

Roy, Lauren

Subject: EBay notification N93365 Submission to the reply.

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From: Andrea Lowe [mailto:
Sent: Friday, 20 June 2008 2:45 PM
To: Roy, Lauren
Subject: EBay notification N93365 Submission to the reply.

To whom It may concern,

I wish to make a public submission regarding eBay's push to make Paypal compulsory on all listings.

I am in support of the ACCC's draft notice to revoke immunity and I also believe that the initial part of the "project" should be overturned. The initial part was the implementation of compulsory Paypal on all listings with the other payment methods still accepted. I think that it should be up to the sellers/buyers to choose which payment method suits them best and Paypal should not be compulsory as it is clearly not the safest online payment method that there is in Australia.

When going through eBay's checkout system it is quite obvious to see that they are forcing their preferred method of payment onto buyers by making the Paypal preference quite large and the other chosen payment methods quite small and harder to navigate.

I have been selling and buying on eBay for 5 years and in this time have only ever used Paypal for overseas transactions as the fees are too high and there is too much of a risk of losing the item, the postage costs and money to the decisions of the <excluded> Paypal.

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They are also making it near impossible to obtain sellers bank details through checkout by claiming that it is a "glitch" in the system (this is the most common excuse that they use)

Also now they are sending out "gift vouchers" of differing amounts in the mail to try to get people to sign up to Paypal. This to me is sheer bribery!!!

Please stand up for the rights of everyday Aussie battlers and don't help line the pockets of these tight fisted, unhelpful, selfish, <excluded> that claim to be doing this for "safety". Pffffff!!!!

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Andrea Lowe