
From: Natasha Olsson-Seeto [REDACTED]
Sent: Tuesday, 30 November 2021 3:51 PM
To: Exemptions
Subject: AA1000435 – RCSA minor variation – submission’.

To Whom it May concern

I would like to express my support of the minor variation to AA1000435 submitted by the RCSA. The changes are relevant and valuable to the sector and will support professionalism and clarity of grievance management and resolution.

Warm Regards,

Natasha Olsson-Seeto
Chief Executive

Phone [REDACTED] | **Mobile** [REDACTED] | **Email** [REDACTED]
Level 17, 167 Eagle Street, Brisbane Qld 4000 | www.ontalent.com.au