
From: CEOHealth [REDACTED]
Sent: Friday, 11 February 2022 2:46 PM
To: Exemptions
Subject: AA1000602 - CALMS Ltd - Submission

OFFICIAL

Good afternoon

Please see below submission from Canberra Health Services in relation to AA100602 – CALMS Ltd Submission.

- *CALMS provides an effective and excellent after hours GP medical service to the ACT community and this service should continue to receive funding.*
- *They are a reliable group of doctors and nurses who give excellent afterhours GP service including:*
 - o *On-site consultations*
 - o *Home visit service for housebound and elderly patients*
 - o *After hours nursing home service.*
- *CALMS provides written clinical handover back to the usual treating GP following these services.*
- *CALMS also provide a central point of contact for GPs after hours. They hold all the emergency contact phone numbers for GPs and their practices. For example, if there is an urgent pathology or radiology result which requires a phone notification to the usual GP - CALMS is contacted by the pathology service and take responsibility for contacting the GP, or, if the GP is not contactable managing the patient directly and arranging appropriate care.*
- *CALMS are also the afterhours contact point for death certificate (e.g. from RACFs) and coroner's requests.*
- *CALMS have also provided free at the point of care after hours GP service for people in hotel quarantine and at several recent COVID outbreak setting.*

Kind regards

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RELIABLE | PROGRESSIVE | RESPECTFUL | KIND