
From: Sungreen Solar Admin
Sent: Tuesday, 16 June 2020 11:55 PM
To: Adjudication
Subject: Re-Authorising+the+CEC+Code

Dear Sir /Madam.

CEC Code should not be renewed because of following reasons:

1. It is said to be voluntary, but it is not voluntary in practice.
2. It creates a confusion for customers when deciding going solar. They tend to believe that CEC retailer program gives some sort of assurance from govt in regards to products or services.
3. Consumers are being misled to believe solar retailers that are not Code signer are not authorised to sell solar or they are not licensed when it is not true.
4. Different state govt made it mandatory requirement to become cec approved retailer in order for their customers to access rebate. If it was really voluntary, it should never have been made compulsory for rebate.
5. It's a conflict of interest for CEC to be a peak body and to be in charge of the ASR program and charge 80 cents per kw from Retailers when they are approved
6. Companies having ASR Status are misleading consumers and charging thousands of dollars with no real value added compared to the same system supplied by a non ASR at much lower price and installed by a cec accredited Installers. End user are losing money because of not being able clearly understand thus ASR and non ASR
7. This ASR or the new CEC initiative of such programs should be abolished completely and make it simple for consumers to shop around with not much confusion. This will create a healthy competition. Or
8. If it is not possible to abolish this program, please make this new ASR program mandatory requirement for every solar retailer that sell solar. This will also create a healthy competitive environment. This should not be left in the middle saying its voluntary.
9. Re assess requirements for becoming ASR for example need to be one year old, one of many requirements that is often hard for retailers to meet.

Sincerely Yours

Adam

