

Submission by Bakers Delight Burnside-9 February 2024

As a Franchisee I have no issue with the price tiering system proposed by Bakers Delight. I feel that it is important for ourselves and our customers to have a standardised system on both product and pricing. I do understand that some local conditions may require certain deviation on pricing at times but as long as there is some deviation available as outlined in proposal I believe this should sufficiently cover needed concerns. I believe that the estimated \$25 per month in additional I.T. costs would impact my business more than proposed changes.