

From: Lloyd, Bruce [REDACTED]
Sent: Wednesday, 22 April 2020 6:11 PM
To: Fu, Kai; Zele, Georgia
Cc: Evans, Linda; Ooi, Sian; Seymour, Ed; Cosgrave, Michael
Subject: nbn Co authorisation - Protocol para 3 report w/e 17 April 2020

Dear Kai and Georgia

Interim Authorisation Protocol Para 3: Report of “material decisions” for week ending 17 April 2020

We are instructed that there is no report to give under para 3 of the Protocol of any material decision made by the Special Working Group or its sub-committees that falls within the Proposed Conduct. There was no meeting of the SWG in the week ending 17 April 2020. With respect to the meeting of the Special Working Group sub-committee dealing with operational matters held last week, in brief, the following matters were the subject of discussion:

- certain indicative, sample data-sets regarding **nbn**'s recent connection and assurance activities, including in flight and aged incidents, average connection and resolution timeframes and planned outages information;
- certain proposed operational process changes and associated B2B and IT Systems changes to help the **nbn** contractor workforce safely manage COVID-related impacts on **nbn**'s operations.

NBN is continuing to provide information to RSPs generally about network and operational matters which are relevant to their businesses at regular intervals.

Regards

Bruce

Bruce Lloyd, Partner
Clayton Utz

Level 15, 1 Bligh Street, Sydney NSW 2000 Australia | D [REDACTED] | F [REDACTED]
[REDACTED] | www.claytonutz.com