

Chisholm, Shane

Subject: FW: revoke immunity for eBay's PayPal only policy [SEC=UNCLASSIFIED]
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PUBLIC RELEASE**

From: alan james [mailto:
Sent: Monday, 30 June 2008 5:32 PM
To: Adjudication
Subject: revoke immunity for eBay's PayPal only policy

Dear Mr. Samuels ... Ms Roy ... to whom it may concern .

After reading both eBay's submissions to the ACCC regarding PayPal exclusive dealing and the ACCC's draft notice of revocation, it is my opinion that the proposal would have a negative effect on the online economy. I have also read countless submissions against the proposed exclusive dealing, and each reinforces my opinion . I have read the 2nd submissions

I have been trading on eBay for over two years now, and have never used paypal for any sales within Australia. According to eBay's Terms and Conditions, they simply provide the venue and all transactions are between the buyer and the seller. As such, both parties to each transaction should be able to freely choose how each transaction is processed.

PayPal has a history of locking accounts for extended periods of time pending investigation, whether the lock is justified or not. If eBay's exclusive dealing proposal is passed, anyone who is locked from PayPal will have no means of trading. For some eBay user's, this would mean a complete loss of income. If the proposal is not passed, people whom have been locked from PayPal are still able to trade.

I have had my banking details moved from my auctions without my authorization. It makes it hard for my for buyers to find and even though I separately e-mailed every buyer even those messages went into a black hole.

To reiterate, I believe the PayPal exclusive dealing proposal would have a negative effect on the online economy and give eBay an unreliable monopoly.

From 15 July 2008, the only payment methods sellers may offer on eBay.com.au will be PayPal and pay on pick up.

Is there any limit to the depth of the arrogance of this company? And to suggest that they will steamroll the ACCC introduce it on 15th July is beyond belief. They are so use to getting their own way that they refuse to accept the decision.

Why don't they stop and think for a minute about the damage they are doing to themselves, and the uncertainty they are putting the entire Ebay community through.

I would appreciate you taking into account my additional comments in this email and thank you for your valued consideration of the matter and eventually to revoke immunity for ebay's PayPal only policy and as stated allow direct deposit as a payment option if a seller chooses this option. EBAY must be stopped I will not sell under ebays rule PAYPAL only.
Regards R HUGHS

2/07/2008

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