
From: Chet Ficker [REDACTED]
Sent: Saturday, 19 September 2020 1:08 AM
To: Adjudication
Subject: RN10000433– Mitsubishi Motors Australia Limited – submission'

Categories: Submission

This action by MMAL spits in the face of vehicle owners and independent repair facilities and must not be allowed. If not opposed this action is sure to be exploited and, if not now, will eventually erode the personal protections of consumers of all warrenteeable products . If allowed, manufacturers will surely begin to widen the gap in these two types of warrentes. From my personal experience auto consumers are being told by dealers they must return and use factory fluids to maintain warrente's already. This action will only increase that practice even though it is clearly a violation of consumer law that is being rendered difficult or impossible to prosecute given the vague nature of language and the burden of proof. This is yet another dismantling of the intentions of the laws put in place by the ACCC and its mission. This will have the same effect "manufacture specific lubricant spec's" have had on the automotive lubricant's industry. Driving up prices, increasing complexity when unnecessary and increasing ownership costs and service difficulty. Please fight this and disallow this practice.