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**From:** Lloyd, Bruce [REDACTED]  
**Sent:** Wednesday, 13 May 2020 1:41 PM  
**To:** Fu, Kai; Shrubbs, William  
**Cc:** Evans, Linda; Ooi, Sian; Seymour, Ed; Cosgrave, Michael  
**Subject:** nbn Co authorisation - Protocol para 3 report w/e 8 May 2020

Dear Kai and William

The report follows for week ending 8 May 2020, which can be placed on the public register:

**Interim Authorisation: Report of “material decisions” for week ending 8 May 2020**

We are instructed that with respect to the meetings of the Special Working Group or its sub-committees held last week, there is no report to give under para 3 of the Protocol of any material decision made by the Special Working Group or its sub-committees that falls within the Proposed Conduct.

In brief, the following matters were addressed at meetings of the SWG or its sub-committees held last week:

- discussion of the collective recommendation made by the SWG to the main OTT video streaming providers regarding their voluntary measures in relation to their video streaming services;
- agreement to keep in place certain processes to assess traffic growth on an area-by-area basis, including to assist with analysis of voluntary measures implemented by OTT video streaming providers;
- update on status of agreed data sharing measures regarding third party software patches/updates, and mechanism to facilitate provision of that information to other RSPs;
- analysis of recent nbn network performance data, including traffic and usage patterns, and feedback from carriers on end user experience;
- analysis of international network performance data from international carriers and organisations, including busy-hour analysis, to assist SWG members plan for potential future changes in traffic patterns;
- various indicative, sample data-sets regarding **nbn**'s recent connection and assurance activities, including in flight and aged incidents, average connection and resolution timeframe information; and
- various proposed and implemented operational process changes and associated B2B and IT Systems changes to help the **nbn** contractor workforce and retail service providers safely manage COVID-related impacts on **nbn**'s operations.

**nbn** is continuing to make available general information to all RSPs about relevant network and operational matters discussed by the Special Working Group and its sub-committees at regular intervals. This includes the regular fortnightly session on COVID-19 related operational matters which **nbn** invited all RSPs to attend on 6 May 2020

Regards

Bruce Lloyd

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