

## Blanch, Belinda

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**From:** de Bruin, Jos  
**Sent:** Friday, 12 July 2013 5:17 PM  
**To:** Parkes, Hayley  
**Cc:** Marie Brown  
**Subject:** RE: Authorisations lodged by Visa and MasterCard [SEC=UNCLASSIFIED]

Dear Hayley, thank you for the opportunity to respond to this email .

In the first instance I do not see an issue with this authorisation.  
It looks like both parties are combining to communicate a the need for consumers to use a Pin Number when using a credit card rather than using a signature.

This makes sense to do it this way. Please call me if there is anything else we can assist with.

Regards  
ZJos

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