

Roy, Lauren

Subject: re eBay [SEC=UNCLASSIFIED]

Categories: SEC=UNCLASSIFIED

ACCC Classification: SEC=UNCLASSIFIED

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From: <email address excluded>
Sent: Monday, 30 June 2008 9:12 PM
To: Adjudication
Subject: re eBay

AVAILABLE FOR PUBLICATION

I have read the eBay notification and eBay's submissions to the ACCC in regards to Paypal only payments being implemented on www.ebay.com.au.

I totally agree with ACCC's draft notice that the proposed conduct provides buyers with no choice, and will decrease competition and certainly not have a public benefit.

I understand eBay gave an undertaking to the ACCC to defer the introduction of its Paypal only policy until 15th July. I would like to point out that when a buyer attempts to bid on an auction at present, a prominent screen message appears advising the buyer they can pay for their purchase only using Paypal. I believe this shows an absolute disregard by eBay, as they continue to do as they like, citing such instances as 'glitches'.

I personally have 6 emails from buyers asking whether I accept Bank Deposit or Money Order when my store clearly states I do. These emails are dated June 21, 22, 23, 24 and 30th. I believe this screen message of 'Paypal only' has confused buyers. One can only wonder how many sales sellers have missed out on already because of eBay's ongoing 'glitch'.

In closing, I fully support the ACCC and the draft notice, to deny choice is unAustralian.

Thank you

Carol Martens