

**Blanch, Belinda**

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**From:** Sally Allen [REDACTED]  
**Sent:** Friday, 1 November 2013 6:13 PM  
**To:** Registers, Public  
**Subject:** re Master Card and Visa Card

Dear Sir or Madam,

On behalf of the members of the Northern Suburbs Stroke Support Group Inc (WA) 100 in total, I wish to object to the proposal by Visa, Master Card and American Express to discontinue the signing of transactions made using these products.

Stroke patients have great difficulty keying in any data using the small appliance provided for the use of any transaction. Signing for them is the preferred method and several have the request 'that the person producing the card must produce photographic evidence' the card was issued to them. They are concerned that these cards may be stolen or lost and therefore could be used without their knowledge.

We understand that the majority of clients have a registered PIN number but the disabled or elderly must not be overlooked. The minority, who are unable to use this method, would considered the enforcement of change a discrimination.

We may be a small voice but we wish to lodge our objection to the proposed changes.

Yours sincerely,

Sally Allen.  
Co-ordinator/Secretary