

From: Accounts - A One Mechanics <accounts@aonemechanics.com.au>
Sent: Wednesday, 7 October 2020 11:49 AM
To: Adjudication
Subject: Objection to the Notification - Mitsubishi Motors Australian Limited (MMAL) Exclusive Dealing Notification RN10000433.

Categories: Submission

Hi,
We strongly oppose and object to this notification and request that the ACCC revoke this notification because this conduct: has the purpose, effect, or likely effect of substantially lessening competition, and in all the circumstances, will not result in likely public benefit which would outweigh the likely public detriment. We have been in Automotive Industry Since 1990, working independently. We are offering wide range of services in outback, our mainly customers have 4WDs and We are equipped with entirely different area of specialization.

<p>Vehicle owners are much confused about warranty. They assume that if they go other repairer workshop their warranty would be void by Dealer. Dealers are playing with this notion very well.</p> <p>Dealers are generally spreading this misconception that if you go to an independent repairer you will void the new car warranty.</p>	<p>Majority of my customers tell me that when they purchase a new car, they will no longer be able to bring the car to an independent workshop until the end of the warranty period. I have a large number of well-educated and well-informed clients that are all under the impression that a new car means dealer only servicing for the next four to five years.</p>	<p>It is not legal to say the using an independent will void the warranty – but if you approve this notification it will be OK to say that you will void the extended warranty if you use an independent repairer. All of the effort we have put into making consumers aware that they do have choice, will be lost because you will be officially approving a deal that removes choice.</p>
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Best Regards

E: accounts@aonemechanics.com.au

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
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
 Wheel Alignment

 Auto Electrical


 Mobile Repairs

 LPG Installation


 Ryco Hydraulic Hoses


 Tyres

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