

Roy, Lauren

Subject: Please add this to Public submissions - eBay Australia [SEC=UNCLASSIFIED]
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From: Jan & Colin Dennett [mailto:
Sent: Monday, 5 May 2008 3:04 PM
To: FOI
Subject: Re: eBay Australia

Good Afternoon

As a frequent seller on eBay I am concerned (and many others are as well) about eBay's monopolistic attitude towards sellers. You are most likely aware, that as from 21/5/08 all items appearing on Australian eBay must be paid for using either **their** PayPal, Visa/Mastercard (with transactions processed by PayPal) or pay on pick up when picking up the item. No other payment methods will be accepted. As from 17 June sellers can only offer PayPal on their listings and pay on pick up can only be offered in conjunction with PayPal. No other payment methods will be permitted.

When listing an item on eBay a contract is set up between the seller and eBay whereby on the payment of a listing fee plus other optional fees, if that item sells, the seller agrees that eBay can deduct their specified commission. Does this then give eBay the right to say how payment from the seller's customer should be made? By paying through PayPal it means **another** commission is taken by eBay. Is this contravening the Trade Practices Act? At the present time payment can be made by direct deposit into the seller's account, money order, bank cheque or cash on pick up.....a very satisfactory way, although eBay will say that by paying through Paypal this provides insurance and more security. Shouldn't sellers have that option?? I have never had any problems with non-payers.

There are many eBayers that are not happy with the proposed changes.

I await your response on this matter.

Kind regards

Jan Dennett (Mrs)
<contact details excluded>

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