



**Australian  
Competition &  
Consumer  
Commission**

GPO Box 3131  
Canberra ACT 2601

23 Marcus Clarke Street  
Canberra ACT 2601

tel: (02) 6243 1111  
fax: (02) 6243 1199

[www.accc.gov.au](http://www.accc.gov.au)

Our Ref: C2013/148  
Contact Officer: Gina D'Ettorre  
Contact Phone: 03 9290 1483

29 May 2013

Dear Mr Sir/Madam

**Royal Automobile Club of Queensland applications for authorisation A91358 & A91359 - final determination**

The Australian Competition and Consumer Commission (the ACCC) has issued a determination in respect of the applications for authorisation lodged by the Royal Automobile Club of Queensland (RACQ) on 20 February 2013.

RACQ sought authorisation to enter into an agreement with RACQ Approved Repairers that will fix and maintain the labour charge that each RACQ Approved Repairer will charge other RACQ Approved Repairers for repair work done to honour a warranty given by the original RACQ Approved Repairer to an RACQ Member.

RACQ also sought authorisation on behalf of RACQ Approved Repairers to refuse to provide:

- i) to non-RACQ members the express warranty involving reciprocal repairs
- ii) warranty repair services at no charge and
- iii) warranty repair services at no charge where the original repairs were not performed by another RACQ Approved Repairer.

A full copy of the applications for authorisation and the ACCC's determination are available on the ACCC's website <[www.accc.gov.au/AuthorisationsRegister](http://www.accc.gov.au/AuthorisationsRegister)>. Alternatively, you can contact Gina D'Ettorre on 03 9290 1483 to obtain a hard copy of the documents.

For the reasons set out in its determination, the ACCC has decided to grant authorisation until 29 May 2018.

**Application for review**

Pursuant to section 101 of the *Competition and Consumer Act 2010*, a person dissatisfied with this determination may apply to the Australian Competition Tribunal (the Tribunal) for a review of the determination. An application for review must be made within 21 days of the date of this determination; that is, on or before **19 June 2013**. If no application for a review is lodged by this date, the ACCC's determination will come into force on **20 June 2013**.

An application for a review of the ACCC's determination should be lodged directly with the Tribunal. The Tribunal is a separate body from the ACCC and is located within the Federal Court of Australia.

For further information about the Tribunal's process to hear applications for review of ACCC determinations please refer to the Tribunal's website at [www.competitiontribunal.gov.au](http://www.competitiontribunal.gov.au).

This letter has been placed on the ACCC's public register. If you wish to discuss any aspect of this matter, please do not hesitate to contact Gina D'Ettorre on 03 9290 1483.

Yours sincerely

A handwritten signature in blue ink, consisting of a stylized initial 'R' followed by a long horizontal line.

Dr Richard Chadwick  
General Manager  
Adjudication Branch