
Hi Hannah,

Thank you for your invitation to contribute.

We have considered the dispute resolution issue and make the following comments in relation to this authorisation application:

- *We are of the view that there should be an appeal mechanism available if a retailer is sanctioned or cut off.*
- *This should not be an elaborate system but a simple one and the review should review the reason for any sanction. That being the case the sanction must always be accompanied by written reasons. Also, natural justice and fairness must be a review criteria.*
- *We suggest a small informal review body with three members, one from the tobacco companies, one from the retailers and an independent chair , maybe a former ACCC Commissioner?*
- *The decision of the review body should be binding on the applicants to the authorisation.*
- *The Review Committee should set its own processes but these must be timely .*

I hope this is helpful and we are happy to respond to any other queries you may have.

Kind regards

Ben

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