



**Australian
Competition &
Consumer
Commission**

Our Ref: 49957
Contact Officer: David Hatfield
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16 November 2012

23 Marcus Clarke Street
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Joanne Shatrov
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Australian Power and Gas
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Dear Ms Shatrov

Third line forcing notification N96213 lodged by Australian Power and Gas

I refer to the above third line forcing notification lodged with the Australian Competition and Consumer Commission (the ACCC) on 18 October 2011. The notification has been placed on the ACCC's public register.

Australian Power and Gas proposes to offer residential customers a credit of either \$75 or \$100 on the supply of gas and/or electricity on the condition that the customer obtains insurance services from A&G Insurance Services (on behalf of Auto and General Insurance Company).

Legal protection conferred by the notification commenced on 1 November 2012.

On the basis of the information that you have provided it is not intended that further action be taken in this matter at this stage.

As with any notification, please note that the ACCC may act to remove the legal protection provided by the notification at a later stage if it is satisfied that the likely benefit to the public from the conduct will not outweigh the likely detriment to the public from the conduct.

This assessment has been made on the basis that Australian Power and Gas will disclose all relevant terms and conditions to prospective customers.

A copy of this letter has been placed on the ACCC's public register.

If you wish to discuss any aspect of this matter, please do not hesitate to contact David Hatfield on 02 6243 1266.

Yours sincerely

Dr Richard Chadwick
General Manager
Adjudication Branch