From: Gerard Elijzen

Sent: Wednesday, 23 September 2020 10:40 AM

To: Adjudication

Subject: RN10000433- Mitsubishi Motors Australia Limited – submission

Dear Sir, Madam,

I hereby wish to give my opinion on the subject above.

- 1. For the last 14 years I have always driven a Mitsubishi vehicle. Servicing has always been carried out by Mitsubishi.
- 2. I cannot see how this would impact non-Mitsubishi service centres.
- 3. Some people will decide from the date of purchasing a Mitsubishi vehicle to have it serviced by a non-Mitsubishi service centre. This may be due to distance.
- 4. Long term benefit is that if the vehicle is always serviced by Mitsubishi one knows that original parts are used.

I would therefore welcome the proposed 10 year warranty on newly purchased Mitsubishi vehicles.

Kind Regards,

Gerard Elijzen

Email: