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**From:** Jerome Harris [REDACTED]  
**Sent:** Tuesday, 22 September 2020 9:24 PM  
**To:** Adjudication  
**Subject:** RN10000433– Mitsubishi Motors Australia Limited – Submission

**Categories:** Submission

Hi there

I'm not in any way affiliated with Mitsubishi (although I do drive an old Lancer).

I believe that allowing Mitsubishi to offer extended 10 year warranties on their vehicles (tied to dealer servicing) is a game-changer. For the first time, we are looking at true longevity in a vehicle - they are putting their money where their mouth is.

This is a value option for Australia and will surely encourage other manufacturers to follow suit.

It is environmentally friendly - as it will encourage people to hold onto vehicles.

It benefits the consumer - because older vehicles can still come with a 5 year warranty.

It forces manufacturers to build better - as they will be liable for quality for a whole decade.

Yes they are tying people into using their dealer network for servicing, but a) that gives them better data on how cars are performing so they can improve their builds, b) it means that future buyers have more assurance over who maintained their vehicle and the status of the warranty, and c) modern vehicles require specific software and equipment that drives main dealer servicing anyway.

I recommend Australia allows this.

Cheers

Jerome  
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