AusBulk Limi 88 007 556 25 Company | | |
|--------------------------------|--|---|---|
| Address | | 24 –130 South Terrace, Adelaide, SA 500 | 0 |
| Name ABN | [[|]] | |
| Short form name | Client | , | |
| Address | [|] | |

Background

- A The Company is:
 - (i) the operator of the Port Terminal Facilities;
 - (ii) the provider of Port Terminal Services; and
 - (iii) an Associated Entity of ABB Grain.
- B ABB Grain is an Accredited Wheat Exporter.
- C For ABB Grain to be an Accredited Wheat Exporter, ABB Grain was required to provide the Access Undertaking.
- D Pursuant to the Access Undertaking:
 - (i) access to Port Terminal Services is required to be to provided to Accredited Wheat Exporters; and
 - (ii) that access is required to be offered on standard terms and conditions (Standard Terms).
- E This Agreement is the Standard Terms.
- F The Client, being an Accredited Wheat Exporter, wishes to be provided by the Company with Port Terminal Services on the Standard Terms, and the Parties have accordingly entered into this Agreement.

Agreed terms

1. Defined terms & interpretation

1.1 Defined terms

In this Agreement:

ABB Grain means ABB Grain Ltd (ABN 59 084 962 130).

ABB Group Companies means ABB Grain, Ausmalt Pty Ltd ACN 096 519 658, Southern Wharf Services Pty Ltd ACN 094 879 508, ABB Grain Export Ltd ACN 084 962 112, Joe White Malting Pty Ltd ACN 004 287 352, other Associated Entities and Related Bodies Corporate and, where applicable, their successors and permitted assigns.

ACCC means the Australian Competition and Consumer Commission.

Access Undertaking means the undertaking provided by ABB Grain to the ACCC pursuant to the WEMA and Part IIIA of the TPA dated [*insert date*] and available on the ACCC website at [*insert reference*].

Accidental Loss or Damage means loss or damage to the Client's Bulk Wheat caused or occasioned by events not reasonably within the control of the Company.

Accredited Wheat Exporter has the meaning given to that term in the Access Undertaking.

Agreement means this agreement and all schedules, annexures and attachments.

Approved Third Party Store means a grain storage and handling facility owned by a person other than the Company or an ABB Group Company, which has been approved by the Company for the purposes of this Agreement.

AQIS means Australian Quarantine Inspection Services.

Associated Entity has the meaning given to that term by the Corporations Act.

Binned Grade means the Grade of Bulk Wheat stored in a Cell.

Bulk Wheat has the meaning given to that term in the Access Undertaking.

Business Day means a day that is not a Saturday, Sunday or gazetted public holiday in South Australia.

Cell means a single unit of storage of Bulk Wheat.

Client's Bulk Wheat means that quantity of Bulk Wheat held by the Company on behalf of the Client within a Port Terminal Facility, as adjusted for Shrinkage and other matters allowed or required under this Agreement.

Commencement Date has the meaning given to that term in clause 2.1.

Common Stock has the meaning given to that term in clause 6.2.

Company Facility means any facility owned or operated by the Company or any ABB Group Company for the receival and storage of grain, and may include a Port Terminal Facility.

Corporations Act means the Corporations Act 2001 (Cth).

Damaged Bulk Wheat means Bulk Wheat that has been damaged in an unusual incident or event to such an extent that it can no longer be classified by any Receival (Classification) Standards and is only of salvage value or suitable for disposal.

Dispute means a bona fide dispute between the Client and the Company arising under this Agreement.

Dust means Bulk Wheat dust attributable to the Client's Bulk Wheat extracted from dust collection plants in the Company's Facilities, but excluding Damaged Bulk Wheat. Dust is not included as part of Shrinkage.

Expiry Date has the meaning given to that term in clause 2.1.

Export Standard Receivals means receivals by the Company at a Port Terminal of wheat:

- (a) owned by the Client and transported to the Port Terminal by the Client or its agents or contractors;
- (b) purchased by the Client at a Port Terminal from a grower who has delivered the wheat to the Port Terminal; or
- (c) purchased by the Client by in-store transfer from a trader who has ownership of the wheat at the Port Terminal.

Force Majeure has the meaning given to that term in clause 15.1.

Grade means a grade of grain of a given Season specified in the Receival (Classification) Standards and Outturn standards of that same Season, or any other grade agreed by the Parties.

Gross Negligence means conduct (by act or omission) which falls outside the generally applicable practices of Bulk Wheat handlers in Australia and allowing for the limitations of the age, nature and state of the equipment and storage premises available for use by the Company at the time of storing and handling the Client's Bulk Wheat.

Grower means any person involved in the growing of wheat, the contact details for whom have been registered by the Client or the Company or a national grower register.

GST Legislation means *A New Tax System (Goods and Services Tax) Act 1999 (Cth)* and any related tax imposition act (whether imposing tax as a duty of customs excise or otherwise) and includes any legislation which is enacted to validate recapture or recoup the tax imposed by any of such acts.

Indirect or Consequential Loss means indirect, consequential or remote loss or any loss in the nature of compensation for loss of production, loss of profit, loss of opportunity, loss of markets, loss of use of money, goods or other property or loss of goodwill or business reputation, including any losses that the Client may suffer in the event that the ability to resell Bulk Wheat is adversely affected.

Insolvency Event means, in relation to a Party:

- (a) a receiver, receiver and manager, administrator, trustee or similar official is appointed over the whole or a substantial part of the assets or undertaking of the Party and is not removed within 30 days;
- (b) the Party suspends payment of its debts generally;
- (c) the Party is insolvent within the meaning of the Corporations Act;
- (d) the Party enters into or resolves to enter into any arrangement, composition or compromise with, or assignment for the benefit of, its creditors or any class of them;
- (e) an application (other than a vexatious application) or order is made for the winding up or dissolution of, or the appointment of a provisional liquidator to, the Party or a resolution is passed or steps are taken to pass a resolution for the winding up or dissolution of the Party otherwise than for the purpose of an amalgamation or reconstruction which has the prior

- written consent of the other Party and, in the case of an application, the application is not withdrawn or dismissed within 60 days; or
- (f) an administrator is appointed under Division 2 of Part 5.3A of the Corporations Act and, except in the case of an appointment by the Party or its directors, is not withdrawn or removed within 14 days.

In-Store Transfer means the transfer of ownership of Bulk Wheat held at a Port Terminal Facility from the Client to another person, or vice versa, as recorded in the Company's stock systems.

Other Client means a person that is provided with a storage service at a Port Terminal Facility (other than the Client or a Grower). For avoidance of doubt, the Company may be an Other Client.

Outturn means to cause Bulk Wheat to physically leave the custody of the Company at a Port Terminal Facility, and is taken to occur when the Bulk Wheat exits the delivery spout into a shipping vessel at which point physical custody of the Bulk Wheat passes from the Company to the Client or a third party authorised by the Client.

Outturn Entitlement has the meaning given to that term in clause 7.2.

Party means, depending on the context, the Company or the Client.

Port Loading Protocols means the 'Port Loading Protocols' as defined in the Access Undertaking, as amended from time to time in accordance with the procedures prescribed by the Access Undertaking.

Port Schedules has the meaning given to that term in the Access Undertaking.

Port Terminal means, depending on the context, the Company's seaboard terminal at:

- (a) Port Adelaide, South Australia;
- (b) Outer Harbor, South Australia;
- (c) Port Giles, South Australia;
- (d) Wallaroo, South Australia;
- (e) Port Lincoln, South Australia; or
- (f) Thevenard, South Australia.

Port Terminal Facility, in respect of a Port Terminal, means those facilities listed and described in the applicable Port Schedule in the Access Undertaking as being the 'Port Terminal Facilities' for that Port Terminal.

Port Terminal Services, in relation to a Port Terminal, means those of the Wheat Receival Services, Wheat Storage Services and Wheat Ship Loading Services that the Company provides by using one or more of the Port Terminal Facilities at that Port Terminal.

Port Zone means a geographical grouping of Company Facilities that includes a Port Terminal Facility as nominated and published by the Company for each Season. For clarification the Port Zone may, at the Company's discretion, include Company Facilities that are not freight advantaged to the Port Terminal Facility in that Port Zone.

Purchase Options means the various alternative products offered or to be offered to Growers by the Client for the purchase of Bulk Wheat as submitted to and displayed by the Company, subject to and in accordance with such procedures and requirements as the Company may, in its sole discretion, produce and publish from time to time.

Receival (Classification) Standards means standards that either:

- (a) accord with the industry benchmarks established for Bulk Wheat and published by the Company prior to the receival of that Bulk Wheat into a Company Facility, or
- (b) are otherwise agreed with the Client.

Reference Prices means the schedule of prices and price structure for access to each Standard Port Terminal Service for each season published on the Company's web site and as varied from time to time in accordance with the Access Undertaking.

Related Bodies Corporate has the meaning given to that term in the Corporations Act.

Reserve a Cell means prohibiting the Company, without the Client's consent, from moving the quantity of Bulk Wheat owned by the Client in a Cell specified by the Client in a notice of Cell reservation provided all applicable charges have been paid.

Season means the period in which most of the Bulk Wheat is harvested and delivered to Company Facilities, typically commencing in November in one year and going through to the February of the following year.

Segregation means the physical separation of the storage of Bulk Wheat by type, Grade, variety or such other distinguishing quality as may be determined by the Company.

Shipping Stem has the meaning given to that term in the Access Undertaking.

Shrinkage means loss in the normal storage and handling process, including loss of mass through changes in moisture content, loss in handling, and Waste. Shrinkage however, does not include Bulk Wheat lost as Dust.

Standard Port Terminal Services are Port Terminal Services provided under this Agreement in respect of wheat the subject of Export Standard Receivals.

Tax Invoice has the meaning given in the GST Legislation.

Taxable Supply has the meaning given in the GST Legislation.

TPA means the Trade Practices Act 1974 (Cth).

Up-Country Receival Facility has the meaning given to that term in clause 3.

Waste means Bulk Wheat that, as a result of the normal handling process, has been downgraded to Bulk Wheat of no commercial value (for example mouldy Bulk Wheat, or Bulk Wheat mixed with dirt and stones).

WEMA means the *Wheat Export Marketing Act 2008 (Cth)*.

Wheat Receival Services means the receival of Bulk Wheat for export from Australia at a Port Terminal by using one or more of the Port Terminal Facilities at that Port Terminal, and involves:

- (a) sampling, testing and classification on delivery;
- (b) weighing on delivery;
- (c) tipping and inward elevation;
- (d) Segregation;
- (e) placing into storage; and
- (f) recording of relevant information.

Wheat Ship Loading Services means the Outturn of Bulk Wheat to a shipping vessel at a Port Terminal for export from Australia by using one or more of the Port Terminal Facilities at that Port Terminal and involves:

- (a) monitoring quality against the Outturn standard;
- (b) blending;
- (c) weighing;
- (d) outward elevation to the ship loader; and
- (e) recording of relevant information.

Wheat Storage Services means the storage of Bulk Wheat for export from Australia at a Port Terminal by using one or more of the Port Terminal Facilities at that Port Terminal and involves:

- (a) storage;
- (b) standard grain protection and maintenance;
- (c) dis-infestation; and
- (d) recording of relevant information.

1.2 Interpretation

Headings are for convenience only and do not affect interpretation. The following rules apply unless the context requires otherwise.

- (a) The singular includes the plural, and the converse also applies.
- (b) A gender includes all genders.
- (c) If a word or phrase is defined, its other grammatical forms have a corresponding meaning.
- (d) A reference to a *person* includes a corporation, trust, partnership, unincorporated body or other entity, whether or not it comprises a separate legal entity.
- (e) A reference to a clause is a reference to a clause of this Agreement.
- (f) A reference to an agreement or document (including a reference to this Agreement) is to the agreement or document as amended, supplemented, novated or replaced.
- (g) A reference to writing includes any method of representing or reproducing words, figures, drawings or symbols in a visible and tangible form but excludes a communication by electronic mail.
- (h) A reference to a party to this Agreement or another agreement or document includes the party's successors, permitted substitutes and permitted assigns (and, where applicable, the party's legal personal representatives).
- (i) A reference to legislation or to a provision of legislation includes a modification or re-enactment of it, a legislative provision substituted for it and a regulation or statutory instrument issued under it.
- (j) A reference to conduct includes an omission, statement or undertaking, whether or not in writing.
- (k) A reference to an *agreement* includes any undertaking, deed, agreement and legally enforceable arrangement, whether or not in writing, and a reference to a *document* includes an agreement (as so defined) in writing and any certificate, notice, instrument and document of any kind.

- (1) A reference to *dollars* and \$\\$ is to Australian currency.
- (m) Mentioning anything after *includes*, *including*, *for example*, or similar expressions, does not limit what else might be included.
- (n) A reference to time is a reference to the local time in Adelaide, South Australia (unless otherwise stated).
- (o) Where any matter or thing is required to be attended to or done on a day which is not a Business Day, it will be attended to or done on the next Business Day.
- (p) Measurements of physical quantities are in Australian legal units of measurement within the meaning of the *National Measurement Act 1960 (Cth)*.
- (q) Nothing in this Agreement is to be interpreted against a Party solely on the ground that the Party put forward this Agreement or a relevant part of it.

1.3 Discretions and Approvals

- (a) Whenever the Client is required to form an opinion, give approval, exercise a discretion or perform any act under this Agreement, it must be done reasonably in the circumstances and based on reasonable grounds, and not capriciously, or arbitrarily refused or unduly delayed.
- (b) In making any decision pursuant to this Agreement, the Company will have regard to the efficient running of the relevant Port Terminal Facility and the balancing of the interests of all users of that Port Terminal Facility.

2. Term and application of Agreement

2.1 Commencement, duration and application

- (a) This Agreement:
 - (i) commences on 1 October [year to be inserted] (Commencement Date);
 - (ii) unless terminated earlier under clause 17, but subject to clause 2.2, ends on 30 September [year to be inserted] (Expiry Date); and
 - (iii) applies to all Port Terminal Services provided, or deemed to have been provided, by the Company under this Agreement.
- (b) If the Client:
 - (i) is provided with any Port Terminal Services on or after the Commencement Date; but
 - (ii) has not executed this Agreement,

the Client will be deemed to have:

- (iii) accepted the terms and conditions set out in this Agreement; and
- (iv) all such Port Terminal Services will be deemed to have been provided by the Company under this Agreement.

2.2 Continued provision of Standard Port Terminal Services

(a) Unless agreed otherwise by the Company, this Agreement will expire on 30 September [insert year]. On the expiry of this Agreement, the Company will, in accordance with the Access Undertaking, offer to enter into a new agreement with the Client in respect of the provision of Standard Port Terminal Services provided that the Client meets the Prudential Requirements (as defined in the Access Undertaking). Any such new agreement issued by

- the Company after the Expiry Date will also apply to Bulk Wheat of prior Seasons remaining within the Company's Port Terminal Facilities.
- (b) For the avoidance of doubt, if Bulk Wheat of Seasons prior to the [years to be inserted] Season is held in the Company's storage facilities as at the Commencement Date, the terms and conditions in this Agreement will apply to the prior Seasons' Bulk Wheat unless the context requires otherwise or until these terms and conditions are replaced in accordance with clause 2.2(a).
- (c) This Agreement supersedes any previous agreement between the Company and the Client for the provision of Port Terminal Services.

3. Acknowledgement of limited application

Despite anything to the contrary contained in, or which in the absence of this clause 3 may be implied into, this Agreement:

- (a) this Agreement applies only to the provision of Standard Port Terminal Services in respect of Bulk Wheat and to the extent regulated by the Access Undertaking;
- (b) where Bulk Wheat is received by the Company at a Company Facility that is not a Port Terminal Facility (**Up-Country Receival Facility**), the services provided by the Company in respect of that Bulk Wheat before it reaches the Port Terminal Facility will not be governed by this Agreement;
- (c) if, for any Season, the Client engages the Company to provide receival, transport, storage or outturn services that are not Standard Port Terminal Services (whether because those services are not provided at a Port Terminal Facility, or because they are provided at a Port Terminal Facility but in respect of grain that is not Bulk Wheat or otherwise)

 (Unregulated Services), then the Unregulated Services will be provided either:
 - (i) under any separate agreement that the Company and the Client make for the provision of the Unregulated Services; or
 - (ii) otherwise, under the standard terms and conditions that are published by the Company for the provision of Unregulated Services for that Season.

4. Port Terminal Services

4.1 Primary obligation of the Company

The Company will provide such of the Standard Port Terminal Services at those of the Port Terminals as the Client may require, on and subject to:

- (a) the terms and conditions of this Agreement; and
- (b) the Port Loading Protocols.

4.2 Availability

Subject to clause 4.3, the Company's obligation to provide a particular Port Terminal Service at a Port Terminal at a point in time is subject to the availability of the Port Terminal Facility required for that Port Terminal Service at that time.

4.3 Capacity management undertakings

In managing demand for, and in making operational decisions in the course of providing, Port Terminal Services, the Company will comply with the capacity management undertakings set out in clause 9 of the Access Undertaking.

Wheat Receival Services

5.1 Application of clause

This clause 5 applies in relation to the provision of Wheat Receival Services.

5.2 Receival standards and classification

All wheat that is to be received at a Port Terminal and stored for export by the Company for the Client must comply with the Receival (Classification) Standards. If such wheat has characteristics for which a receival standard is neither published nor agreed, the Company may refuse to receive that wheat. The Company will make available the 2009/2010 Commodity Classification Manual to the Client via www.ezigrain.com.au.

5.3 Acceptance of Bulk Wheat from third parties on behalf of the Client

- (a) Before accepting Bulk Wheat at a Port Terminal Facility from a third party for sale to the Client and subsequent storage at the Port Terminal Facility on the Client's behalf, the Company will assess and classify the Bulk Wheat and require the person who has tendered the Bulk Wheat to sign a receival docket setting out, amongst other things, the origin, weight, variety, quality, payment grade, the Purchase Option selected by the person and (if applicable) the price payable by the Client.
- (b) The Company is entitled to treat Bulk Wheat to which clause 5.3(a) applies, as the property of the person who tendered it and has no obligation to the Client in respect of it until the person who has tendered the Bulk Wheat has signed or otherwise signified acceptance of the receival docket.

5.4 Nomination

- (a) The Client must ensure that, whenever Bulk Wheat is delivered by a third party on behalf of the Client, the third party nominates the Client as the owner of the Bulk Wheat and acknowledges that all the third party's right, title and interest to and in the Bulk Wheat is transferred to the Client. The nomination and acknowledgement must be made in writing at the time of the delivery and, once made, it binds the Client and the third party.
- (b) Thereafter, on production of the original of the weighnotes upon which is entered the name of the Client, the Company will enter the name of the Client in its records as owner of the Bulk Wheat without any enquiry as to the title of the Client and will hold the Bulk Wheat for the Client subject to the terms of this Agreement.

5.5 Weighing

- (a) For receival from road transport at a Port Terminal Facility, the Client authorises the Company to use Company weighbridges to determine the receival tonnage.
- (b) For receival from rail transport at a Port Terminal Facility, the Client authorises the Company to use the Company's or the rail service provider's weighbridges (if available), to determine the receival tonnage.
- (c) The Company will use the receival weights of site to site movements on all stock records of the Client.
- (d) The Client is bound by the determinations made under clauses 5.5(a) and 5.5(b), and the records of those determinations, in the absence of manifest error.

5.6 Contaminants

(a) The Client must ensure that all of its suppliers are advised that Bulk Wheat known or suspected to contain chemical contaminants or residues or both must not be delivered to any Port Terminal Facility.

- (b) If any load of Bulk Wheat is found to be contaminated, the Client will not be permitted to deliver to the Port Terminal Facility until the Client has provided the Company with evidence in the form of independent expert verification that there is no further risk of contamination arising from deliveries by the Client to the Port Terminal Facility. This may involve further sample inspections by an independent expert of grain produced or owned by the Client, or an inspection of the vehicles or wagons used by the Client to deliver grain to the Port Terminal Facility. The Client or independent expert must advise the Company that the contaminant is manageable and removed prior to the Company accepting new deliveries.
- (c) Where Bulk Wheat of any person other than the Client is affected by a contaminant or residue but is nevertheless delivered to a Port Terminal Facility (Contaminated Delivery), the Company will not be liable to the Client or to any other person for any loss (including Indirect or Consequential loss), cost, damage or expense suffered or incurred directly or indirectly as a result of that Contaminated Delivery.

5.7 No capacity

Subject to its obligations under clause 4.3, the Company may decline to receive Bulk Wheat for storage on behalf of the Client in a Port Terminal Facility if:

- (a) the export storage capacity in that Port Terminal Facility allocated to a particular Binned Grade fills; and
- (b) the Client is unable to make additional space available for that Binned Grade by either movement of the Bulk Wheat to another Company Facility or by Outturn of the Bulk Wheat.

5.8 Reservation of Cell

- (a) Subject to prior Company approval and agreement between either the Company's Logistics Manager or the Company's Client Services Manager (or their nominated delegate) and the Client, the Client may request the Company to Reserve a Cell.
- (b) The Company has no obligation to accede to a request to Reserve a Cell for the Client, but if it does, then the Company is entitled to charge the Client a Cell reservation fee (with price on application).

5.9 Required Services

In acquiring Wheat Receival Services, the Client must acquire such Port Terminal storage and handling services as the Company, acting reasonably, requires in order to protect the integrity of wheat to be Common Stocked with the Client's wheat and/or to reduce the risk to the Company of quality, safety, health, environmental or hygiene claims provided that the costs of such services and their applicability are identified in the Reference Prices.

6. Wheat Storage Services

6.1 Application of clause

This clause 6 applies in relation to the provision of Wheat Storage Services.

6.2 Common stock

Unless specifically agreed otherwise, the Company reserves the right to mix (**Common Stock**) the whole or any part of the Client's Bulk Wheat with wheat of the same specification stored on behalf of any Other Clients or other users in a Port Terminal Facility.

6.3 Title

Where the Client's Bulk Wheat is Common Stocked, title to the Common Stocked wheat is held jointly by the Client and the Other Clients and other users whose wheat forms part of the Common Stocked wheat at the applicable Port Terminal Facility.

6.4 Client's interest

- (a) For the purposes of clause 6.3, at any time the Client's interest in the Common Stocked wheat will be equal to that proportion which the quantity of the Client's Bulk Wheat at the time bears to the quantity of that Common Stocked wheat at that time.
- (b) Subject to clause 9.3, the Client does not have the right to nominate any particular parcel or Cell of wheat that is Common Stocked, as being owned by the Client.

6.5 Right to move Bulk Wheat

- (a) The Company reserves the right to either move or swap Bulk Wheat either within a Port Terminal Facility or to another Company Facility if:
 - (i) sufficient evidence exists to indicate the quality of the Bulk Wheat or Port Terminal Facility may be adversely affected if the Bulk Wheat remains in any particular location;
 - (ii) the Port Terminal Facility fills (or is expected to fill during the Season); or
 - (iii) the Company determines (in the Company's reasonable opinion) that it is operationally efficient to move the Bulk Wheat.
- (b) Any movements described in clause (a) will be at the expense of the Client. The Company will use freight rates published by the Company prior to the commencement of the Season in order to charge the Client for the movement (and fuel variations may apply).
- (c) Without limiting clause 6.5(a), the Company may, at its discretion, overflow Bulk Wheat from any Port Terminal Facility, or swap Bulk Wheat to an alternative Company Facility provided that the Client is compensated for any freight differential.

7. Wheat Ship Loading Services

7.1 Application of clause

This clause 7 applies in relation to the provision of Wheat Ship Loading Services.

7.2 Shrinkage, Dust & Outturn Entitlement

- (a) The Client acknowledges and agrees that Bulk Wheat will always suffer Shrinkage and loss from Dust.
- (b) The Company is entitled to deduct from the Client's Bulk Wheat a percentage of wheat on account of Shrinkage and Dust. The net quantity of the Client's Bulk wheat remaining after such deductions is called the Client's **Outturn Entitlement.**
- (c) The quantum and method of calculation of the deductions for Shrinkage and Dust is specified in the Reference Prices.
- (d) The Company will own and be at liberty to sell or otherwise deal in the quantity of wheat deducted from the Client's Bulk Wheat for Shrinkage and Dust at any time following receival of the wheat at a Port Terminal.

7.3 Client's obligation to Outturn

The Client must use its best endeavours to Outturn all Bulk Wheat from a Port Terminal Facility by no later than the 10th September following the date the Bulk Wheat was received at that Port Terminal Facility.

7.4 Outturn standards

- (a) Subject to this clause 7.4, Bulk Wheat will be Outturned to the standards prescribed by the Receival (Classification) Standards.
- (b) Without limiting clause 18, the Client indemnifies the Company against all costs, losses, damages and expenses the Company or the Client incurs or sustains as a direct or indirect result of Bulk Wheat being Outturned by the Company which is a more stringent standard than the applicable outturn standard, yet fails to meet any export standards imposed by AQIS or standards imposed by an importing country.
- (c) If, at the request of the Client, the Company undertakes any classification testing at the time of Outturn which is over and above that normally conducted by the Company to ensure Outturned Bulk Wheat meets the minimum standard for the Binned Grade stored, the Company may charge the Client for that classification testing.

7.5 Weighing

- (a) The Client authorises the Company to use batch weighers at the Port Terminal Facility to determine the Outturned tonnage of Bulk Wheat.
- (b) The Client is bound by the determinations made under clause 7.5(a), and the records of those determinations, in the absence of manifest error.

7.6 AQIS sampling

Bulk Wheat will be made available for inspection by AQIS inspectors at the Client's cost prior to Outturning Bulk Wheat onto a nominated shipping vessel.

7.7 Delays

Factors outside the control of the Company (such as variation in vessel arrival times; failure of vessel to pass quarantine; stability and ship worthiness inspections; vessel congestion; variation in cargo requirements; lack of performance of freight providers) mean the Company cannot guarantee all of the Bulk Wheat will be available for loading when the vessel berths and is ready to commence loading. The Company will make reasonable efforts to ensure the Bulk Wheat is available to load without delay and will advise the Client of any potential delays.

7.8 Cleanliness

- (a) The Client is responsible for ensuring that all of its nominated vessels arrive at a Port Terminal Facility in a clean, empty and well maintained state free from any contaminants or residue.
- (b) The Company has no obligation to inspect any vessel for cleanliness, but if it does inspect, then the Company, acting reasonably at all times, is entitled to reject the vessel as unfit for the transportation of Bulk Wheat and to refuse to load the vessel.
- (c) The Company is not liable for any loss, cost, damage or expense (including Indirect or Consequential Loss) caused as a result of a rejection of the vessel.
- (d) The Client agrees to pay the Company for any costs incurred by the Company as a result of the rejection of a vessel by the Company, AQIS or a marine surveyor.
- (e) Vessels are not permitted to be cleaned at any Port Terminal Facility without the Company's prior written consent. If a vessel fails inspection, the Company may instruct a

vessel to be removed from the berth if it is preventing another vessel from loading at the same berth.

7.9 Port Loading Protocols

- (a) The Port Loading Protocols apply to all nominated (or requested) Outturns of Bulk Wheat, and contain other information in relation to shipping services and requirements in relation to shipping nominations.
- (b) The Port Loading Protocols are available at www.abb.com.au and may be varied from time to time in accordance with the Access Undertaking.

7.10 Non-shipment

If Bulk Wheat is not shipped from a Port Terminal Facility as detailed in an accepted nomination (or request) for Outturn due to no fault on the part of the Company, the Client must pay:

- (a) all costs incurred by the Company to reposition Bulk Wheat within the Port Terminal Facility or to remove the Bulk Wheat from the Port Terminal Facility; and
- (b) all vessel variation or cancellation fees and all shipping re-positioning fees.

7.11 Transfers of title

- (a) The Client may elect, by prior written (or electronic) notice to the Company, to effect an In-Store Transfer of all or part of its Outturn Entitlement.
- (b) Subject to clause 7.11(c) the transferee under an In-Store Transfer of an Outturn Entitlement will be entitled to an Outturn without any further reduction for Shrinkage.
- (c) If an In-Store Transfer involves Bulk Wheat being pre-weighed as part of the transfer terms and conditions, an additional Shrinkage amount must be agreed between the parties involved prior to the Company processing the In-Store Transfer. That additional Shrinkage amount will be transferred to the Company's ownership.
- (d) For removal of doubt, the transferor under an In-Store Transfer will remain responsible for payment of all fees and charges in respect of Port Terminal Services provided up until the effective date of transfer.
- (e) The Company may require In-Store Transfers to take place at an individual weighnote level, thus allowing calculations of the value of the Bulk Wheat to be ascertained between the transferor and transferee.
- (f) The Company may refuse to process an In-Store Transfer if the In-Store Transfer results in the transferor's Outturn Entitlement going into a negative position at any particular Company Facility.
- (g) For the purposes of accepting or rejecting an In-Store Transfer, the Company is entitled to rely on orders/instructions:
 - (i) issued by e-mail transmitted from the Client's domain address and purporting to have been sent by an officer of the Client (or such named officers as the Client may from time to time advise the Company in writing); or
 - (ii) executed via the ezigrain[™] web site as accessed through entry of the Client's security setting.
- (h) If the Company has acted in accordance with the protocols set out above in this clause 7.11, the Client releases and holds the Company harmless against any claim that a communication was not issued by the Client either at all or without authority and indemnifies the Company against any losses, costs and damages arising therefrom.

7.12 Security interests

- (a) If the Company receives notice from a person claiming to hold a security interest over the Client's wheat, then provided that the person provides reasonable evidence to substantiate the existence of that security interest, the Company is not required to Outturn that wheat until:
 - (i) the person holding the security interest has consented to that Outturn; or
 - (ii) the Company receives a court order requiring it to Outturn that affected wheat.
- (b) The Company reserves the right to charge the Client all reasonable costs which it incurs associated with tracking and maintaining records related to security interests held (or claimed) over wheat.
- (c) The Client will indemnify the Company against all costs, losses, damages and expenses (including without limitation legal costs) the Company incurs or sustains as a result of a claim made against the Company by any person holding a security interest over wheat held by the Company on behalf of the Client relating to that wheat.

7.13 Non-grain commodities

- (a) The Client acknowledges and accepts that the Company may load non-grain commodities at its Port Terminals using the same ship loading facilities as it uses to provide Wheat Ship Loading Services for Bulk Wheat.
- (b) The Company will use reasonable endeavours to ensure that contamination of Bulk Wheat does not occur.
- (c) The Client must liaise with the Company to nominate vessels to arrange for grain based commodities to load sequentially.

7.14 Reconciliation and adjustment

- (a) This clause 7.14 applies if, after the Outturn of all Bulk Wheat of a Season from all Company Facilities, there is a difference between the Client's Outturn Entitlement and the tonnage actually Outturned to the Client.
- (b) For all Bulk Wheat, unless otherwise agreed, a Season average price will be calculated based on weighted Season average cash prices posted by the Client and all Other Clients over harvest at all Company Facilities. If cash prices are not posted at particular Company Facilities, or are posted with such irregularity that they do not represent the market price (in the opinion of the Company in its sole discretion), then the Company will use the weighted average (major grade and average freight) estimated silo return (ESR) of three pool providers for the Season of delivery as its financial washout value.
- (c) If the actual tonnage Outturned to the Client exceeds the Client's Outturn Entitlement, the Client must pay the Company for the excess at the average price calculated under clause 7.16(b) (Washout Price).
- (d) If the actual tonnage Outturned to the Client is less than the Client's Outturn Entitlement, the Company may, at its discretion, either replace the physical Bulk Wheat shortfall in the Client's Outturn Entitlement, or pay the Client for the deficiency in the Outturn Entitlement at the Washout Price.

8. Charges and payment

8.1 Charges

The charges of the Company for the provision of Port Terminal Services will be as set out in, or as determined in the manner described in the Reference Prices.

8.2 Invoicing

The Company will invoice the Client for Port Terminal Services at the times specified in the Reference Prices.

8.3 Payment

The Client must pay the Company the full amount of an invoice within such period as specified in the Reference Prices.

8.4 No obligation to extend credit

If in the provision of Port Terminal Services the Company will be exposed to a risk that the Client does not pay for any of those services when due and payable ("credit risk") the Company is not obliged to provide those services unless and until the Company, acting reasonably, is satisfied either by requesting Security (refer clause 8.10) or by independent credit checks or otherwise that the Client is credit-worthy in respect of the credit risk.

8.5 No set off

The Client is not entitled to withhold payment of any disputed amount the subject of an invoice issued by the Company, or to set off against the amount of an invoice any other claim that it has against the Company.

8.6 Transfer of liability

If the Client purchases Bulk Wheat which is already warehoused or is or has been stored, handled or treated by the Company, and there are unbilled and/or unpaid fees and charges in respect of the Bulk Wheat for any period or for anything done prior to the purchase, then the Client is liable for these fees and charges and must pay them to the Company, unless otherwise agreed with the Company.

8.7 **GST**

- (a) If GST is payable by the Company in respect of any Taxable Supply to the Client under this Agreement, the Client must pay any such GST (in addition to any other amounts payable under this Agreement).
- (b) The Company will provide the Client with a tax invoice that complies with the GST Legislation.
- (c) All fees and charges in this Agreement are expressed exclusive of GST.

8.8 Default in payment

If the Client fails to make payment of an invoice in accordance with this clause 8, then:

- (d) all existing invoices will become immediately due and payable; and
- (e) the Company may, in its absolute discretion, suspend the provision of any or all Port Terminal Services until such time as all outstanding invoices have been paid.

8.9 Interest on late payments

If default is made by the Client in the due payment of any monies payable under this Agreement, then although no demand for payment may have been made, the amount in respect of which such default is made or so much thereof as may from time to time remain unpaid, will bear simple interest at the rate of interest being 3% higher than the Commonwealth Bank's Corporate

Overdraft Reference Rate from time to time, calculated on a daily basis from the due date to the date of actual payment in full.

8.10 Security

- (a) The Client will, if required by the Company:
 - (i) arrange for its directors and/or shareholders to personally guarantee the Client's performance under this Agreement by signing a written guarantee in a form and on conditions specified by the Company (**Guarantee**); or
 - (ii) obtain or deposit with the Company an unconditional bank guarantee or bond in a form and for an amount required, and given by a bank or insurer approved, by the Company by way of guarantee for the performance by the Client of its obligations under this Agreement (Security).
- (b) Any Guarantee or Security required by the Company must be established:
 - (i) prior to the Company receiving Bulk Wheat from the Client; and
 - (ii) within 7 days after it has been requested by the Company.
- (c) If the Client defaults, the Company may call up, draw on, use, appropriate and apply the whole or part of the Security as may be necessary in the opinion of the Company to compensate the Company for loss or damage suffered by the Company by reason of the Client's default, and:
 - (i) any use or appropriation of the Security by the Company does not operate to waive the default and does not affect the Company's other rights; and
 - (ii) if the Security or any part of it is used or appropriated by the Company, the Client must within 7 days from receipt of a request by the Company pay to or deposit with the Company new or additional security in a form and for an amount as specified by the Company.
- (d) On termination of this Agreement and if the Client has complied with this Agreement, the Security less any sums drawn on, used or appropriated by the Company and not reinstated by way of further security, must be refunded, returned or cancelled.

8.11 Additional Costs

- (a) The Company may vary the Reference Prices which apply under this Agreement at any time by providing 30 days notice in writing to the Client if:
 - (i) there is a change to any Commonwealth, State or local laws; or
 - (ii) any new laws come into effect (including, without limitation, in relation to any potential carbon tax, Carbon Pollution Reduction Scheme or any similar emissions trading scheme),

after the date of this Agreement which results in a direct or indirect increase in the Company's costs in providing the Port Terminal Services under this Agreement. The Company will be entitled to increase the Reference Prices payable by the Client for Port Terminal Services provided under this Agreement to recover the full amount of the increased direct or indirect costs referrable to the provision of the Port Terminal Services to the Client at the relevant Port Terminal.

(b) If the Company increases the Reference Prices in accordance with clause 8.11(a), the Company will (if requested) provide the Client with information to demonstrate the increase in costs at the relevant Port Terminal.

9. Title to Wheat

9.1 Bailment

Unless specifically agreed otherwise, the Company acts as a bailee of the Client's Bulk Wheat and does not have any title or ownership in that Bulk Wheat.

9.2 Company's right

Subject to clause 9.3, where the Client's Bulk Wheat is Common Stocked, the Company may nominate and identify any particular quantity of Bulk Wheat within a site comprising the Common Stocked Bulk Wheat as being the Client's Bulk Wheat for the purposes of this Agreement, including, for the purposes of Outturn at the direction of the Client, sale by the Company in exercise of its lien over the Bulk Wheat, allocation of Accidental Loss or Damage between the Client and Other Clients, and the payment of compensation for Accidental Loss or Damage.

9.3 Insolvency

- (a) Where the Company suffers an Insolvent Event the Client will be entitled, upon reasonable notice and subject to the provisions of this Agreement relating to Common Stock, to re-take possession of the Client's Bulk Wheat from the site at which the Client's Bulk Wheat is located.
- (b) Nothing in this clause 9.3 will be taken as limiting the Client's rights to the Outturn of the Client's Bulk Wheat in accordance with this Agreement.

10. Lien

10.1 Company's lien

The Company will have a first and paramount lien on the Client's Bulk Wheat for all monies due and payable (on any account whatsoever) by the Client to the Company under this Agreement or otherwise, or to any other ABB Group Company.

10.2 Common stock

Where the Client's Bulk Wheat is Common Stocked with other wheat, the Company may nominate and identify any particular quantity of wheat comprising the Common Stocked wheat as being the Client's Bulk Wheat for the purposes of enforcing its lien.

10.3 Retention of possession

Subject to any requirement of law, the Company will be entitled, for the purpose of enforcing such lien, to retain possession of the whole or any part of the Client's Bulk Wheat until all amounts due and payable are paid, or to sell all or any of the Client's Bulk Wheat in such manner as it thinks fit (after giving the Client at least 7 days prior notice) whereupon the proceeds of such sale will be applied in or towards the satisfaction of the moneys due to the Company and the costs of effecting the sale, and the balance (if any) will be paid by the Company to the Client. Where the Company sells all or any of the Client's Bulk Wheat for the purpose of enforcing its lien, the Client irrevocably appoints the Company as its agent and attorney.

10.4 Enforcement against others

In enforcing a lien in respect of any Other Client's Bulk Wheat, the Company will ensure that its actions do not affect the right of the Client to receive the Outturn Entitlement under this Agreement.

11. Compliance with operational protocols

11.1 Obligation of Client

- (a) The Client must comply at all times with all policies, procedures and induction requirements published by the Company from time to time in respect of the operation, management and control of its facilities, including those in relation to:
 - (i) health, safety and environment;
 - (ii) site rules;
 - (iii) labour ordering conditions for shipping;
 - (iv) operating conditions for the Company's rail facilities; and
 - (v) access and operating conditions for road movements at Company facilities, and must comply with all reasonable directions of the Company.
- (b) Whilst on a Company site, the Client (and its agents) must comply with all directions given by the Company's representative, and not create or bring on site any hazard or contamination.

11.2 Publication

For the purpose of clause 11.1, the Company may publish a policy, procedure or induction requirement, or any direction, by placing it on its website.

12. Information

12.1 Company's information

- (a) The Company will keep at its principal place of business proper complete and up to date records, books of account and documents relating to transactions in the Client's Bulk Wheat, and such books of account records and documents will be available for inspection by officers of the Client at any reasonable time upon request in writing. Nothing in this clause 12.1(a) will be taken as requiring the Company to disclose the identity, transactions or ownership interests of Other Clients.
- (b) All information provided to the Client will be treated as conclusive evidence of the correctness of the details set out in that information unless:
 - (i) the Client notifies the Company in writing within 14 days of receipt of that information that there exists a bona fide dispute concerning the correctness of that information; or
 - (ii) it is demonstrated at any time that there is a clear and manifest error in that information.

A notice served by the Client under paragraph (i) above, must set out in detail the reasons why the Client believes the information is incorrect and the basis for holding that belief.

12.2 Client's information

- (a) The Client must provide the Company with all information that the Company reasonably requires for the Company to properly record the receival of Bulk Wheat from, or to the account of, the Client, including information relating to:
 - (i) origin, quality, quantity, weight, type and variety; and
 - (ii) anticipated time and place of delivery.

(b) If required by the Company, the Client must provide the information in writing and in the form (if any) required by the Company.

13. Company's Liability

13.1 Acknowledgement

The Client acknowledges that the only warranties provided by the Company under or in respect of this Agreement are those expressly set out in this Agreement. To the maximum extent permitted by law, all other conditions implied by custom, general law or statute are excluded.

13.2 Non-excludable warranties

To the maximum extent permitted by law, the Company's liability for breach of implied warranties or conditions not permitted at law to be excluded, will be limited to the cost of resupplying the relevant service again.

13.3 Limitations on Company's liability

The Company's obligation to Outturn the Client's Bulk Wheat is modified by the following provisions of this clause:

- (a) the Company is only liable for damage, destruction or contamination by the Company of the Client's Bulk Wheat if that damage, destruction or contamination is caused by the Gross Negligence or wilful default of the Company or its employees, contractors or agents;
- (b) the liability of the Company to the Client for any such damage, destruction or contamination of Bulk Wheat, if caused by Gross Negligence or wilful default will not exceed the sum of \$250,000 (two hundred and fifty thousand dollars) per event or per series of related events;
- (c) the Company is not liable for Accidental Loss or Damage to the Client's Bulk Wheat.
- (d) notwithstanding any other provision of this Agreement, but subject to any extraneous agreement in writing between the Parties to the contrary, the Company will not be liable for any of the following:
 - (i) claims for Indirect or Consequential Loss;
 - (ii) defects that:
 - (A) are required to be examined by the responsible authority under the provisions of the Export Control Act 1982 (Cth); or
 - (B) the Client has taken responsibility for testing prior to shipment, and are not discovered until after the departure of the ship;
 - (iii) quality or quantity claims in respect of a shipment arising upon outturn at a vessel's destination, if the claims are inconsistent with the records of quantity and quality at the load port and there is no conclusive evidence that such load port records are incorrect or, by exception, unreliable;
 - (iv) failure by the Company to detect toxic residues, other chemical residues, genetically modified Bulk Wheat or any other contamination, the tests for detection of which are not in general use by the Company or have been advised by the Company to be unreliable relative to the required tolerances;
 - (v) except to the extent caused or contributed to by the Gross Negligence or wilful default of the Company or its employees, contractors or agents:

- (A) quality claims arising in respect of Bulk Wheat transferred into the Company's storage system from another storage system; or
- (B) downgrading claims in respect of Bulk Wheat blended by the Company at the request of the Client, provided the quality meets the outturn standards of the lowest value grade represented in the blend.

13.4 Multiple caps on liability

If the Company is liable to the Client in relation to an event or a series of related events in respect of which the Company's liability is capped:

- (a) under this Agreement; and
- (b) under one or more other agreements made between the Company and the Client,

then the Company's liability in aggregate under all of the agreements described in paragraphs (a) and (b) above (Capped Agreements) is capped at the greatest amount at which liability is capped under any one of the Capped Agreements.

13.5 Mitigation

The Company may, in its discretion, mitigate or satisfy any liability it may have to the Client in respect of downgraded Bulk Wheat (ie Bulk Wheat that does meet the Outturn standard required under this Agreement) by whatever means the Company considers appropriate, including:

- (a) blending (at the Company's expense) a sufficient quantity of other wheat so as to upgrade the Client's Bulk Wheat to meet the Outturn standard; and/or
- (b) substituting (at the Company's expense) other wheat of the same quality and quantity; and/or
- (c) retaining the downgraded Bulk Wheat and providing for the claim as part of the Outturn adjustment under clause 7.14.

14. Insurance and Risk

14.1 Risk

Consistent with clause 9.1, the risk of Accidental Loss or Damage to the Client's Bulk Wheat will, at all times, be borne by the Client.

14.2 Maintenance of insurance

The Client should during the Term maintain an insurance policy covering the common insurable risks of Accidental Loss or Damage to Bulk Wheat at a Port Terminal.

15. Force Majeure

15.1 Definition

For the purpose of this Agreement, a 'Force Majeure Event' affecting a Party means anything outside that Party's reasonable control including the following events or circumstances (provided they are beyond the Party's reasonable control):

- (a) accident, fire, adverse weather conditions, flood, tidal conditions, earthquake, explosion, or like natural disasters, blockages of ports, civil commotion, outbreak of hostilities, terrorist act, declaration of war, war, invasion, rebellion, epidemic, or declarations of a state of emergency;
- (b) strikes, stopworks, lockouts, boycotts or any other form of industrial dispute or labour shortage;

- (c) breakdown, accidental or malicious damage or destruction of any of the Company's Port Terminal Facilities or other Company Facilities;
- (d) failure, disruption or delay in transportation;
- (e) executive or administrative order or act of either general or particular application of any Government or any official purporting to act under the authority of that Government, prohibitions or restrictions by domestic or foreign laws, regulations or policies, quarantine or custom restrictions or prohibitions on export; and
- (f) acts or omissions of any third party (including without limitation Governments, Government agencies, subcontractors or customers).

15.2 Suspension of Obligations

If a Party is wholly or partially precluded from complying in the normal manner required by this Agreement with its obligations under this Agreement by a Force Majeure Event (in this clause 14 called the **Affected Party**), then the Affected Party's obligations to perform in accordance with the terms of this Agreement will be suspended for the duration of the Force Majeure Event. (As per clause 15.6, the payment of money is not an obligation that can be suspended by a Force Majeure Event under this Agreement.)

15.3 Notice

As soon as possible after the Force Majeure Event arises, the Affected Party must notify the other Party of:

- (a) the nature of the Force Majeure Event;
- (b) the cause of the Force Majeure Event;
- (c) which obligations the Affected Party believes it is wholly or partially precluded from complying with as a result of the Force Majeure Event (in this clause 15 called the **Affected Obligations**);
- (d) the extent to which the Force Majeure Event precludes the Affected Party from performing the Affected Obligations;
- (e) the expected duration of the delay arising as a result of the Force Majeure Event;
- (f) the steps that are being taken to minimise the impact of the Force Majeure Event; and
- (g) the steps which would be taken (subject to the Parties reaching an agreement as to the payment of any additional costs involved) to minimise the impact of the Force Majeure Event.

15.4 Minimisation of Impact

Upon receiving a notice under clause 15.3 the Parties will meet to discuss and agree:

- (a) what action can be taken to minimise the effect of the Force Majeure Event on the performance by the Affected Party of the Affected Obligation;
- (b) whether the Affected Party is able to work around the Force Majeure Event either to prevent the delay in the performance of the Affected Obligations or to minimise the impact of that delay; and
- (c) what modifications or additions to the terms of this Agreement or any other agreements between the Parties (including without limitation any modifications or additions relating to the appointment of any additional costs) are required to give effect to any proposal to minimise the effect of the Force Majeure Event.

15.5 Obligation to Mitigate

The Affected Party must:

- (a) keep the other Party fully informed of its plans to minimise the effect of the Force Majeure Event; and
- (b) subject to reaching agreement concerning any modifications or additions required to give effect to any proposal to minimise the effect of the Force Majeure Event:
 - (i) comply with all reasonable requests made by the other Party relating to the prevention or minimisation of the impact of the Force Majeure Event; and
 - (ii) use all reasonable endeavours to resolve, and minimise the impact of, the Force Majeure Event.

15.6 Payments

An obligation to pay money is never excused by a Force Majeure Event.

15.7 Labour Disputes

The requirement to use all reasonable endeavours to resolve or minimise the impact of the Force Majeure Event will not require either Party to settle any strike, lockout, boycott or other dispute or claim, or any demand by a third party, on the terms contrary to the wishes of that Party.

16. Dispute Resolution

16.1 Disputes

Any Dispute under this Agreement will, unless otherwise expressly agreed to the contrary by both parties, be resolved in accordance with this clause 16 and either party may give to the other party to the Dispute notice in writing ("**Dispute Notice**") specifying the Dispute and requiring it to be dealt with in the manner set out in this clause 16. The Company and Client must act in good faith to seek to resolve any Dispute in accordance with this clause 16.

16.2 Negotiation

Within 5 Business Days of a party giving the other a Dispute Notice, senior representatives from each party will meet and use reasonable endeavours acting in good faith to resolve the Dispute by joint discussions.

16.3 Mediation

- (a) If the Dispute is not resolved in accordance with clause 16.2 within 5 Business Days of the date the Dispute Notice is received by the recipient, then:
 - (i) if the parties agree, they will attempt to resolve the Dispute by mediation pursuant to this clause 16.3; or
 - (ii) if the parties do not wish to resolve the Dispute by mediation, either party may by notice in writing to the other (and without limiting clause 16.4(a)) refer the Dispute to be determined by arbitration under clause 16.4.
- (b) If the parties agree to attempt to resolve the Dispute by mediation, the Dispute will be referred to the chief executive officers of each party (or their delegate) who will attempt to resolve the Dispute, including by informal mediation.
- (c) If the Dispute is not resolved within 5 Business Days after being referred to the chief executive officers under clause 16.3(b) (or such longer period as is agreed between the chief executive officers or their delegates), the Dispute will be referred to formal mediation in South Australia.

- (d) A Dispute referred to mediation in accordance with clause 16.3(c) will be mediated by a single mediator appointed by agreement of the parties or, if they fail to agree within 3 Business Days, a mediator appointed by the President of the South Australian Chapter of the Institute of Arbitrators and Mediators of Australia ("IAMA") acting on the request of either party.
- (e) Unless the parties agree otherwise:
 - (i) the mediation, by either a mediator appointed by the parties or a mediator appointed by the President of the South Australian Chapter of IAMA, will be conducted under the IAMA Mediation Rules (whether or not the mediator is a legal practitioner);
 - (ii) the parties may appoint a person, including a legally qualified person to represent it or assist it in the mediation;
 - (iii) each party will bear their own costs relating to the preparation for and attendance at the mediation;
 - (iv) the costs of the mediator will be borne equally by the parties; and
 - (v) the Port Operator and the Applicant or User will use reasonable endeavours to ensure that the mediation is completed within 28 Business Days from the date the mediator is appointed, or such longer period as agreed between the parties.

16.4 Referral to arbitration

- (a) Notwithstanding any other provision of this Agreement, a party may, by notice in writing to the other ("Arbitration Notice"), refer a Dispute to arbitration in accordance with this clause 16.4 at any time following the issue of a Dispute Notice. The Arbitration Notice must specify:
 - (i) the nature of the Dispute;
 - (ii) the matters in respect of which the party is seeking arbitration; and
 - (iii) the contact details of the person issuing the Dispute Notice (and, if that person is the Port Operator, the contract details of the party to whom the Dispute Notice is issued).
- (b) If the Dispute referred to in the Arbitration Notice is already the subject of mediation in accordance with clause 16.4, that mediation will cease immediately.
- (c) Any arbitration will be conducted in accordance with clause 16.5.

16.5 Appointment of arbitrator

- (a) The parties must use their best endeavours to agree on an arbitrator within 7 Business Days of the recipient receiving an Arbitration Notice.
- (b) If the parties fail to agree an arbitrator within 7 Business Days of the expiry of the 5 Business Days referred to in clause 16.5(a), or such longer period as may be agreed by the parties, then either party may request the President of IAMA to appoint an arbitrator. The Company will notify the ACCC of the identity of the arbitrator within 2 Business Days of the parties agreeing on the arbitrator or the President of IAMA appointing the arbitrator (as the case requires).

16.6 Arbitration

(a) Any arbitration will be conducted in Adelaide in accordance with the following procedures:

- (i) the arbitrator will not be required to proceed with the arbitration unless and until the party that issued the Arbitration Notice has agreed to pay the arbitrator's and other costs as determined in accordance with clause 16.6(d) and provided any indemnity as required in accordance with clause 16.6(e);
- (ii) unless the parties to the Dispute agree otherwise, the arbitration will be conducted in private;
- (iii) a party may appoint a person, including a legally qualified person, to represent it or assist in the arbitration;
- (iv) the arbitrator must observe the rules of natural justice, but is not bound by technicalities, legal forms or rules of evidence;
- (v) the arbitrator must act as speedily as a proper consideration of the Dispute allows, having regard to the need to carefully and quickly enquire into and investigate the Dispute and all matters affecting the merits, and fair settlement, of the Dispute;
- (vi) the arbitrator may determine the periods that are reasonably necessary for the fair and adequate presentation of the respective cases of the parties to a Dispute, and may require that the cases be presented within those periods;
- (vii) the arbitrator may require evidence or argument to be presented in writing, and may decide the matters on which it will hear oral evidence or argument;
- (viii) the arbitrator will hand down a final determination in writing which includes its reasons for making the determination and findings on material questions of law and fact, including references to evidence on which the findings of fact were based;
- (ix) unless the parties to the Dispute agree otherwise, any determination by the arbitrator will be confidential; and
- (x) in deciding a Dispute, the arbitrator must not, without the consent of all parties, make a determination which relates to matters which were not specified in the Arbitration Notice.
- (b) The arbitrator may at any time terminate an arbitration (without making an award) if it thinks that:
 - (i) the notification of the Dispute is vexatious; or
 - (ii) the subject matter of the Dispute is trivial, misconceived or lacking in substance.
- (c) A determination or direction of the arbitrator will be final and binding, subject to any rights of review by a court of law, and will have effect on and from the date specified by the arbitrator.
- (d) The arbitrator's costs and the costs of the parties to the arbitration will be borne by the parties in such proportions as the arbitrator determines. Each party may make submissions to the arbitrator on the issue of costs at any time prior to the arbitrator's costs determination
- (e) The arbitrator may require the parties to indemnify it from any claims made against the arbitrator arising in connection with the performance by the arbitrator of its duties under this clause 16.6, such indemnity excluding circumstances where the conduct of the arbitrator constitutes negligence (whether wilful or otherwise), dishonest or unlawful conduct.
- (f) The Company will send a copy of any determination made by the arbitrator to the ACCC within 2 Business Days of the determination being made.

(g) Subject to this clause 16.6, the *Commercial Arbitration and Industrial Referral*Agreements Act 1986 (SA) will apply to any arbitration undertaken in accordance with this clause 16.6.

16.7 Status quo

During any Dispute resolution process, the pre-dispute status quo will continue. Accordingly:

- (a) each Party will comply with its obligations, and may exercise its rights under this Agreement; and
- (b) the fact that a Party ceases to do anything in Dispute will not be taken to be an admission by that Party that it had breached, or had been in breach of, this Agreement.

17. Termination

17.1 Right to terminate

This Agreement may be terminated by either Party giving to the other at least 3 months prior written notice (**Notice**) in that regard.

17.2 Effect

- (a) Where a Notice is given by the Client, the Notice will not take effect unless and until the Client has:
 - (i) Outturned all Bulk Wheat stored by the Company on behalf of the Client under this Agreement; and
 - (ii) paid all moneys payable by the Client to the Company under this Agreement.
- (b) Where a Notice is given by the Company and, as at that date the Notice is to take effect, the Client has not Outturned all Bulk Wheat stored by the Company on behalf of the Client under this Agreement, then the Company will be entitled to exercise the rights conferred on it by clause 10 of this Agreement.

17.3 By Company

- (a) The Company may terminate this Agreement immediately upon giving written notice in that regard to the Client if an Insolvency Event occurs in respect of the Client.
- (b) If the Client commits a serious or persistent breach or breaches of any terms of this Agreement, provided the Company presents the Client with a written notice specifying the breach or breaches and requires the Client to remedy it within a period of not less than 30 days, then if the Client does not remedy the breach or breaches within the time period stipulated in this clause, the Company may terminate this Agreement at any time by notice in writing to the Client.

17.4 No prejudice

Termination of this Agreement under this clause 17 is without prejudice to the rights of either Party that have accrued prior to the date of termination.

18. Indemnity

18.1 By Client

The Client will indemnify the Company and keep the Company indemnified from and against all actions, claims, demands, proceedings, losses, costs and expenses suffered or incurred by the Company arising directly or indirectly out of or in relation to:

- (a) any breach, non-observance or non-performance by the Client of any of its obligations under this Agreement;
- (b) any claim by a third party relating to the Bulk Wheat;
- (c) any claim by a third party relating to the operation of the Purchase Options or the involvement of the Company in relation to the Purchase Options, including claims arising out of the failure of the Client to provide information or the inaccuracy of information supplied by the Client in relation to the Purchase Options; or
- (d) any claim in relation to the admixture of Bulk Wheat with small quantities of any other commodity loaded by the Company at any one of its Port Terminals in circumstances where the Client has acknowledged that the Company will load non-grain commodities at its Port Terminals. The Client acknowledges that, in these circumstances, the potential admixture of Bulk Wheat with small quantities of other commodities is a risk inherent in using Port Terminals which are also used to load non-grain commodities.

18.2 Application

Clause 18.1 will not apply where and to the extent that explicit written service guarantees have been given by the Company to the Client, or the losses or damages arose as a direct result of any negligence on the part of the Company or any wilful or deliberate failure by the Company to comply with its obligations under this Agreement.

19. Notices

19.1 How to Give a Notice

A notice, consent or other communication under this Agreement is only effective if it is:

- (a) in writing, signed by or on behalf of the Party giving it;
- (b) addressed to the Party to whom it is to be given; and
- (c) either:
 - (i) delivered or sent by pre-paid mail (by airmail, if the addressee is overseas) to that Party's address;
 - (ii) sent by fax to that Party's fax number and the machine from which it is sent produces a report that states that it was sent in full; or
 - (iii) by e-mail addressed to the person for the time being occupying the position with the receiving Party specified in clause 19.3.

19.2 When a Notice is Given

A notice, consent or other communication that complies with this clause is regarded as given and received:

- (a) if it is sent by mail, on the third Business Day after posting;
- (b) if it is delivered or sent by fax:
 - (i) by 5.00 pm (local time in the place of receipt) on a Business Day, on that day; or
 - (ii) after 5.00 pm (local time in the place of receipt) on a Business Day, or on a day that is not a Business Day, on the next Business Day; and

(c) if it is sent by e-mail, on the day of receipt by the recipient and, if the recipient is absent from his or her usual place of work for more than one day after the date of transmission, the day that the recipient returns to work.

19.3 Address for Notices

A Party's address and fax number are those set out below, or as amended at any time by notice given in accordance with this clause 19:

Company

Address:

Grain House 124-130 South Terrace, Adelaide, SA 5000

Postal:

GPO Box 1169, Adelaide, SA 5001

Fax Number:

(08) 8212 1723

Attention:

Urgent: Client Services Manager

| Client | |
|-------------|--|
| Address: | |
| Postal: | |
| Fax Number: | |
| Attention: | |

20. No endorsement

20.1 Prohibition

The Client must not, without the prior written consent of the Company:

- (a) make any reference, comment or statement either written or oral, that could be construed as an endorsement by the Company of the Client or of the Client's products or services; or
- (b) refer to the Company or the services provided by the Company to the Client in any publication, promotional or advertising material.

20.2 Acknowledgements

The Client acknowledges that:

- (a) the Company will treat the obligation of the Client under clause 20.1 as a serious undertaking; and
- (b) it is aware that any breach of this serious undertaking may result in the Company suffering damage.

21. No assignment

The Client may not assign, transfer or otherwise dispose of all or any part of its rights or obligations under this Agreement without the prior written consent of the Company which, if given, may be given on such conditions as the Company considers to be appropriate.

22. Waiver

22.1 No impact

The failure by either Party at any time to exercise or enforce any of its powers, remedies or rights under this Agreement will not constitute a waiver of those powers, remedies or rights or affect that Party's rights to exercise or enforce those powers, remedies or rights at any time.

22.2 Further exercise

Any single or partial exercise of any power, remedy or right does not preclude any other or further exercise or partial exercise of any other power, remedy or right under this Agreement.

23. No Partnership

23.1 Relationship

This Agreement does not create a partnership, agency, fiduciary or any other relationship, except the relationship of contracting parties, between the Parties.

23.2 No liability

No Party is liable for an act or omission of another Party, except to the extent set out in this Agreement.

24. Governing Law and Jurisdiction

24.1 Governing law

This Agreement and the rights and liabilities of the Parties under this Agreement will be governed by the law of South Australia.

24.2 Jurisdiction

The courts of South Australia will possess territorial jurisdiction to hear and determine any cause of action arising under this Agreement.

25. Sub-Contracting

The Company may in its sole and absolute discretion:

- (a) sub-contract the provision of the whole or any part of the Port Terminal Services; or
- (b) otherwise engage any person to undertake the provision of any part of the Port Terminal Services on the Company's behalf,

without notice to the Client.

26. Severance

Any provision of this Agreement which is unenforceable or partly unenforceable is, where possible, to be severed to the extent necessary to make this Agreement enforceable, unless this would materially change the intended effect of this Agreement.

27. Entire agreement, etc

27.1 Entire agreement

This Agreement constitutes the entire Agreement between the Parties.

27.2 No representations, etc

Each Party warrants and covenants to the other that there are no written or oral statements, representations, undertakings, covenants or agreements between the Parties, express or implied, except as provided for in this Agreement.

27.3 Variations

This Agreement may only be amended or varied by agreement in writing signed by both Parties expressly amending this Agreement and unless the context otherwise requires, a reference to this Agreement will include a reference to this Agreement as amended or varied from time to time.

27.4 Guidelines, etc

Notwithstanding that the Company may from time to time produce operational guidelines to assist clients, nothing in those guidelines will be deemed to impliedly or expressly amend anything in this Agreement and if there is any inconsistency between any guidelines and a term of this Agreement, the terms of this Agreement will prevail.

Signing page

| EXECUTED as an agreement. | | | |
|---|-------------|---|--|
| Signed for and on behalf of AusBulk Limited by its authorised representative in the presence of: | | | |
| Witness | | Authorised Representative | |
| Name of witness (print) | | Name of authorised representative (print) | |
| Executed by [Client] ACN [xxx xxx xxx] pursuant to section 127 of the Corporations Act 2001 | | | |
| Signature of director | | Signature of director/company secretary (Please delete as applicable) | |
| Name of director (print) | | Name of director/company secretary (print) | |

Schedule 4 - Auditor

1. Appointment of Auditor

- 1.1 If, at any time during the term of this Undertaking, the ACCC issues a notice under clause 5.5(b) of the Undertaking, the Port Operator must, within 5 Business Days, advise the ACCC in writing of the identity of the person that it proposes to appoint as the Auditor, together with such information or documents (including the proposed terms of engagement) that the ACCC requires to assess the skill and independence of the Auditor.
- 1.2 The Proposed Auditor must be a person who has the relevant skill to perform the role of Auditor and is independent of the Port Operator. Without limitation, an Auditor is not independent if he or she:
 - (a) is a current employee or officer of the Port Operator or a Related Body Corporate of the Port Operator;
 - (b) has been an employee or officer of the Port Operator or a Related Body Corporate of the Port Operator in the past 36 months;
 - (c) in the opinion of the ACCC, holds an interest in the Port Operator or a Related Body Corporate of the Port Operator;
 - (d) has within the past 36 months been a professional adviser to the Port Operator or a Related Body Corporate of the Port Operator;
 - (e) has a contractual relationship, or is an employee or contractor of a firm or company that has a contractual relationship, with the Port Operator or a Related Body Corporate of the Port Operator;
 - (f) is a supplier, or is an employee or contractor of a firm or company that is a supplier, of the Port Operator or a Related Body Corporate of the Port Operator; or
 - (g) is a customer, or is an employee or contractor of a firm or company that is a customer, of the Port Operator or a Related Body Corporate of the Port Operator.
- 1.3 If, within 5 Business Days of receipt by the ACCC of the information or documents from the Port Operator referred to in paragraph 1.1 of this Schedule 4, or such further period as required by the ACCC and notified to the Port Operator:
 - (a) the ACCC does not object to the Proposed Auditor, the Port Operator must appoint the Proposed Auditor as Auditor as soon as practicable thereafter (but in any event within 5 Business Days) on terms approved by the ACCC and consistent with the performance by the Auditor of its functions under this Undertakings and forward to the ACCC a copy of the executed terms of appointment of the Auditor; or
 - (b) the ACCC does object to a Proposed Auditor, the Port Operator must as soon as practicable (but in any event within 5 Business Days) appoint a person identified by the ACCC at its absolute discretion as the Auditor

on terms approved by the ACCC and consistent with the performance by the Auditor of its functions under this Undertaking.

2. Scope of the audit

- 2.1 The Port Operator must, within 30 Business Days of the date on which the Auditor is appointed in accordance with paragraph 1.3 of this Schedule 4, provide to the ACCC a written report from the Auditor in relation to the Port Operator's compliance with its obligations under clause 5.5(a) of the Undertaking.
- 2.2 The Port Operator must provide to the Auditor any information or documents requested by the Auditor that the Auditor reasonably considers necessary and relevant for fulfilling its obligations in relation to compliance by the Port Operator with its obligations under clause 5.5(a) of the Undertaking or for reporting to or otherwise advising the ACCC.
- 2.3 The Port Operator must procure the Auditor to provide information or documents or access to the ACCC, as required by the ACCC to ensure compliance with the Undertaking.
- 2.4 In complying with the obligations in this paragraph 2, the Port Operator must:
 - (a) take any steps directed by the ACCC in relation to any matter arising from the report of the Auditor referred to in paragraph 2.1 of this Schedule 4 within 10 Business Days of being so directed (or such longer period agreed with the ACCC);
 - (b) direct its personnel, including directors, managers, officers, employees and agents to act in accordance with the obligations set out in this paragraph 2 and ensure such personnel are aware of the Auditor and its role; and
 - (c) provide access, information and/or documents required by the Auditor.
- 2.5 The Port Operator must maintain and fund the Auditor and must indemnify the Auditor for reasonable expenses and any loss, claim or damage arising from the proper performance by the Auditor of functions required to be performed by the Auditor under this Undertaking.

3. Limits on the audit process

- 3.1 The ACCC must not require the Port Operator to appoint an Auditor to undertake an audit in relation to the Port Operator's compliance with its obligations under clause 5.5(a) of the Undertaking more often than twice in each 12 month period during the term of the Undertaking.
- 3.2 If:
 - (a) within the period of 3 months prior to the date on which the ACCC issues any notice under clause 5.5(b) of the Undertaking, the Port Operator has submitted an audit report to WEA (to comply with a requirement by WEA) ("WEA Audit Report");

- (b) the WEA Audit Report was prepared by a person that satisfies the criteria for independence set out in paragraph 1.2 of this Schedule 4; and
- (c) the WEA Audit Report addresses the Port Operator's compliance with its obligations under clause 5.5(a) of the Undertaking,

the Port Operator may provide the WEA Audit Report to the ACCC, and the ACCC may accept that report in satisfaction of the requirement for the Port Operator to provide an audit report to the ACCC in accordance with paragraph 2.1 of this Schedule 4.

3.3 For the avoidance of doubt, the ACCC will not be required to accept the WEA Audit Report in satisfaction of the requirement for the Port Operator to provide an audit report to the ACCC in accordance with paragraph 2.1 of this Schedule 4 if the ACCC (acting reasonably) considers that the matters set out in paragraphs 3.2(a)-(c) are not satisfied in respect of the WEA Audit Report.

Port Schedule A - Port Adelaide

This Schedule contains information about the Port Adelaide port terminal. Unless otherwise indicated, terms in this Port Schedule have the same meaning as in the Undertaking.

1 Description of Port

1.1 Location

Moonta Road, Port Adelaide, South Australia

Latitude

34°51'S

Longitude

138°30'E

1.2 Port Terminal Facilities

- Flinders Ports Grain Berth 27, Port Adelaide
- Intake facilities for road and rail available
- Storage facilities available for positioning of grain for shipping
- Storage facilities available for grower receivals, supply into shipping facilities and longer term storage options
- intake weighbridges
- shipping batch weighers onto 1 shipping belt

1.3 Storage capacity

60,800 mt Steel Shipping bins

260,000 mt concrete vertical silos for grower receivals, supply into shipping facilities and longer term storage options

1.4 In load capacity

Total capacity for road intake is 3000 tph, of which 2 receival hoppers are available for accumulation into the shipping bins at a rate of 1600 tph, or alternatively 800 tpa if shipping is concurrently occurring

Capacity of 800 tph for rail intake is available for accumulation into the shipping bins

1.5 Ship loading capacity

Approximately 700 tph wheat

No. of shipping belts: 1

No. of spouts: 2

Restrictions:

Maximum LOA 200 m

Maximum beam 30.00 m

Depth alongside 10.7 m

Berth length 204 m

Maximum sailing draught 10.6 m (subject to tides)

Air draught 14.1 m

2 Port Terminal Services

2.1 Receival services

- (a) Road receival comprises:
 - up to 10 receival hoppers, of which 2 are available for intake into shipping bins
 - Marshalling capacity 50 semitrailers
 - intake weighbridges, 80 mt capacity each
 - lines provide sample and quality testing services
 - Standard intake hours 7.30 am 3.30 pm Monday to Friday
 - During the harvest period, the site receives direct deliveries from growers into long term storage.
 - All road movements are required to meet on-site OH&S and Chain of Responsibility requirements as determined, and modified from time to time, by the Port Operator. Detail is available on the ABB website:

www.abb.com.au/StorageHandling/RoadFreightContractors.a spx

- (b) Rail receival comprises:
 - Standard gauge line
 - Gross weighing
 - Trains require shunting 10 wagons at a time
 - Rail operators are required to have a full interface coordination plan prior to arranging any rail movements to

company sites. This will require all wagons to be fitted with RFID. Further information can be obtained by contacting the Safety, Health and Environment ("SHE") Department on (08) 8304 5000

2.2 Storage services

Storage for shipping comprises 8 welded steel silos of 7,600 mt capacity each. All shipping is performed through these bins.

Storage for grower deliveries and longer term storage comprise concrete vertical silos with various capacities.

2.3 Weigher Services

Weighing of grain on shipping is via two shore based batch weighers.

2.4 Ship loading services

The Port Operator provides the outturn to ship of grain from the Port Operator's terminal, 24 hours/day 7 days/week excluding public holidays and subject to labour ordering conditions. This includes standard shipping related services in relation to loading, positioning, shipping preparation, stevedoring, sampling, documentation and blending as described in the:

- Standard Terms (Schedule 3 to the Undertaking); and
- Port Loading Protocols (Schedule 2 to the Undertaking),

available on the company website: www.abb.com.au

Information on the Shipping Stem is updated each business day and is available at

www.abb.com.au/PortAccessScheduling/SAShippingSchedule.aspx

2.5 Cargo Accumulation

The Port Operator provides Cargo Accumulation services at the Port Terminals, including reviewing Cargo Assembly Plans prepared by Users.

Road intake and positioning from long term storage is not provided on a 24 hour / 7 day / week basis.

2.6 Additional services

Dust extraction

3 Additional capacity management terms

Shipping at Port Adelaide is operated on a "just in time" basis. Tonnage is executed through 8 shipping bins, of 60,800 metric tonnes total capacity. This means that shipping capacity can be adversely impacted by any constraint along the supply chain including, but not limited to, available transport,

availability of grain, labour to load and unload grain, grain fumigation, vessel arrival delays and vessels failing surveys.

Port Adelaide can partially load panamax vessels subject to vessel configurations prior to topping up in Port Giles or Port Lincoln.

4 Additional published protocols and information

- Standard Terms (Schedule 3 to the Undertaking)
- Port Loading Protocols www.abb.com.au/PortAccessScheduling.aspx
- ABB Chain of Responsibility Code of Conduct and ABB Carrier Agreement www.abb.com.au/StorageHandling/RoadFreightContractors.aspx
- Flinders Ports operating rules http://www.flindersports.com.au/

Port Schedule B – Outer Harbor

This Schedule contains information about the Outer Harbor port terminal. Unless otherwise indicated, terms in this Port Schedule have the same meaning as in the Undertaking.

1 Description of Port

1.1 Location

Outer Harbor, South Australia

Latitude

34°51'S

Longitude

138°30'E

1.2 Port Terminal Facilities

- Flinders Ports Grain Berth 8, Outer Harbor
- Intake facilities for road and rail available
- Shipping storage facilities located at the port
- 1 intake weighbridge
- 2 shipping batch weighers onto 1 shipping belt

1.3 Storage capacity

65,000 mt steel shipping bins

1.4 In load capacity

Road 800 tph, 1 receival hopper

Rail 2400 tph

1.5 Ship loading capacity

Approximately 2000 tph wheat

No. of shipping belts: 1

No. of spouts: 1

Restrictions:

Maximum LOA 300 m

Maximum beam 38 m

Depth alongside Temporary working depth 15 m

Berth box length 320 m

Maximum sailing draft Require a 10% UKC (greater than 32.2 m beam, 15%)

2 Port Terminal Services

2.1 Receival services

- (a) Road receival comprises:
 - 1 receival hopper
 - Marshalling capacity 12 semitrailers
 - 1 intake weighbridge, 100 mt capacity
 - lines provide sample and quality testing services
 - Standard intake hours 7.30 am 3.30 pm Monday to Friday
 - All road movements are required to meet on-site OH&S and Chain of Responsibility requirements as determined, and modified from time to time, by the Port Operator. Detail is available on the ABB website:

www.abb.com.au/StorageHandling/RoadFreightContractors.a spx

(b) Rail receival comprises:

- Standard gauge loop line
- Gross and net weighing
- Rail operators are required to have a full interface coordination plan prior to arranging any rail movements to ABB sites. This will require all wagons to be fitted with RFID.
 Further information can be obtained by contacting the Safety, Health and Environment ("SHE") Department on (08) 8304 5000

2.2 Storage services

Storage for shipping comprises 8 welded steel silos of 7,500 mt capacity each and 2 welded steel silos of 2,500 mt capacity. All shipping is performed through these bins.

2.3 Weigher Services

Weighing of grain on shipping is via shore-based batch weighers.

2.4 Ship loading services

The Port Operator provides the outturn to ship of grain from the Port Operator's terminal, 24 hours/day 7 days/week excluding public holidays and subject to labour ordering conditions. This includes standard shipping related services in relation to loading positioning, shipping preparation, stevedoring, sampling, documentation and blending as described in the:

- Standard Terms (Schedule 3 to the Undertaking); and
- Port Loading Protocols (Schedule 2 to the Undertaking),

available on the Port Operator's website: www.abb.com.au

Information on the Shipping Stem is updated each business day and is available at

www.abb.com.au/PortAccessScheduling/SAShippingSchedule.aspx

2.5 Cargo Accumulation

The Port Operator provides Cargo Accumulation services at the Port Terminals, including reviewing Cargo Assembly Plans prepared by Users.

Road intake and positioning from long term storage is not provided on a 24 hour / 7 day / week basis.

2.6 Additional services

Dust extraction

3 Additional capacity management terms

Shipping at Outer Harbor is operated on a "just in time" basis. Tonnage is executed through 8 shipping bins, of 60,000 metric tonnes total capacity. This means that shipping capacity can be adversely impacted by any constraint along the supply chain including, but not limited to, available transport, availability of grain, labour to load and unload grain, grain fumigation, vessel arrival delays and vessels failing surveys.

4 Additional published protocols and information

- Standard Terms (Schedule 3 to the Undertaking)
- ABB Port Loading Protocols www.abb.com.au/PortAccessScheduling.aspx
- ABB Chain of Responsibility Code of Conduct and ABB Carrier Agreement www.abb.com.au/StorageHandling/RoadFreightContractors.aspx
- Flinders Ports operating rules http://www.flindersports.com.au/

Port Schedule C - Port Giles

This Schedule contains information about the Port Giles port terminal. Unless otherwise indicated, terms in this Port Schedule have the same meaning as in the Undertaking.

1 Description of Port

1.1 Location

Port Giles, South Australia

Latitude

35°05'S

Longitude

138°68'E

1.2 Port Terminal Facilities

- Flinders Ports Grain Berth 1, Port Giles
- Intake facilities for road and rail available
- Storage facilities available for the positioning of grain for shipping
- Storage facilities available for grower receivals, supply into shipping facilities and longer term storage options
- 4 intake weighbridges
- shipping batch weigher

1.3 Storage capacity

75,000 mt steel shipping bins

244,000 mt of concrete vertical silos and bunkers for grower receivals, supply into shipping facilities and longer term storage options

1.4 In load capacity

Total capacity for road intake is 2650 tph, of which 2 receival hoppers are available for accumulation into the shipping bins at a rate of 1200 tph

1.5 Ship loading capacity

Approximately 850 tph wheat

No. of shipping belts: 1

No. of spouts: 5

Restrictions:

Maximum LOA 225 m

Maximum beam 32.20 m

Depth alongside 11.6 m

Berth length 256 m

Maximum sailing draught 12.19 m at HWOST

Air draught 15.5 m

2 Port Terminal Services

2.1 Receival services

- Road receival comprises:
- up to 6 receival hoppers of which 2 are available for intake into shipping bins
- intake weighbridges, 60-140 mt capacity each
- lines provide sample and quality testing services
- Standard intake hours 7.30 am 3.45 pm Monday to Friday
- During the harvest period, the site receives direct deliveries from growers into long term storage.
- All road movements are required to meet on-site OH&S and Chain of Responsibility requirements as determined, and modified from time to time, by the Port Operator. Detail is available on the ABB website:

www.abb.com.au/StorageHandling/RoadFreightContractors.aspx

2.2 Storage services

Storage for shipping comprises 10 welded steel silos of 7,500 mt capacity each. All shipping is performed through these bins.

Permanent non-shipping storage comprises a number of concrete vertical silos and steel bins with 244,000 mt capacity. This forms longer term storage.

2.3 Weigher Services

Weighing of grain on shipping is via one shore based batch weighers.

2.4 Ship loading services

The Port Operator provides the outturn to ship of grain from the Port Operator's terminal, 24 hours/day 7 days/week excluding public holidays and subject to labour ordering conditions. This includes standard shipping related services in relation to loading positioning, shipping preparation, stevedoring, sampling, documentation and blending as described in the:

- Standard Terms (Schedule 3 to the Undertaking); and
- Port Loading Protocols (Schedule 2 to the Undertaking),

available on the company website: www.abb.com.au

Information on the Shipping Stem is updated each business day and is available at

www.abb.com.au/PortAccessScheduling/SAShippingSchedule.aspx

2.5 Cargo Accumulation

The Port Operator provides Cargo Accumulation services at the Port Terminals, including reviewing Cargo Assembly Plans prepared by Users.

Road intake and positioning from long term storage is not provided on a 24 hour / 7 day / week basis.

2.6 Additional services

Dust extraction

3 Additional capacity management terms

Shipping at Port Giles is operated on a "just in time" basis. Tonnage is executed through 10 shipping bins, of 75,000 metric tonnes total capacity. This means that shipping capacity can be adversely impacted by any constraint along the supply chain including, but not limited to, available transport, availability of grain, labour to load and unload grain, grain fumigation, vessel arrival delays, vessels failing surveys and AQIS unavailability.

Port Giles operates as both a one port load or second port loading for vessels partially loaded at Port Adelaide or Wallaroo.

4 Additional published protocols and information

- Standard Terms (Schedule 3 to the Undertaking)
- ABB Port Loading Protocols www.abb.com.au/PortAccessScheduling.aspx
- ABB Chain of Responsibility Code of Conduct and ABB Carrier Agreement www.abb.com.au/StorageHandling/RoadFreightContractors.aspx
- Flinders Ports operating rules http://www.flindersports.com.au/

Port Schedule D - Wallaroo

This Schedule contains information about the Wallaroo port terminal. Unless otherwise indicated, terms in this Port Schedule have the same meaning as in the Undertaking.

1 Description of Port

1.1 Location

Wallaroo, South Australia

Latitude

33°56'S

Longitude

137°37'E

1.2 Port Terminal Facilities

- Flinders Ports Grain Berth 2, Wallaroo
- Intake facilities for road available
- Storage facilities available for the positioning of grain for shipping.
 This capacity may also be utilised to provide segregation for domestic grades.
- Storage facilities available for grower receivals, supply into the shipping bins and longer term storage options
- 3 intake weighbridges
- 1 shipping batch weighers onto 1 shipping belt

1.3 Storage capacity

115,600 mt concrete shipping bins

440,000 mt bunkers, sheds, concrete verticals and steel bins for grower receivals, supply into shipping facilities and longer term storage options

1.4 In load capacity

Total capacity for road intake is 4200 tph, of which 4 receival hoppers are available for accumulation into the shipping bins at a rate of 1600 tph subject to shipping activity

1.5 Ship loading capacity

Approximately 700 tph wheat

No. of shipping belts: 1

No. of spouts: 5

Restrictions:

Maximum LOA 200 m

Maximum beam 28.95 m

Depth alongside 9.5 m

Berth length 290 m

Maximum sailing draught 0.75m or 0.9m UKC subject vessel beam

Air draught 12.95 m

2 Port Terminal Services

2.1 Receival services

- Road receival comprises:
- up to 8 receival hoppers
- Marshalling capacity 200 semitrailers
- intake weighbridges, 60-80 mt capacity each
- lines provide sample and quality testing services
- Standard intake hours 7.30 am 4.15 pm Monday to Friday
- During the harvest period, the site receives direct deliveries from growers into long term storage.
- All road movements are required to meet on-site OH&S and Chain of Responsibility requirements as determined, and modified from time to time, by the Port Operator. Detail is available on the ABB website:

www.abb.com.au/StorageHandling/RoadFreightContractors.aspx

2.2 Storage services

Storage for shipping comprises concrete silos comprising up to 115,600 mt capacity, which may also be utilised to provide segregation for domestic grades.

Shed, concrete verticals, off site bunker and steel bins non-shipping storage comprises a further 440,000 mt capacity. This forms longer term storage for supply into Wallaroo.

2.3 Weigher Services

Weighing of grain on shipping is via one shore based batch weigher.

2.4 Ship loading services

The Port Operator provides the outturn to ship of grain from the Port Operator's terminal, 24 hours/day 7 days/week excluding public holidays and subject to labour ordering conditions. This includes standard shipping related services in relation to loading positioning, shipping preparation, stevedoring, sampling, documentation and blending as described in the:

- Standard Terms (Schedule 3 to the Undertaking); and
- Port Loading Protocols (Schedule 2 to the Undertaking),

available on the company website: www.abb.com.au

Information on the Shipping Stem is updated each business day and is available at

www.abb.com.au/PortAccessScheduling/SAShippingSchedule.aspx

2.5 Cargo Accumulation

The Port Operator provides Cargo Accumulation services at the Port Terminals, including reviewing Cargo Assembly Plans prepared by Users.

Road intake and positioning from long term storage is not provided on a 24 hour / 7 day / week basis.

2.6 Additional services

Dust extraction

3 Additional capacity management terms

Shipping capacity at Wallaroo can be adversely impacted by any constraint along the supply chain including, but not limited to, available transport, availability of grain, labour to load and unload grain, grain fumigation, vessel arrival delays, vessels failing surveys and AQIS labour unavailability.

Wallaroo can partially load panamax vessels subject to vessel configurations prior to topping up in Port Giles or Port Lincoln.

4 Additional published protocols and information

- Standard Terms (Schedule 3 to the Undertaking);
- ABB Port Loading Protocols www.abb.com.au/PortAccessScheduling.aspx
- ABB Chain of Responsibility Code of Conduct and ABB Carrier Agreement www.abb.com.au/StorageHandling/RoadFreightContractors.aspx

• Flinders Ports operating rules http://www.flindersports.com.au/

Port Schedule E - Port Lincoln

This Schedule contains information about the Port Lincoln port terminal. Unless otherwise indicated, terms in this Port Schedule have the same meaning as in the Undertaking.

1 Description of Port

1.1 Location

Port Lincoln, South Australia

Latitude

34°43'S

Longitude

135°50'E

1.2 Port Terminal Facilities

- Flinders Ports Grain Berths 4 and 5, Port Lincoln
- Intake facilities for road and rail available
- Storage Bins available for positioning of grain for shipping
- Storage Bins available for grower receivals, supply into the shipping bins and longer term storage options
- 2 intake and 1 outward weighbridges
- 4 shipping batch weighers onto 2 shipping belts

1.3 Storage capacity

288,500 mt concrete vertical shipping silos

107,000 mt of a shed and concrete vertical silos for grower receivals, supply into shipping facilities and longer term storage options

1.4 In load capacity

Total capacity for road intake of 4000 tph, of which 8 receival hoppers are available for accumulation into the shipping bins at a rate of 3200 tph

Capacity of 800 tph for rail intake is available for accumulation into the shipping bins

1.5 Ship loading capacity

Approximately 1500 tph wheat

No. of shipping belts: 2

No. of spouts: 2

Restrictions:

Maximum LOA 270 m

Maximum beam 45.00 m

Depth alongside 15.0 m

Berth length 347 m

Maximum sailing draught approx. 14 m

Air draught 22.3 m

2 Port Terminal Services

2.1 Receival services

- (a) Road receival comprises:
 - up to 10 receival hoppers, of which 8 are available for intake into the shipping bins
 - Marshalling capacity 20 semitrailers
 - 2 intake weighbridges, 30-100 mt capacity each
 - lines provide sample and quality testing services
 - Standard intake hours 8.00 am 4.00 pm Monday to Friday
 - During the harvest period, the site receives direct deliveries from growers into storage.
 - All road movements are required to meet on-site OH&S and Chain of Responsibility requirements as determined, and modified from time to time, by the Port Operator. Detail is available on the ABB website:

www.abb.com.au/StorageHandling/RoadFreightContractors.a spx

- (b) Rail receival comprises:
 - Narrow gauge line
 - Gross weighing
 - Trains require shunting
 - Rail operators are required to have a full interface coordination plan prior to arranging any rail movements to Port Operator sites. This will require all wagons to be fitted with

RFID. Further information can be obtained by contacting the SHE Department on (08) 8304 5000

2.2 Storage services

Storage for shipping comprises concrete silos comprising up to 288,500 mt capacity.

A shed and concrete verticals bins of non-shipping storage comprising a further 107,000 mt capacity. This forms longer term storage for supply into the shipping bins.

2.3 Weigher Services

Weighing of grain on shipping is via four shore based batch weighers.

2.4 Ship loading services

The Port Operator provides the outturn to ship of grain from the Port Operator's terminal, 24 hours/day 7 days/week excluding public holidays and subject to labour ordering conditions. This includes standard shipping related services in relation to loading positioning, shipping preparation, stevedoring, sampling, documentation and blending as described in the:

- Standard Terms (Schedule 3 to the Undertaking);
- Port Loading Protocols (Schedule 2 to the Undertaking),

available on the company website: www.abb.com.au

Information on the Shipping Stem is updated each business day and is available at

www.abb.com.au/PortAccessScheduling/SAShippingSchedule.aspx

2.5 Cargo Accumulation

The Port Operator provides Cargo Accumulation services at the Port Terminals, including reviewing Cargo Assembly Plans prepared by Users.

Road intake and positioning from long term storage is not provided on a 24 hour / 7 day / week basis.

2.6 Additional services

Dust extraction

3 Additional capacity management terms

Shipping capacity can be adversely impacted by any constraint along the supply chain including, but not limited to, available transport, availability of grain, labour to load and unload grain, grain fumigation, vessel arrival delays and vessels failing surveys. In particular, high temperatures during summer can result in rail assets being stood down due to rail line distortion.

Port Lincoln operates as both a one port load or second port loading for vessels partially loaded at Port Adelaide or Wallaroo.

4 Additional published protocols and information

- Standard Terms (Schedule 3 to the Undertaking);
- ABB Port Loading Protocols www.abb.com.au/PortAccessScheduling.aspx
- ABB Chain of Responsibility Code of Conduct and ABB Carrier Agreement www.abb.com.au/StorageHandling/RoadFreightContractors.aspx
- Flinders Ports operating rules http://www.flindersports.com.au/

Port Schedule F - Thevenard

This Schedule contains information about the Port Adelaide port terminal. Unless otherwise indicated, terms in this Port Schedule have the same meaning as in the Undertaking.

1 Description of Port

1.1 Location

Thevenard, South Australia

Latitude

32°09'S

Longitude

133°39'E

1.2 Port Terminal Facilities

- Flinders Ports Grain Berth, Thevenard
- Intake facilities for road available
- Storage facilities available for the positioning of grain for shipping
- Storage facilities available for grower receivals, supply into shipping facilities and longer term storage options
- intake weighbridges
- shipping batch weigher onto 1 shipping belt

1.3 Storage capacity

200,000 mt concrete vertical and steel shipping bins

140,000 mt of bunkers and sheds for grower receivals, supply into shipping facilities and longer term storage options

1.4 In load capacity

Total capacity for road intake of 2200 tph, of which 5 receival hoppers are available for accumulation into shipping bins at 1400 tph

1.5 Ship loading capacity

Approximately 700 tph wheat

No. of shipping belts: 1

No. of spouts: 1

Restrictions:

Maximum LOA 180 m

Maximum beam 30.50 m

Depth alongside 9.8 m

Berth length 198 m

Maximum sailing draught UKC: 0.9m

Air draught 14 m

2 Port Terminal Services

2.1 Receival services

- Road receival comprises:
- up to 8 receival hoppers, of which 5 are available for intake into shipping bins
- Marshalling capacity 60 semitrailers
- intake weighbridges, 100 mt capacity each
- 2 lines provide sample and quality testing services
- Standard intake hours 8.00 am 5.00 pm Monday to Friday
- During the harvest period, the site receives direct deliveries from growers into storage.
- All road movements are required to meet on-site OH&S and Chain of Responsibility requirements as determined, and modified from time to time, by the Port Operator. Detail is available on the ABB website:

www.abb.com.au/StorageHandling/RoadFreightContractors.aspx

2.2 Storage services

Storage for shipping comprises 200,000 mt total capacity.

Storage for grower deliveries, supply into shipping bins and longer term storage options comprise sheds and bunkers of various capacities.

2.3 Weigher Services

Weighing of grain on shipping is via one shore based batch weigher.

2.4 Ship loading services

The Port Operator provides the outturn to ship of grain from the Port Operator's terminal, 24 hours/day 7 days/week excluding public holidays and subject to labour ordering conditions. This includes standard shipping related services in relation to loading positioning, shipping preparation, stevedoring, sampling, documentation and blending as described in the:

- Standard Terms (Schedule 3 to the Undertaking); and
- Port Loading Protocols (Schedule 2 to the Undertaking),

available on the Port Operator's website: www.abb.com.au

Information on the Shipping Stem is updated each business day and is available at

www.abb.com.au/PortAccessScheduling/SAShippingSchedule.aspx

2.5 Cargo Accumulation

The Port Operator provides Cargo Accumulation services at the Port Terminals, including reviewing Cargo Assembly Plans prepared by Users.

Road intake and positioning from long term storage is not provided on a 24 hour / 7 day / week basis.

2.6 Additional services

Dust extraction

3 Additional capacity management terms

Shipping capacity can be adversely impacted by any constraint along the supply chain including, but not limited to, available transport, availability of grain, labour to load and unload grain, grain fumigation, vessel arrival delays, vessels failing surveys and AQIS labour unavailability.

The grain shipping belt is also used to load regular gypsum and salt vessels.

4 Additional published protocols and information

- Standard Terms (Schedule 3 to the Undertaking)
- ABB Port Loading Protocols www.abb.com.au/PortAccessScheduling.aspx
- ABB Chain of Responsibility Code of Conduct and ABB Carrier Agreement www.abb.com.au/StorageHandling/RoadFreightContractors.aspx
- Flinders Ports operating rules http://www.flindersports.com.au/