

**Roy, Lauren**

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**Subject:** Complaint to ACCC re: eBay notification [SEC=UNCLASSIFIED]  
**Importance:** High  
**Categories:** SEC=UNCLASSIFIED  
**Attachments:** "AVG certification"  
**ACCC Classification:** SEC=UNCLASSIFIED

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**EXCLUDED FROM**

**From:** Bernadette [mailto: **PUBLIC REGISTER**]  
**Sent:** Tuesday, 24 June 2008 11:30 AM  
**To:** Infocentre  
**Subject:** Re: Complaint to ACCC re: eBay notification [SEC=UNCLASSIFIED]  
**Importance:** High

Patricia,

As a buyer/seller on ebay they have sent email messages to all of us since the ACCC ruling and have said that the rule changes are now to be implemented 15th July 2008.

I want it to be known that the paypal only rule is totally unfair and undemocratic and it is double dipping by ebay.

Having to accept paypal payments means as a seller i am charged a percentage on the total of the goods i sell from paypal as well as a commision on the sale to ebay.

I feel that this is totally a greed policy by ebay to further line their pockets and they have no consideration or concern for the people of this country in still implementing this unfair and unjust rule.

If you allow them to continue with the rule change regarding only paypal payments then ebay have won and me the consumer have lost.

We should be allowed to choose what type of payment methods we accept and not be forced to accept just paypal or even be forced to have the paypal as form of payment if we so choose not to.

Before the ebay goons forced us to use paypal as payment as well as the other methods buying and selling on ebay was a fun and exciting time but now it is just lining their pockets.

I am losing a lot of money on items i am selling because of the paypal payment method which is becoming very expensive for me and i am the loser and ebay the winner. I am a stay at home person and ebay was a great easy way to buy and sell but they have taken this away and made it a place to stay away from and i have told all my friends to stay away and i have talked to people that have said they will not use paypal as a method of payment as they feel it is unsafe. Direct deposit and money orders are much safer than paypal payments

no matter what ebay tries to tell people.

Ebay should be made to account for their actions and stop this paypal method of payment and the sellers should be allowed to choose what method of payment is accepted.

Businesses around this country are not forced or told what payment methods they will accept so why should we the consumers of an online auction site be forced to abide by money hungry greedy people like ebay.

Other online auction sites give the buyer the right to choose so why should ebay be given the monopoly to force people to use the payment methods they choose and if you do not abide by their rules they will pull off the auction and still have to pay the fee's for the listing even though it has been ended by them.

This behaviour is very <excluded> and ebay are treating all of use like puppets in their power game.

Not fair play at all.

Bernadette Harries