

Pfitzner, Laura

From: Anne Whitehouse
Sent: Friday, 16 May 2014 4:08 PM
To: Adjudication
Cc: Hobbs, Tanya; Jones, Gavin
Subject: A91390 & A91391 – Energy Assured Limited

Categories: Submission

Good afternoon,

Thank you for discussing Energy Assured's submission of 2 May 2014 following the Commission's draft determination of 8 April 2014.

We seek to amend our application for authorisation to include the changes incorporated in our submission of 2 May 2014 with a view to having a final determination without conditions, subject to the Commission's determination.

This submission had addressed most issues from the draft determination, however Energy Assured had pointed out some difficulties in meeting the condition around disclosure of other available offers by the sales agents. Based on our discussions today, I believe a solution that will meet the Commission's concerns and be a workable approach is to amend the version of the Energy Assured brochure that is currently used by Comparators. We propose to add a section to the brochure as follows:

COMPARING OFFERS

The sales agent has offers from a panel of energy retailers represented. There may be offers available to you from other energy retailers.

This is in addition to the current disclosures by the sales agents.

Also as I mentioned, Energy Assured has already commenced discussions with KPMG to amend the audit scope for the upcoming audit to have a greater focus on systemic issues.

Please let me know if you require any further information, I look forward to the commission's final determination.

Best regards

Anne Whitehouse

Chief Executive Officer

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