



25 August 2010

FILE No:

DOC:

MARS/PRISM:

Darrell Channing
A/g General Manager
Adjudication Branch
Australian Competition and Consumer Commission
GPO Box 3131
CANBERRA ACT 2601

Dear Mr Channing

Notification of third line forcing – Bupa Australia & Ancillary Providers

Bupa Australia Pty Ltd 81 000 057 590 ("**Bupa**") has implemented criteria for formally recognising providers of ancillary services ("**Ancillary Providers**") to ensure that health benefits are only paid in respect of Ancillary Providers who are qualified and competent to practise. As part of this recognition criteria, Bupa Australia required its providers of Ancillary Providers to be members of specified professional associations.

It is arguable that these recognition requirements may be considered a contravention of section 47 of the *Trade Practices Act 1974 (Cth)*. As a result, we enclose:

- (1) a Form G notification on behalf of Bupa; and
- (2) a submission supporting the Form G notification - highlighting the public benefit associated with the proposal and the absence of any misuse of market power.

As discussed with Sharon Clancy the ACCC has lodgement fees of \$200 from recent notifications that were confirmed invalid. Please use \$100 for the lodgement of new notification.

If you have any questions in relation to this notification, please feel free to contact me.

Yours sincerely,

for: Emma Zipper
General Counsel and Company Secretary
Bupa Australia



Bupa Australia Group
PO Box 14639, Melbourne VIC 8001
Australia

FORM G

COMMONWEALTH OF AUSTRALIA

Trade Practices Act 1974 – Subsection 93(1)

EXCLUSIVE DEALING NOTIFICATION

To the Australian Competition & Consumer Commission

Notice is hereby given, in accordance with sub-section 93(1) of the *Trade Practices Act 1974*, of particulars of conduct or of proposed conduct of a kind referred to in sub-section 47(2), (3), (4), (5), (6) or (7), or paragraph 47(8)(a), (b) or (c) or (9)(a), (b), (c) or (d) of the Act in which the person giving notice engaged or proposes to engage.

1. (a) Name of person giving notice:

N94897 Bupa Australia Pty Ltd ABN 81 000 057 590 ("**Bupa Australia**")

(b) Short description of business carried on by that person

Bupa Australia is a private health insurer in accordance with the Private Health Insurance Act 2007 (Cth).

(c) Address in Australia for service of documents on that person

C/- Emma Zipper
General Counsel and Company Secretary
Bupa Australia Group
600 Glenferrie Road
Hawthorn VIC 3122

2. (a) Description of the goods or services in relation to the supply or acquisition of which this notice relates

Ancillary health care
Private health insurance

(b) Description of the conduct or proposed conduct

Bupa Australia has provider recognition criteria to ensure that health benefits are only paid in respect of health providers who are qualified and competent to practise. As part of this provider recognition criteria, Bupa Australia requires its providers of ancillary services ("**Ancillary Providers**") to be members of specified professional associations. Please see the attached submission for further details.

3. (a) Class or classes of persons to which the conduct relates

Ancillary Providers and their customers

(b) Number of those persons

(i) At present time

At the present time, approximately 46,960 people. This number represents:

6,018 Naturopaths
5,579 Homoeopaths
3,399 Acupuncturists
16,757 Remedial Massage Therapists (including Myotherapists and Traditional Chinese Medicine Masseurs)
7,697 Herbalists
945 Alexander Technique Teachers
569 Aromatherapists
1,789 Bowen Therapists
1,424 Exercise Physiologists
937 Feldenkrais Method Providers
46 Hypnotherapists
74 Iridologists
266 Kinesiologists
369 Pilates Instructors
705 Reflexologists
386 Shiatsu Therapists

(ii) Estimated within the next year

It is estimated that up to 3,144 people may take advantage of the offer within the next year. This number represents:

816 Naturopaths
87 Homoeopaths
202 Acupuncturists
1,180 Remedial Massage Therapists (including Myotherapists and Traditional Chinese Medicine Masseurs)
294 Herbalists
1 Alexander Technique Teacher
45 Aromatherapists
26 Bowen Therapists
110 Exercise Physiologists
15 Feldenkrais Method Providers
35 Hypnotherapists
10 Iridologists
50 Kinesiologists
180 Pilates Instructors
35 Reflexologists
58 Shiatsu Therapists

(c) Where number of persons state in item 3(b)(i) is less than 50, their names and addresses

Not applicable

4. Public benefit claims

Please refer to the attached submission for arguments in support of notification.

5. Market definition - description of the market(s) in which the goods or services described at 2(a) are supplied or acquired and other affected markets including: significant suppliers and acquirers; substitutes available for the relevant goods or services; any restriction on the supply or acquisition of the relevant goods or services (for example geographic or legal restrictions)

The relevant markets are the markets for ancillary health care and private health insurance. Competition in these markets are strong and competitive and there are other suppliers in these markets that compete for business on equal footing. Bupa Australia Pty Ltd is one of a number of health insurance insurers.

6. Public detriments

Please refer to the attached submission

7. Name, postal address and contact telephone details of the person authorised to provide additional information in relation to this notification:

Emma Zipper
General Counsel and Company Secretary
Bupa Australia Group
600 Glenferrie Road
Hawthorn VIC 3122
Contact number: (03) 9937 4424

Dated: 25/8/2010
Signed by/on behalf of the applicant

for: [Signature]
.....

Emma Zipper
Bupa Australia Group
General Counsel and Company Secretary

**SUBMISSION BY BUPA AUSTRALIA PTY LTD
("BUPA AUSTRALIA")
IN SUPPORT OF NOTIFICATIONS UNDER SECTION 93
OF THE TRADE PRACTICES ACT 1974**

This submission supports a separate Form G notification lodged on behalf of Bupa Australia.

1. Overview of proposed conduct

- 1.1 Bupa Australia is a private health insurer in accordance with the Private Health Insurance Act 2007 (Cth).
- 1.2 Bupa Australia is committed to ensuring its members receive the highest quality in health care. As a result, Bupa Australia has implemented criteria for formally recognising providers of ancillary services ("**Ancillary Providers**") to ensure that health benefits are only paid in respect of Ancillary Providers who are qualified and competent to practise.
- 1.3 Bupa Australia requires its Ancillary Providers to be members of specified professional associations. Bupa Australia will not recognise an Ancillary Provider unless it has the appropriate membership (ie Bupa Australia will not pay benefits in respect of an "unrecognised" Ancillary Provider).
- 1.4 It is arguable that these arrangements may involve Bupa Australia engaging in a contravention of sections 47(6) and (7) of the Trade Practices Act 1974 (Cth). This will be the case if Bupa Australia is considered to be:
 - (a) giving or allowing or offering to give or allow, a discount, allowance, rebate or credit in relation to the supply of goods or services to Ancillary Providers on the condition that those Ancillary Providers acquire membership of specified professional associations; or
 - (b) refusing to give or allow a discount, allowance, rebate or credit in relation to the supply of goods or services to Ancillary Providers for the reason that those Ancillary Providers have not acquired or have not agreed to acquire membership of specified professional associations.

2. The recognition criteria

- 2.1 For an Ancillary Provider who is a Naturopath, Homeopath, Acupuncturist, Remedial Massage Therapists or Herbalist Bupa Australia has some discretion in formulating its recognition criteria. In the interests of consistency and fairness both to consumers and Ancillary Providers, Bupa Australia has formulated its recognition criteria on the principle that health fund benefits should only be paid in respect of providers who are qualified and competent to practise. This strives to ensure that Bupa Australia members will receive the necessary high quality of service from Ancillary Providers.
- 2.2 For an Ancillary Provider who is a Naturopath, Homeopath, Acupuncturist, Remedial Massage Therapists or Herbalist the provider must be internally recognised by Bupa Australia. Recognition can be obtained either by:

- direct application to Bupa Australia, or
- being a member of a professional industry association

2.3 Where an Ancillary Provider chooses to obtain recognition by being a member of a professional industry association, Bupa Australia has certain professional associations of which the Ancillary Provider must be a member as it believes that these associations have a comprehensive and respected process for accepting members. Further, in the interests of saving consumers time and money by not mandating a new process that Bupa Australia has decided to recognise Ancillary Providers that are members of those associations. A list of these associations in respect of each profession is listed in Annexure 1 of this submission.

2.4 We also attach for your information, a copy of the terms that Bupa Australia has developed which set out Bupa Australia's relationship with each profession or recognised Ancillary Provider (see "Our Provider Recognition Criteria" in Annexure 2 of this submission).

3. Product and services

We consider the relevant products and services for assessing these notifications are:

- ancillary health care; and
- private health insurance.

4. Public Benefit

Bupa Australia's proposed conduct has significant benefits to the public because it:

- ensures that health fund benefits are only paid in respect of Ancillary Providers who are qualified and competent to practise. As a result, Bupa Australia members receive the necessary high level of care from all recognised Ancillary Providers; and
- provides Bupa Australia members with better value for money from their private health membership – due to the higher quality of service received from the many recognised Ancillary Providers.

5. Competitive effects

5.1 The proposed conduct will have no detrimental effects on competition. Competition in respect of ancillary health care and private health insurance is considerable and there is a wide variety of competitors. No Ancillary Providers possess a substantial degree of market power, nor does Bupa Australia.

5.2 The conduct in no way limits the choice of Ancillary Providers because:

- Ancillary Providers may continue providing services to all customers, regardless of whether or not the Ancillary Providers obtain recognition from Bupa Australia. However customers who receive treatment from

unrecognised Ancillary Providers will not be able to claim health insurance rebates from Bupa Australia; and

- Ancillary Providers may seek recognition from the many competitors of Bupa Australia that supply private health insurance.

6. Conclusion

For the reasons set out above, we believe the Commission should not serve a notice under section 93 of the TPA in respect of the attached notifications. This is because the conduct will cause no detriment and will generate tangible public benefits.

Annexure 1 – Accredited Associations

Annexure 1 - Accredited Associations

| Profession | Association(s) |
|------------------------------------|---|
| Acupuncture | Australian Acupuncture and Chinese Medicine Association - AACMA Australian Natural Therapies Association - ANTA Australian Traditional Medicine Society - ATMS Australian College of Acupuncturists Ltd - ACAC |
| Alexander Technique Teacher | Australian Society of Teachers of the Alexander Technique - AUSTAT |
| Aromatherapy | International Aromatherapy & Aromatic Medicine Assoc. Incorp - IAAMA Australian Traditional Medicine Society - ATMS Australian Natural Therapies Association - ANTA |
| Bowen Therapy | Bowen Therapists Federation of Australia - BFTA The Bowen Association of Australia - BAA |
| Exercise Physiology | Australasian Association for Exercise & Sports Science - AAESS |
| Feldenkrais Method | Australian Feldenkrais Guild - AFG |
| Herbal Medicine, Chinese | Australian Natural Therapists Association - ANTA Australian Acupuncture and Chinese Medicine Association - AACMA Australian Traditional Medicine Society - ATMS |
| Herbal Medicine, Western | Australian Natural Therapists Association - ANTA National Herbalists Association of Australia - NHAA Australian Traditional Medicine Society - ATMS |
| Homoeopathy | Australian Register of Homoeopaths - AROH Australian Natural Therapists Association - ANTA Australian Traditional Medicine Society - ATMS |
| Hypnotherapy | Australian Hypnotherapists Association - AHA Australian Traditional Medicine Society - ATMS Aust Society of Clinical Hypnotherapists - ASCH |
| Kinesiology | Australian Traditional Medicine Society - ATMS Australian Kinesiology Association - AKA Australian Institute of Kinesiologists Ltd - AIK |
| Myotherapy | Institute of Registered Myotherapists of Australia - IRMA Australian Natural Therapists Association - ANTA Australian Association of Massage Therapist - AAMT |
| Naturopathy | Australian Natural Therapists Association - ANTA Australian Traditional Medicine Society - ATMS Complimentary Medicine Association - CMA National Herbalists Association of Australia - NHAA Australian Naturopathic Practitioners Association - ANPA Society of Natural Therapists & Researchers - SNTR Naturopathic Practitioners Association - NPA |
| Pilates Instructor | Australian Pilates Method Association - APMA Pilates Alliance Australasia - PAA |
| Reflexology | Reflexology Association of Australia - RAA Australian Traditional Medicine Society - ATMS |

| | |
|---|--|
| Remedial Massage therapy | <p> Massage Association of Australia Inc - MAA Australian Natural Therapists Association - ANTA Australian Association of Massage Therapist - AAMT Australian Traditional Medicine Society - ATMS Association of Remedial Masseurs Inc. - ARM Association of Massage Therapists - AMT Massage Australia - MA Australian Acupuncture and Chinese Medicine Association - AACMA Queensland Swedish Massage Institute Inc. - QSMI </p> |
| Shiatsu Therapy | <p> Shiatsu Therapists Association of Australia - STAA Australian Natural Therapists Association - ANTA Australian Traditional Medicine Society - ATMS </p> |
| Traditional Chinese Medicine Massage | <p> Australian Acupuncture and Chinese Medicine Association - AACMA Massage Association of Australia Inc - MAA Australian Natural Therapists Association - ANTA Australian Association of Massage Therapist - AAMT Australian Traditional Medicine Society - ATMS Association of Remedial Masseurs Inc. - ARM Association of Massage Therapists - AMT Massage Australia - MA </p> |

Annexure 2 – Our Provider Recognition Criteria



ALTERNATIVE THERAPIES
PROVIDER RECOGNITION CRITERIA
AND
REGISTRATION PROCESS

Compiled By: Provider Operations

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Introduction

Bupa Australia

"BUPA" means Bupa Australia Pty Ltd ABN 81 00 057 590 trading as MBF, NRMA Health Insurance, SGIO Health Insurance, SGIC Health Insurance, HBA and Mutual Community.

The BUPA Recognition Criteria and Registration Process for Complementary/ Alternative Therapy providers have been developed:

- To ensure that customers are directed to trained Complementary / Alternative therapy providers.
- To ensure that benefits paid for services rendered by Complementary / Alternative therapy providers are only paid where the service was provided by BUPA Recognised Providers.
- To establish the BUPA Recognition Criteria for Complementary / Alternative therapy providers with reference to industry and government requirements.
- To minimise and manage operational expenditure by establishing an automated registration process via a professional association which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 and whose members meet the BUPA Recognition Criteria.

Recognition Criteria

BUPA Recognised Provider status will be granted to applicants who:

- Meet the recognition criteria for the modality in which they seek recognition
- Meet the Compulsory Additional Recognition Requirements
- Are members of a professional organisation which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008
- Are members of an Association that has an agreement with BUPA Australia.
- Agree to abide by Our Ancillary Provider Terms.

Please note: This is a working document and can be amended to account for legislative and industry changes, including the addition of new courses and the establishment of arrangements with professional associations for electronic registration of their members. Courses included in this document are subject to change due to discontinuation and/or name change. Courses listed are not a comprehensive list and are only courses that we are aware of that meet the current BUPA requirements.

Educational qualifications

The qualifications mentioned in the criteria should be considered as minimum qualifications.

Diploma and Advanced Diploma qualifications must be obtained from an Australian Registered Training Organisation (RTO)

Degree qualifications must be obtained from an Australian University or Australian Registered Training Organisation (RTO) however overseas degree qualifications will be recognised if equivalency can be established.

Overseas degree qualifications must be independently validated and assessed by Vetassess to establish equivalency. (Providers can apply online www.qualverify.com or by phone on (03) 9655 4845.)

Any educational qualifications substantially attained by distance /online / external learning will not be recognised. Distance components to be confined to health science and generic subjects.

Registration Process

Registration is available only by membership of a professional organisation which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 and which has agreed to supply BUPA with electronic address details of its members who meet the BUPA Recognition Criteria and who have agreed to abide by Our Ancillary Provider Terms.

Any professional association requesting to establish association registration for their members will need to make a submission to BUPA detailing their entry conditions and requirements, including their compliance with rule 10 of the Private Health Insurance (Accreditation) Rules 2008.

It is important to note that:

- BUPA has established arrangements with accredited associations for them to provide us with electronic lists (email or on disc) of their members who have met the BUPA Recognition Criteria and who have agreed to abide by Our Ancillary Provider Terms.
- The arrangement involves receiving regular updated lists of any membership changes including provider address details changing, new members to the association.
- BUPA will continue to extend this arrangement to other associations meeting our requirements.

Compulsory Additional Requirements

The following requirements are compulsory for all BUPA Recognised Complementary /Alternative Therapists.

1. Private Practice

BUPA Recognised Providers are required to be in private practice. The BUPA definition of private practice for the purposes of the BUPA Recognition Criteria is as follows:

"Private practice means that the person is self employed and solely responsible for their own operating cost, sick leave, annual leave etc, and that their income is primarily derived from the fee to patient/client for services rendered, at that practice.

Where a provider practices in conjunction with other providers, they can be deemed to be in private practice providing that the income of that group is derived from fees received from patients/clients of the practice. The group or individual practitioner is not funded or contracted to any public or private authority except for the payment to that authority for rent of premises"

2. Continuing Professional Education (CPE)

Demonstrate participation in Continuing Professional Education, aiming to maintain practical and theoretical skills in areas directly related to the chosen field of practice by completing a minimum of 20 CPE points per annum. (1 point = 1 hour)

3. Professional Indemnity Insurance

Possession of current Professional Indemnity Insurance of \$1,000,000 minimum, per claim. The professional indemnity insurance policy must cover each practice and each modality covered by this application.

4. Senior First Aid certificate

Possession of a current Senior/Workplace First Aid certificate or equivalent

5. Full¹ membership

Full membership only with relevant association which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 is accepted. Student membership is not acceptable.

¹ The associations listed are those that have agreed to supply BUPA with electronic address details of their members who meet the BUPA Recognition Criteria and have agreed to abide by the BUPA Ancillary Provider Terms.

ACUPUNCTURE

**Recognised by
MBF, NRMA Health Insurance, SGIO Health Insurance, SGIC Health
Insurance, HBA and Mutual Community**

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for acupuncture benefit payment purposes, the applicant will:

Graduates of Australian Programmes

- Have completed as a minimum, a 4 year full-time or equivalent, Australian Bachelor Degree majoring in Acupuncture.
- The Degree program must substantially conform to *Australian Guidelines for Traditional Chinese Medicine Education (2001)*, especially with regard to curriculum content, overall duration of the programme, mode of delivery, and extent of supervised clinical practice.
 - Any educational qualifications substantially attained by distance/on-line/external mode will not be recognised.
- Meet the compulsory additional requirements.
- Currently available Australian Masters programmes do not meet criteria for recognition.
- Applicants without an Australian University Bachelor Degree in Acupuncture must have their current competencies assessed by a process approved by Bupa Australia to determine equivalency. For further information please contact Bupa direct.
- The following courses meet these minimum requirements:

| Educational Institution | Award Title |
|---------------------------------------|--|
| Endeavour College of Natural Health * | Bachelor of Health Science (Acupuncture) |
| RMIT University | Bachelor of Applied Science (Chinese Medicine)/Bachelor of Applied Science (Human Biology) – double degree award |
| University of Technology Sydney | Bachelor of Health Science in Traditional Chinese Medicine This course may be completed in conjunction with a Bachelor of Arts in International Studies |
| University of Western Sydney | Bachelor of Applied Science (Traditional Chinese Medicine) Bachelor of Health Science/Master of Traditional Chinese Medicine [new course] |
| Southern School of Natural Therapies | Bachelor of Health Science (Chinese Medicine) |
| Victoria University of Technology | Bachelor of Chinese Medicine (Acupuncture and Herbs) [Currently in teach-out mode] |

Approval extends to include discontinued accredited bachelor degree programmes in Acupuncture administered by the above institutions.

* Endeavour College of Natural Medicine is the new name of Australian College of Natural Medicine and Melbourne College of Natural Medicine.

Graduates of Overseas Programmes

- The program must be at least equivalent to an Australian Bachelor Degree.
- The Programme must substantially conform to *Australian Guidelines for Traditional Chinese Medicine Education (2001)*, especially with regard to curriculum content, overall duration of the programme, mode of delivery, and extent of supervised clinical practice.
- Any educational qualifications substantially attained by distance learning/on-line/external mode will not be recognised.
- Meet the compulsory additional requirements.
- Applicants who completed their studies primarily in a language other than English must supply evidence of their English language competence. BUPA Australia requires an IELTS Overall Band 6 or equivalent as evidence of suitable English language competence.

Graduates of the following programmes generally meet the educational component of overseas qualifications criteria:

| Country | Qualification |
|---|--|
| Peoples Republic of China <ul style="list-style-type: none"> • Must be assessed as a 'genuine qualification' by <i>vetassess</i> | Bachelor of Medicine (5 year full-time on campus delivery) with a major in Acupuncture OR Tuina OR Traditional Chinese Medicine. |
| Republic of Korea | Bachelor of Oriental Medicine (5 to 6 year full time on-campus delivery) from a South Korean government approved university. |

- All other overseas graduates must have their current competencies assessed by a process approved in writing by Bupa Australia to determine competency. For further information please contact Bupa direct.

The following associations are considered a professional association which meets the requirements of rule 10 of the Private Health Insurance (Accreditation Rules 2008) for Acupuncture provider recognition purposes.

| Association | Association Contact |
|---|--|
| Australian Acupuncture and Chinese Medicine Association (AACMA) | Phone: 07 3324 2599 Fax: 07 3394 2399 Email: aacma@acupuncture.org.au Website: www.acupuncture.org.au |
| Australian Natural Therapists Association (ANTA) | Phone: 1800 817 577 Fax: 07 5409 8200 Email: info@anta.com.au Website: www.anta.com.au |
| Australian Traditional Medicine Society (ATMS) | Phone: 02 9809 6800 Fax: 02 9809 7570 Email: info@atms.com.au Website: www.atms.com.au |
| Australian College of Acupuncturists Ltd (ACAc) | Phone: 02 9411 7294 Fax: 02 9403 1172 Email: aca ltd@bigpond.com or Peter.Meier@uts.edu.au |

ALEXANDER TECHNIQUE TEACHER

**Recognised by
MBF, HBA, Mutual Community, NRMA Health Insurance, SGIO Health
Insurance and SGIC Health Insurance**

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for Alexander Technique Teacher benefit payment purposes, the applicant will:

- Have completed a 3 year approved Alexander Technique Teacher course consisting of 1600 class hours² and clinical practice.
 - The following courses meet these minimum requirements:
 - Certificate to teach the Alexander Technique
- Meet the compulsory additional requirements.

The following association is considered a professional association which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 for Alexander Technique Teacher provider recognition purposes.

The following membership level/s meet the BUPA minimum requirements:

| Association | Membership Level | Association Contact |
|--|-------------------------|---|
| The Society of Teachers of the Alexander Technique | Teacher Level | Helen Thurloe, Health Fund Liaison Phone: 02 9241 8570 |

AROMATHERAPY

Recognised by MBF, HBA and Mutual Community

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for Aromatherapy massage benefit payment purposes, the applicant will:

- Have completed a Diploma in Aromatherapy at an Australian Registered Training Organisation (RTO)³. (Applicants without an Australian Registered Training Organisation [RTO] qualification must have their 'current competencies' assessed by a RTO to determine equivalency.)
 - The following courses meet these minimum requirements:
 - HLT51407 Diploma of Aromatherapy
 - Any educational qualifications attained by distance only learning will not be recognised.
- Meet the compulsory additional requirements.

The following associations are considered a professional association which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 for Aromatherapy provider recognition purposes.

| Association | Association Contact |
|--|--|
| International Aromatherapy & Aromatic Medicine Assoc. Incorp (IAAMA) | Phone: (02) 9715 6622 Fax: (02) 9715 5922 E-mail: ifaadmin@bigpond.com |
| Australian Traditional Medicine Society (ATMS) | Phone: 02 9809 6800 Fax: 02 9809 7570 Email: info@atms.com.au Website: www.atms.com.au |
| Australian Natural Therapists Association (ANTA) | Phone: 1800 817 577 Fax: 07 5409 8200 Email: info@anta.com.au Website: www.anta.com.au |

³ These criteria are subject to change as national competency standards and/or endorsed training packages become more widely available.

BOWEN THERAPY

**Recognised by
MBF, NRMA Health Insurance, SGIO Health Insurance, SGIC Health
Insurance, HBA and Mutual Community**

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for Bowen Therapy benefit payment purposes, the applicant will:

- Have completed a Diploma in Bowen Therapy at an Australian Registered Training Organisation (RTO) (Applicants without an Australian Registered Training Organisation (RTO) qualification must have their 'current competencies' assessed by a RTO to determine equivalency.)⁴.
 - The following courses meet these minimum requirements:
 - 21620VIC Diploma of Bowen Therapy
 - 51818 Diploma of Bowen Therapy
 - 51816 Advanced Diploma of Bowen Therapy
 - 51559 Diploma of Bowen Therapy
 - Any educational qualifications attained by distance only learning will not be recognised.
- Meet the compulsory additional requirements.

The following associations are considered a professional association which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 for Bowen Therapy provider recognition purposes.

| Association | Association Contact |
|---|--|
| Bowen Therapists Federation of Australia (BFTA) | Phone: 1300 426 936 Fax: 03 8502 0941 Email: btfa-office@bowen.asn.au Website: www.bowen.asn.au |
| The Bowen Association of Australia (BAA) | Phone: 07 3700 9322 Email: brisbowen@bigpond.com |

⁴ These criteria are subject to change as national competency standards and/or endorsed training packages become more widely available.

EXERCISE PHYSIOLOGY

Recognised by MBF, HBA and Mutual Community

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for Exercise Physiology, the applicant will:

- Have completed a 3 year full-time or equivalent part-time degree course at an Australian university, with a minimum of 100 hours of clinical experience⁵.

If the applicant has current Medicare Recognition as an Exercise Physiologist they will meet the MBF Recognition Criteria, as Medicare require confirmation of AAESS membership.

- The following courses meet these minimum requirements:

| Educational Institution | Award Title |
|--|---|
| Queensland University of Technology, QLD | Bachelor of Applied Science (Human Movement Studies) – 4 years Full time |
| The University of Queensland, QLD | Bachelor of Science (Human Movement Science) – 3 years Full time |
| University of Western Australia, WA | Bachelor of Science (Exercise & Health Science) – 3 years Full time |
| University of Western Sydney, NSW | Bachelor of Applied Science (Sport & Exercise Science) – 3 years Full time |
| The University of Sydney, NSW | Bachelor of Applied Science – 3 years Full time |
| University of Technology Sydney, NSW | Bachelor of Arts in Sport and Exercise Management – 3 years Full time Bachelor of Arts in Human Movement Studies |
| James Cook University, QLD | Bachelor of Sport and Exercise Science – 3 years Full time |
| University of Tasmania, TAS | Bachelor of Human Movement – 4 years Full time |
| University of South Australia, SA | Bachelor of Applied Science (Human Movement) – 3 years Full time |
| Deakin University, VIC | Bachelor of Applied Science (Human Movement) – 3 years Full time |
| Griffith University, QLD | Bachelor of Exercise Science – 3 years Full time |
| University of Ballarat, VIC | Bachelor of applied Science (Human Movement) – 3 years Full time |
| Southern Cross University, NSW | Bachelor of Human Movement Science – 3 years Full time |
| RMIT University, VIC | Bachelor or Applied Science Human Movement |
| Victoria University of Technology, VIC | Bachelor of Applied Science (Human Movement) – 3 years Full time |

⁵ As per the Australasian Association of Exercise and Sports Science

| | |
|------------------------------------|---|
| University of Wollongong, NSW | Bachelor of Exercise Science & Rehabilitation - 4 years Full time |
| Edith Cowan University | Bachelor of Science (Sport Science) – 3 years Full time |
| Australian Catholic University | Bachelor of health Science in Human Movement – 3 years Full time |
| Australian Catholic University | Bachelor of Health Science in Human Movement – 3 years Full time |
| Central Queensland University, QLD | Bachelor of Human Movement Science – 3 years Full time |

The following courses do **NOT** meet the minimum requirements:

| | |
|--------------------------|--|
| Educational Institution | Award Title |
| Charles Sturt University | Bachelor of Social Science (Recreation and Human Movement) |

- Meet the compulsory additional requirements.

The following membership leve/ls meet the BUPA minimum requirements:

| Association | Membership Level | Association Contact |
|--|-----------------------------|---|
| Australasian Association for Exercise & Sports Science (AAESS) | Full and accredited members | Phone: (07) 3856 5622 Fax: (07) 3856 5688 Email: info@aaess.com.au |

FELDENKRAIS METHOD

**Recognised by
MBF, HBA, Mutual Community, NRMA Health Insurance, SGIO Health
Insurance and SGIC Health Insurance**

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for Feldenkrais Method benefit payment purposes, the applicant will:

- Have completed, as a minimum, a 4 year accredited⁶ Feldenkrais Professional Training Programme⁷ of 800 hours, consisting of:
 - 2 years (400 hours) tuition in Awareness Through Movement, and
 - 2 years (400 hours) tuition in Functional Integration.

- Meet the compulsory additional requirements.

The following association is considered a professional association which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 for Feldenkrais provider recognition purposes.

The following membership level/s meet the BUPA minimum requirements:

| Association | Membership Level | Association Contact |
|------------------------------------|-------------------------|------------------------------------|
| Australian Feldenkrais Guild (AFG) | Certified practitioner | Joanne Page Phone: 02 9799 9274 |

⁶ As certified by the Australian Feldenkrais Guild, Australian Training Accreditation Board

⁷ Training Programmes to date have been co-sponsored by Sydney University, Latrobe University and the Queensland Institute of Technology

HERBAL MEDICINE, CHINESE

**Recognised by
MBF, NRMA Health Insurance, SGIO Health Insurance, SGIC Health
Insurance, HBA and Mutual Community**

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for Chinese Herbal Medicine benefit payment purposes, the applicant will:

Graduates of Australian Programmes

- Have completed as a minimum, a 4 year full-time or equivalent, Australian Bachelor Degree majoring in Chinese herbal medicine.
- The Degree program must substantially conform to *Australian Guidelines for Traditional Chinese Medicine Education (2001)*, especially with regard to curriculum content, overall duration of the programme, mode of delivery, and extent of supervised clinical practice.
 - Any educational qualifications substantially attained by distance/on-line/external mode will not be recognised.
- Meet the compulsory additional requirements.
- Currently available Australian Masters programmes do not meet criteria for recognition.
- Applicants without an Australian University Bachelor Degree in Chinese herbal medicine must have their current competencies assessed by a process approved by Bupa Australia to determine equivalency. For further information please contact Bupa direct.
- The following courses meet these minimum requirements:

| Educational Institution | Award Title |
|--|--|
| RMIT University | Bachelor of Applied Science (Chinese Medicine)/Bachelor of Applied Science (Human Biology) – double degree award |
| University of Technology Sydney | Bachelor of Health Science in Traditional Chinese Medicine This course may be completed in conjunction with a Bachelor of Arts in International Studies |
| University of Western Sydney | Bachelor of Applied Science (Traditional Chinese Medicine) Bachelor of Health Science (Traditional Chinese Medicine) [new course] |
| Southern School of Natural Therapies Southern School of Natural Therapies | Bachelor of Health Science (Chinese Medicine) |
| Victoria University of Technology | Bachelor of Chinese Medicine (Acupuncture and Herbs) [Currently in teach-out mode] |

Approval extends to include discontinued accredited bachelor degree programmes in Chinese herbal medicine administered by the above institutions.

Graduates of Overseas Programmes

- The program must be at least equivalent to an Australian Bachelor Degree.

- The Programme must substantially conform to *Australian Guidelines for Traditional Chinese Medicine Education (2001)*, especially with regard to curriculum content, overall duration of the programme, mode of delivery, and extent of supervised clinical practice.
- Any educational qualifications substantially attained by distance learning/on-line/external mode will not be recognised.
- Meet the compulsory additional requirements.
- Applicants who completed their studies primarily in a language other than English must supply evidence of their English language competence. Bupa Australia requires an IELTS Overall Band 6 or equivalent as evidence of suitable English language competence.

Graduates of the following programmes generally meet the educational component of overseas qualifications criteria:

| Country | Qualification |
|---|--|
| Peoples Republic of China <ul style="list-style-type: none"> • Must be assessed as a 'genuine qualification' by <i>vetassess</i> | Bachelor of Medicine (5 year full-time on campus delivery) with a major in Acupuncture OR Tuina OR Traditional Chinese Medicine. |
| Republic of Korea | Bachelor of Oriental Medicine (5 to 6 year full time on-campus delivery) from a South Korean government approved university. |

- All other overseas graduates must have their current competencies assessed by a process approved in writing by Bupa Australia to determine competency. For further information please contact Bupa direct.

The following associations are considered to be a professional association which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 for Chinese Herbal Medicine provider recognition purposes.

| Association | Association Contact |
|---|--|
| Australian Natural Therapists Association (ANTA) | Phone: 1800 817 577 Fax: 07 5409 8200 Email: info@anta.com.au Website: www.anta.com.au |
| Australian Acupuncture and Chinese Medicine Association (AACMA) | Phone: 07 3324 2599 Fax: 07 339 42399 Email: aacma@acupuncture.org.au Website: www.acupuncture.org.au |
| Australian Traditional Medicine Society (ATMS) | Phone: 02 9809 6800 Fax: 02 9809 7570 Email: info@atms.com.au Website: www.atms.com.au |

HERBAL MEDICINE, WESTERN

**Recognised by
MBF, NRMA Health Insurance, SGIO Health Insurance, SGIC Health
Insurance, HBA and Mutual Community**

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for Western Herbal Medicine benefit payment purposes, the applicant will:

- have completed an Advanced Diploma or Degree in Western Herbal Medicine from an Australian Registered Training Organisation (RTO) or Australian University.
 - where the Advanced Diploma must be either:
 - HLT60102 Advanced Diploma in Western Herbal Medicine
 - HLT60107 Advanced Diploma in Western Herbal Medicine

(Advanced Diploma applicants without an Australian Registered Training Organisation (RTO) qualification must have their 'current competencies' assessed by a RTO to determine equivalency.)

- Any educational qualifications attained by distance only learning will not be recognised.
- Meet the compulsory additional requirements.

The following associations are considered to be a professional association, which meet the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 for Western Herbal Medicine provider recognition purposes.

| Association | Association Contact |
|---|--|
| Australian Natural Therapists Association (ANTA) | Phone: 1800 817 577 Fax: 07 5409 8200 Email: info@anta.com.au Website: www.anta.com.au |
| National Herbalists Association of Australia (NHAA) | Phone: 02 8765 0071 (Wed-Fri) Fax: 02 8765 0091 Email: nhaa@nhaa.org.au Website: www.nhaa.org.au |
| Australian Traditional Medicine Society (ATMS) | Phone: 02 9809 6800 Fax: 02 9809 7570 Email: info@atms.com.au Website: www.atms.com.au |

HOMOEOPATHY

**Recognised by
MBF, NRMA Health Insurance, SGIO Health Insurance, SGIC Health
Insurance, HBA and Mutual Community**

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for Homoeopathy benefit payment purposes, the applicant will:

- Have completed an Advanced Diploma in Homoeopathy at an Australian Registered Training Organisation (RTO). (Applicants without an Australian Registered Training Organisation (RTO) qualification must have their 'current competencies' assessed by a RTO to determine equivalency.)
 - The following courses meet these minimum requirements:
 - HLT60602 Advanced Diploma of Homoeopathy
 - HLT60607 Advanced Diploma of Homoeopathy
 - Any educational qualifications attained by distance only learning will not be recognised.
- Meet the compulsory additional requirements.

The following associations are considered to be a professional association which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 for Homeopathic provider recognition purposes.

| Association | Association Contact |
|--|--|
| Australian Register of Homoeopaths (AROH) | Phone: 1300 360 043 Fax: (02) 4227 2638 Email: admin@aroh.com.au |
| Australian Natural Therapists Association (ANTA) | Phone: 1800 817 577 Fax: 07 5409 8200 Email: info@anta.com.au Website: www.anta.com.au |
| Australian Traditional Medicine Society (ATMS) | Phone: 02 9809 6800 Fax: 02 9809 7570 Email: info@atms.com.au Website: www.atms.com.au |

HYPNOTHERAPY

Recognised by NRMA Health Insurance, SGIO Health Insurance and SGIC Health Insurance

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for Hypnotherapy benefit payment purposes, the applicant will:

- Have completed an association accredited or recognised course.
 - The course must include at a minimum:
 - 400 hours training in hypnotherapy
 - 100 hours of supervised clinical training
 - The following courses meet these minimum requirements:

| Educational Institution | Award Title |
|--|---|
| Australian College of Hypnotherapy | Diploma in Clinical Hypnotherapy (accredited through VETAB) (Course code 91235) |
| Academy of Applied Hypnosis | Diploma in Clinical Hypnotherapy (Reg: 91099NSW) (VETAB Accredited) Certificate IV in Clinical Hypnotherapy (Reg: 91098NSW) (VETAB accredited) |
| Australian Academy of Applied Hypnosis | Diploma of Hypnotherapy |

- Meet the compulsory additional requirements.

The following associations are considered to be a professional association which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 for Hypnotherapy provider recognition purposes.

The following membership level/s meet the BUPA minimum requirements:

| Association | Membership Level | Association Contact |
|---|---------------------------------|----------------------------|
| Australian Hypnotherapists Association (AHA) | Clinical | Phone: 02 4751 3892 |
| Australian Traditional Medicine Society (ATMS) | Hypnotherapy | Phone: 02 9809 6800 |
| Aust Society of Clinical Hypnotherapists (ASCH) | Registered Professional members | Phone: 02 9808 4997 |

IRIDOLOGY

Recognised by MBF, HBA and Mutual Community

Providers applying on or after 1 July 2009

As Iridology is more of a diagnostic tool than a treatment, there are no specific courses that provide qualifications for iridology in isolation of other natural therapy studies.

In order to obtain recognition as a Bupa Australia Recognised provider, for Iridology benefit payment purposes, the applicant will:

- Have completed an Australian university or Australian government accredited course in an ingestive modality, that is, Naturopathy, Herbal Medicine or Homoeopathy, in addition to their qualifications in Iridology. If the course in Naturopathy, Herbal Medicine or Homoeopathy completed by the applicant, includes Iridology as a course component, an additional qualification in Iridology is not required. (Applicants without an Australian Registered Training Organisation (RTO) qualification must have their 'current competencies' assessed by a RTO to determine equivalency.)
 - The following courses meet these minimum requirements:
 - 40579SA Diploma of Iridology
 - 40156SA Diploma of Iridology
 - Practitioner Course in Iridology, Queensland Institute of Natural Science
- Meet the compulsory additional requirements.

KINESIOLOGY

Recognised by MBF, HBA and Mutual Community

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for Kinesiology benefit payment purposes, the applicant will:

- Have completed a Diploma in Kinesiology at an Australian Registered Training Organisation (RTO)⁸. (Applicants without an Australian Registered Training Organisation (RTO) qualification must have their 'current competencies' assessed by a RTO to determine equivalency.)
 - Any educational qualifications attained by distance only learning will not be recognised.
 - The following courses meet these minimum requirements:
 - HLT51507 Diploma of Kinesiology
- Meet the compulsory additional requirements.

The following associations are considered to be a professional association which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 for Kinesiology provider recognition purposes.

| Association | Association Contact |
|--|--|
| Australian Traditional Medicine Society (ATMS) | Phone: 02 9809 6800 Fax: 02 9809 7570 Email: info@atms.com.au Website: www.atms.com.au |
| Australian Kinesiology Association (AKA) | Phone: 1300 780 381 Fax: 1300 780 361 Email: enquiries@akakinesiology.org.au |
| Australian Institute of Kinesiologists Ltd (AIK) | Phone: 1300 787 788 Email: aikcab@australiankinesiology.com |

⁸ These criteria are subject to change as national competency standards and/or endorsed training packages become more widely available.

MYOTHERAPY

Recognised by HBA and Mutual Community

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for Myotherapy massage benefit payment purposes, the applicant will:

- Have completed an Advanced Diploma in Myotherapy at an Australian Registered Training Organisation (RTO)⁹. (Applicants without an Australian Registered Training Organisation (RTO) qualification must have their 'current competencies' assessed by a RTO to determine equivalency.)
 - Any educational qualifications attained by distance only learning will not be recognised.
 - The following courses meet these minimum requirements:
 - 21920VIC Advanced Diploma of Remedial Massage (Myotherapy)
 - 21511VIC Advanced Diploma of Remedial Massage (Myotherapy)
- Meet the compulsory additional requirements.

The following associations are considered to be a professional association which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 for Myotherapy provider recognition purposes.

| Association | Association Contact |
|---|--|
| Institute of Registered Myotherapists of Australia (IRMA) | Phone: 03 9418 3913 Fax: 03 9418 3931 Email: irma@csso.com.au Website: www.myotherapy.org.au |
| Australian Natural Therapists Association (ANTA) | Phone: 1800 817 577 Fax: 07 5409 8200 Email: info@anta.com.au Website: www.anta.com.au |
| Australian Association of Massage Therapist (AAMT) | Phone: 1300 138 872 Fax: 03 9602 3088 Email: info@aamt.com.au Website: www.aamt.com.au |

⁹ These criteria are subject to change as national competency standards and/or endorsed training packages become more widely available.

NATUROPATHY

**Recognised by
MBF, NRMA Health Insurance, SGIO Health Insurance, SGIC Health
Insurance, HBA and Mutual Community**

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for Naturopathy benefit payment purposes, the applicant will:

- have completed an Advanced Diploma or Degree in Naturopathy from an Australian Registered Training Organisation (RTO) or an Australian University.
(Advanced Diploma applicants without an Australian Registered Training Organisation [RTO] qualification must have their 'current competencies' assessed by a RTO to determine equivalency.)
 - where the Advanced Diploma must be either:
 - HLT60502 Advanced Diploma of Naturopathy
 - HLT60507 Advanced Diploma of Naturopathy
 - Any educational qualifications attained by distance only learning will not be recognised.
- meet the compulsory additional requirements.

The following associations are considered to be a professional association which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 for Naturopathic provider recognition purposes.

| Association | Association Contact |
|--|--|
| Australian Natural Therapists Association (ANTA) | Phone: 1800 817 577 Fax: 07 5409 8200 Email: info@anta.com.au Website: www.anta.com.au |
| Australian Traditional Medicine Society (ATMS) | Phone: 02 9809 6800 Fax: 02 9809 7570 Email: info@atms.com.au Website: www.atms.com.au |
| Complimentary Medicine Association (CMA) | Phone: 1800 117 766 Fax: 07 5527 1936 Email: admin@cma.asn.au Website: www.cma.asn.au |
| National Herbalists Association of Australia (NHAA) | Phone: 02 8765 0071 Fax: 02 8765 0091 Email: nhaa@nhaa.org.au Website: www.nhaa.org.au |
| Australian Naturopathic Practitioners Association (ANPA) | Phone: 03 9811 9990 (Mon, Wed. Fri) Fax: 03 9813 3581 Email: admin@anpa.asn.au Website: www.anpa.asn.au |
| Society of Natural Therapists & Researchers (SNTR) | Phone: 0403 241 403 (David French-Treasurer) Email: frenchnf@hotmail.com Website: www.sntr.com.au |
| Naturopathic Practitioners | Phone: 08 8269 7422 |

Association Inc (NPA)

Fax: 08 8342 1288

Email: naturopath@naturopath.asn.au

PILATES INSTRUCTOR

**Recognised by
MBF, HBA, Mutual Community, NRMA Health Insurance, SGIO Health
Insurance and SGIC Health Insurance**

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for pilates benefit payment purposes, the applicant will:

- Have completed a Diploma level course in Pilates¹⁰.
- The following courses meet this criteria;
 - Diploma in Professional Pilates Practise (91120NSW)
 - Diploma in Professional Pilates Practise
- The course must consist of:
 - 25 hours of Health Sciences including Anatomy and Physiology
 - 130 hours of class contact hours
 - 160 hours of supervised personal practice with an accredited instructor
 - 200 hours of documented (for example, work log book) supervised teaching apprenticeship.
- Meet the compulsory additional requirements.

The following membership levels meet the BUPA Australia minimum requirements:

| Association | Membership Level | Association Contact |
|--|--|--|
| Australian Pilates Method Association (APMA) | Professional Practitioner Level 1 or 2 | PO Box 413 Rosanna Vic. 3084 Phone: 03 9440 8499 Fax: 03 9440 8499 Email: apmapilates@optusnet.com.au |
| Pilates Alliance Australasia (PAA) | Levels 1,2 & 3 | PO BOX 42 Cremorne NSW 2090 Phone: 02 9969 3150 Email: admin@pilatesalliance.net |

¹⁰These criteria are subject to change as national competency standards and/or endorsed training packages become more widely available.

REFLEXOLOGY

Recognised by MBF, HBA and Mutual Community

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for Reflexology massage benefit payment purposes, the applicant will:

- Have completed a Diploma in Reflexology at an Australian Registered Training Organisation (RTO)¹¹. (Applicants without an Australian Registered Training Organisation (RTO) qualification must have their 'current competencies' assessed by a RTO to determine equivalency.)
 - Any educational qualifications attained by distance only learning will not be recognised.
 - The following courses meet these minimum requirements:
 - HLT51707 Diploma of Reflexology
- Meet the compulsory additional requirements.

The following association is considered to be a professional association which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 for Reflexology provider recognition purposes.

| Association | Association Contact |
|--|---|
| Reflexology Association of Australia (RAA) | Phone: 07 3396 9001 Email: reflexologyadmin@tpg.com.au Website: www.reflexology.org.au |
| Australian Traditional Medicine Society (ATMS) | Phone: 02 9809 6800 Fax: 02 9809 7570 Email: info@atms.com.au Website: www.atms.com.au |

¹¹ These criteria are subject to change as national competency standards and/or endorsed training packages become more widely available.

REMEDIAL MASSAGE THERAPY

**Recognised by
MBF, NRMA Health Insurance, SGIO Health Insurance, SGIC Health
Insurance, HBA and Mutual Community**

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for Remedial Massage benefit payment purposes, the applicant will:

- Have completed a Diploma in Remedial massage at an Australian Registered Training Organisation (RTO)¹². (Applicants without an Australian Registered Training Organisation (RTO) qualification must have their 'current competencies' assessed by a RTO to determine equivalency.)
 - Any educational qualifications attained by distance only learning will not be recognised.
 - The following courses meet these minimum requirements:
 - HLT50302 Diploma of Remedial Massage Therapy
 - HLT50307 Diploma of Remedial Massage Therapy
- Meet the compulsory additional requirements.

The following associations are considered to be a professional association which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 for Remedial Massage provider recognition purposes.

| Association | Association Contact |
|--|--|
| Massage Association of Australia Inc (MAA) | Phone: 03 9786 2251 Fax: 03 9786 2284 Email: maa.secretariat@gmail.com Website: www.maa.org.au |
| Australian Natural Therapists Association (ANTA) | Phone: 1800 817 577 Fax: 07 5409 8200 Email: info@anta.com.au Website: www.anta.com.au |
| Australian Association of Massage Therapist (AAMT) | Phone: 1300 138 872 Fax: 03 9602 3088 Email: info@aamt.com.au Website: www.aamt.com.au |
| Australian Traditional Medicine Society (ATMS) | Phone: 02 9809 6800 Fax: 02 9809 7570 Email: info@atms.com.au Website: www.atms.com.au |
| Association of Remedial Masseurs Inc. (ARM) | Phone: 02 9807 4769 Fax: 02 9807 4454 Email: arm@remedialmasseurs.com.au |

¹² These criteria are subject to change as national competency standards and/or endorsed training packages become more widely available.

| | |
|---|--|
| | Web: www.remedialmasseurs.com.au |
| Association of Massage Therapists (AMT) | Phone: 02 9517 9925 Fax: 02 9517 9952 Email: massage@amt-ltd.org.au |
| Massage Australia (MA) | Phone: 02 4883 9500 Fax: 02 4883 9805 Email: info@massageaustralia.com.au |
| Australian Acupuncture and Chinese Medicine Association (AACMA) | Phone: 07 3324 2599 Fax: 07 3394 2399 Email: aacma@acupuncture.org.au Website: www.acupuncture.org.au |
| The Queensland Swedish Massage Institute Inc (QSMI) | Phone: 07 5449 9225 Fax: 07 54499225 Email: efp168@bigpond.com Web: www.qsmi.org.au |

SHIATSU THERAPY

Recognised by MBF, HBA and Mutual Community

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for Shiatsu massage benefit payment purposes, the applicant will:

- Have completed a Diploma in Shiatsu at an Australian Registered Training Organisation (RTO)¹³. (Applicants without an Australian Registered Training Organisation (RTO) qualification must have their 'current competencies' assessed by a RTO to determine equivalency.)
 - Any educational qualifications attained by distance only learning will not be recognised.
 - The following courses meet these minimum requirements:
 - HLT50202 Diploma of Shiatsu and Oriental Therapies
 - HLT50207 Diploma of Shiatsu and Oriental Therapies
- Meet the compulsory additional requirements.

The following associations are considered to be a professional association which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 for Shiatsu provider recognition purposes.

| Association | Association Contact |
|--|--|
| Shiatsu Therapists Association of Australia (STAA) | Phone: 1300 138 250 Fax: 03 9380 9183 Email: enquiries@staa.org.au Website: www.staa.org.au |
| Australian Natural Therapists Association (ANTA) | Phone: 1800 817 577 Fax: 07 5409 8200 Email: info@anta.com.au Website: www.anta.com.au |
| Australian Traditional Medicine Society (ATMS) | Phone: 02 9809 6800 Fax: 02 9809 7570 Email: info@atms.com.au Website: www.atms.com.au |

¹³ These criteria are subject to change as national competency standards and/or endorsed training packages become more widely available.

TRADITIONAL CHINESE MEDICINE MASSAGE

Recognised by HBA and Mutual Community

Providers applying on or after 1 July 2009

In order to obtain recognition as a Bupa Australia Recognised provider, for Traditional Chinese Medicine Massage benefit payment purposes, the applicant will:

- Have completed a Diploma in Traditional Chinese Medicine Remedial Massage at an Australian Registered Training Organisation (RTO)¹⁴. (Applicants trained in Australia without an Australian Registered Training Organisation (RTO) qualification must have their 'current competencies' assessed by a RTO to determine equivalency.)
 - The following courses meet these minimum requirements:
 - HLT50102 Diploma of Traditional Chinese Medicine Remedial Massage (An Mo Tui Na)
 - HLT50107 Diploma of Traditional Chinese Medicine Remedial Massage (An Mo Tui Na)
- Applicants without an Australian qualification in Traditional Chinese Medicine Massage must have their qualifications assessed by a process approved by BUPA to determine equivalency.
 - Overseas degree qualifications must be independently validated and assessed by Vetassess to establish equivalency.
- Any educational qualifications attained by distance only learning will not be recognised.
- Meet the compulsory additional requirements.

The following associations are considered to be a professional association which meets the requirements of rule 10 of the Private Health Insurance (Accreditation) Rules 2008 for Traditional Chinese Medicine Massage provider recognition purposes.

| Association | Association Contact |
|---|--|
| Australian Acupuncture and Chinese Medicine Association (AACMA) | Phone: 07 3324 2599 Fax: 07 3394 2399 Email: aacma@acupuncture.org.au Website: www.acupuncture.org.au |
| Massage Association of Australia Inc (MAA) | Phone: 03 9786 2251 Fax: 03 9786 2284 Email: maa.secretariat@gmail.com Website: www.maa.org.au |
| Australian Natural Therapists Association (ANTA) | Phone: 1800 817 577 Fax: 07 5409 8200 Email: info@anta.com.au Website: www.anta.com.au |
| Australian Association of Massage | Phone: 1300 138 872 |

¹⁴ These criteria are subject to change as national competency standards and/or endorsed training packages become more widely available.

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|--|--|
| Therapist (AAMT) | Fax: 03 9602 3088 Email: info@aamt.com.au Website: www.aamt.com.au |
| Australian Traditional Medicine Society (ATMS) | Phone: 02 9809 6800 Fax: 02 9809 7570 Email: info@atms.com.au Website: www.atms.com.au |
| Association of Remedial Masseurs Inc. (ARM) | Phone: 02 9807 4769 Fax: 02 9807 4454 Email: arm@remedialmasseurs.com.au Web: www.remedialmasseurs.com.au |
| Association of Massage Therapists (AMT) | Phone: 02 9517 9925 Fax: 02 9517 9952 Email: message@amt-ltd.org.au |
| Massage Australia (MA) | Phone: 02 4883 9500 Fax: 02 4883 9805 Email: info@massageaustralia.com.au |