
From: Ramzi [REDACTED]
Sent: Tuesday, 6 October 2020 10:09 AM
To: Adjudication
Subject: RN10000433– Mitsubishi Motors

Categories: Submission

Hi,

I am an independent repairer – motor mechanic, I believe this is unfair of Mitsubishi & an Australian to try & keep independent repairers out of work. There is no reason that they cannot give a 10 year warranty & allow any repairer to carry out servicing as long as it is done according to their service schedule.

I have repairing vehicles for 36 years & selling vehicles for 18 years.

In the time I have been dealing with vehicles serviced by Dealerships, I have found that they do not always do what they invoice you for, invoice for parts not changed, don't even look at things unless they are on the service schedule (eg. Air filters not looked at for 40,000KM – by the time they get checked at the dealer – very dirty & blocked & using more fuel than the vehicle should, where as an independent repairer would check these things as part of a regular service not just because it is on the service schedule)

The only reason a vehicle should have to be returned to the dealer is for a warranty issue.

Yours sincerely,

Ramzi Rizkallah

PROPRIETOR – RAMZ CAR SALES & RAMZ AUTOMITIVE

PH: [REDACTED]

Sent from [Mail](#) for Windows 10