

**Roy, Lauren**

**Subject:** eBay's PayPal only policy ACCC proposes to revoke immunity  
[SEC=UNCLASSIFIED]

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**ACCC Classification:** SEC=UNCLASSIFIED

**EXCLUDED FROM  
PUBLIC REGISTER**

**From:** chris jeffress [mailto:

**Sent:** Monday, 30 June 2008 11:46 PM

**To:** Adjudication

**Subject:** eBay's PayPal only policy ACCC proposes to revoke immunity

Dear Madam / who it my concern

I have read the eBay notification and their submissions to the ACCC about exclusive dealing; I was one of Hundreds that lodged a Submission against this request. I have also read the ACCC's draft notice of revocation.

I hereby wish to lodge my support for the ACCC's draft notice to revoke Immunity for Ebay's Paypal only Policy (Notified Conduct Parts 1. and 2.) for the following reasons –  
Ebay's proposed conduct would decrease competition and not have an overall public benefit. The way I see it the seller has no rights the buyer has no rights BUT ebay has rights paypal has rights WHY because they make the rules makes you wonder who they think they,

I choose to sell and buy on eBay and only accept direct deposit, money order, as my buyer are satisfied and wishes to accept my payment terms, then it is no one else's business apart from the buyer and seller. Ebay are only providing the venue for the sale to take place and are in no way, shape or form involved in my sale/transaction - It must be left to SELLER and BUYER to agree on method of payment.

Without competition Ebay/paypal would have no pressure placed on them to improve issues that currently exist in their payment system, and they would have no reason to provide a better service in future.

Compulsory Paypal will increase costs to Sellers which will result in higher costs being passed onto Buyers. Other payment methods such as Direct Deposit are as safe if not saver then paypal,

I have NEVER had a single problem with my payment options also, I have never had a BUYER ask to use PAYPAL, and surely that says some, about paypal.  
In addition, I wish to protest at ebays' removal of the right of us (sellers) to lodge feedback that is less than positive in respect of buyers who do not fulfill their legal obligations as to winning purchases or who unfairly post damaging feedback against the seller. The current changes to the feedback system have placed sellers at great risk of financial loss with little or no recourse through eBay and PayPal.

When a customer purchases a product from me, the customer is not taken to my eBay checkout – it is quite obvious to see that they are forcing their preferred method of payment onto my buyers by making the Paypal preference quite large and my chosen payment methods quite small and harder to find.

I thank you for allowing me to lodge my support of the ACCC's Draft Notice to Deny Ebay Immunity. I hope the ACCC agrees that this notified conduct by Ebay is not in the best interest of its customers, will have a serious negative impact on competition to Paypal, and if Parts (1) and (2) of the notified conduct are allowed to proceed then Ebay/Paypal would have no reason to improve its Payment System. Ebay **must be stopped before the July Implementation of PAYPAL ONLY!!! I will not be forced any more I by ebay**, I will not sell nor buying under the dictations **called ebay**.

Please note that I give permission for it to be placed on the public register

Regards  
Christine Jeffress

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