
From: [REDACTED]
Sent: Monday, 21 September 2020 2:43 PM
To: Adjudication
Subject: RN10000433– Mitsubishi Motors Australia Limited – submission

Categories: Submission

This submission generally supports MMAL's exclusive dealing notification as there appears to be an overall benefit to the public, as detailed in the notification. The proposed conditional warranty is very similar to several other notifications previously accepted by the ACCC including key market competitors Hyundai and Subaru.

However, in making an informed decision to purchase a new vehicle from MMAL, the public should be provided with certainty of future servicing costs over the 10 year period of the proposed conditional warranty. Having certainty of 10 years of servicing costs will be a key purchase consideration that should be demonstrated at the time of the purchase through a fixed price servicing schedule or similar for a 10 year period from the date of purchase.

Regards,

[REDACTED]