
From: Jo Reynolds [REDACTED]
Sent: Wednesday, 9 June 2021 11:30 AM
To: Exemptions
Subject: AA1000542 – Honeysuckle Health – submission

Hello,

My I have complex medical care needs, as do my three children. To allow the managed care to be established in Australia would be disastrous. What is happening in the US now amounts to insurance companies practicing medicine without a medical license.

Right now in Australia, my doctors decide with me what tests or treatments are appropriate, and they happen. In the US patients with the same conditions I have (who I speak to daily in support groups) are routinely unable to access appropriate tests or treatments in a timely fashion, or at all, due to managed care, complex pre-authorization processes (and constant denials and appeal, often the same process for the same treatment every month or many times per year). These problems most directly impact the most complex and vulnerable patients. I have been thankful every day of the last few years not to be subject to a US style medical system. Please do not allow it to happen here.

To quote an American physician: “This is a list from Cigna on all of the MANY service codes that require pre-authorization. It impedes the care provider-patient relationship and ultimately reduces patient access to care. <https://www.cigna.com/static/www-cigna-com/docs/individuals-families/master-precertification-list-for-providers.pdf>”

Neither Cigna, nor any other company should be allowed to do this here.

Kind Regards
Jo Reynolds

Sent from my iPhone