



Cartridge World

www.cartridgeworld.com

Thursday, March 12, 2009

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Gavin Jones ACCC
Director
Adjudication Branch

We are writing in reference to the application from Cartridge World Australia Pty Ltd & Ors notifications N93727 - N93729

Cartridge World Australia Pty Ltd application for a request that franchisees will only be able to remain a franchisee of the network, if they only acquire stock and equipment from a preferred suppliers list is of great concern to us.

We wish to express our protest to this application as this controls the stock which we can purchase. We feel this could have damage to the quality of the products we are able to use. Stock that we have received from some of the suppliers they prefer us to use we will not use. We use good quality products that we have sourced and tried, from other preferred suppliers but if these were removed from the preferred suppliers list which would be highly likely, than our business would be greatly affected and this is a big concern to us

Cartridge World Supplies would then be able to monopolies on the sale of stock to the shops. Price control would be compromised. This would never be of good interest to the network of franchisees

Cartridge World Australia Pty Ltd application was to go ahead which we highly appose, then there needs to be some sort of quality control place upon the company e.g. ink testing on a monthly basis, toner testing on a monthly basis, product testing on a monthly basis and these result need to be by a third party not internally.

Thanking You

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