

Roy, Lauren

Subject: eBay International A.G. notification N93365 [SEC=UNCLASSIFIED]

**EXCLUDED FROM
PUBLIC REGISTER**

From: Ken Leitch [mailto:

Sent: Saturday, 28 June 2008 12:54 PM

To: Roy, Lauren

Subject: RE: eBay International A.G. notification N93365 [SEC=UNCLASSIFIED]

RUBBERY INFO from THE EBAY/ PAYPAL COMBO.

I have made 2 submissions on this notification and in the light of a "**SURVEY**" requested by Paypal on 27 June (Copy below) feel obliged to make another. The reason being to alert those who are considering data supplied from the applicants to examine its veracity before accepting any conclusions that it purports to support.

On receipt of the request to participate I followed the survey link and commenced to answer the questions. After a brief period my participation was terminated with a message along the lines of "we already have a sufficient sample of replies of this type and don't require any more". Upon reflection my answers might well have been screened and an auto action generated to expel me from the survey because it was concluded that I did not support the eBay/Paypal flag. In other words they did not want their survey tainted by information that did not suit. To add insult to injury if the survey link is now followed it produces the following response "**IT SEEMS THAT YOU HAVE ALREADY FINISHED THIS SURVEY**" Absolutely not true - I had just started and was expelled from it before I could report my views.

The above action would seem a far cry from the eBay statement dated 26 June 2008 "*As always, eBay appreciates the feedback received from the Community and will use this input to consider where we can make improvements that benefit both buyers and sellers*".

COPY



Dear E H Crawford:

In a continuing effort to provide our users with the best possible online payment experience, we randomly select registered users, like you, to participate in surveys. Your feedback will help us enhance your PayPal experience. We appreciate you taking a few minutes to respond.

To complete the survey, simply click on the Web address shown below (or copy the address into your browser)

<http://surveye.paypal.com/survey/paypal/pap08028/au?list=2&source=AUjpmktkOZBcql2>

Sincerely,

PayPal

PayPal has commissioned Decipher Inc., an independent market research firm, to conduct this Web-based survey among its members. If you have concerns about the validity of this survey, please contact survey@paypal.com.

Please note, PayPal will not request personal data (password, credit card/bank account numbers, and so on) in an email. Learn how to protect your account:
<https://www.paypal.com/au/securitytips>

We are contacting you for market research purposes only and you will not be re-contacted as a result of your participation in this study. All information collected is confidential and the information you provide will be used strictly within PayPal's Privacy Policy, which can be found at the following URL:
<https://www.paypal.com/au/privacy>

This PayPal notification was sent to E H Crawford. To unsubscribe, please click here:
<http://surveye.paypal.com/survey/paypal/remove/au?ex=chenumis@bigpond.net.au>

To modify your notification preferences, log in to your PayPal account, click the Profile sub-tab, then click the Notifications link under Account Information. Changes may take up to 10 days to be reflected in our mailings. PayPal will not sell or rent any of your personally identifiable information to third parties. For more information about the security of your information, read our Privacy Policy at <https://www.paypal.com/au/privacy>.

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Ken Leitch
Partner
E H Crawford Numismatic Services
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