
From: POMERY, Simon [REDACTED]
Sent: Friday, 11 February 2022 2:30 PM
To: Wu, Connie
Cc: POPE, Helen; Channing, Darrell; Smith, Gemma
Subject: RE: Request for comment - Submissions in response to ACCC draft determination on WAPHA [ACCC-ACCCANDAER.FID2970212] [SEC=OFFICIAL]

Hi Connie

Please find enclosed a response from the Department regarding the issues raised by MSIA and Outcome Health relating to the oversight of PHNs:

The Department of Health provides funding to PHNs in accordance with the Commonwealth Grants Rules and Guidelines 2017 (CGRGs), which are issued by the Finance Minister under section 105C of the *Public Governance, Performance and Accountability Act 2013*. Consistent with the CGRGs, the Department has implemented practices and procedures to help ensure grant funding it provides to PHNs is being used appropriately in accordance with the prescribed purpose. The Department has a complaints handling policy under which all complaints received about PHNs are considered. This policy is publicly available.

We are also happy for this response to be published on the public register by the ACCC.

Kind regards

Simon

Simon Pomery
Director – PHN Policy and Performance Section

Primary Care Division | Health Systems Policy & Primary Care Group
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