

A91379 & A91380 – Visa and MasterCard application for authorisation

Submission by Lara Friedman

Credit card companies are moving to not using signatures to authorise credit card purchases. This does NOT work for me. I am profoundly physically disabled but I can sign on my lap. I use a power wheelchair which limits how close I can get to counters etc. If the keypad, where you enter your pin, does not stretch to my lap (and I have very limited arm movement). I will need to tell my pin number to my friend or support workers. I have many support workers so I will be very unhappy about that potential insecurity. It is not just a solution to ask me to keep purchases to under \$30 so that I can use pay wave. It should be that obviously physically disabled people CAN still sign as authorisation.