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**From:** Driveway Mobile Mechanics <driveway@live.com.au>  
**Sent:** Thursday, 8 October 2020 1:38 PM  
**To:** Adjudication  
**Subject:** RN10000433-Mitsubishi Motors Australia Limited-Submissions

**Categories:** Submission

To Whom it may concern,

I own and operate a small independent family owned automotive repair business in Sydney. My business offers all types of servicing and repairs to new and older light vehicles.

Independent repairers are in a constant battle with Manufacturers/dealers in relation to access to data, specialised tooling, basic pin codes, correct part supply, correct service schedules and even the ability to log services for customers on electronic log systems.

As a result, independent repairers are constantly investing in training and tooling to combat this restriction from the manufacturers/dealers. The cost involved in this battle already has an impact on the profitability and productivity of our sector.

This proposal from MMAL, if approved, will simply increase the restriction of trade already administered by the Manufacturers/dealers and reduce the right of choice in the eyes of the customer.

In my view the only party to benefit from this proposal is MMAL.

I do hope you consider my submission when making your recommendations.

Regards,

**Simon Mitchell**  
Owner Operator  
**Driveway Mobile Mechanics**  
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