

Macrae, Tess

Subject: FW: Ebay's PayPal domination submission and request to be kept informed
[SEC=UNCLASSIFIED]

Categories: SEC=UNCLASSIFIED

ACCC Classification: SEC=UNCLASSIFIED

EXCLUDED FROM
PUBLIC REGISTER

From: Gary Collis [mailto:
Sent: Sunday, 29 June 2008 11:14 PM
To: Adjudication
Subject: Ebay's PayPal domination submission and request to be kept informed

To Whom it may concern,

Dear Sir/Madam,

I am not sure if I have e-mailed to the correct department. If not I deeply apologize and ask that you forward this on to the correct area.

I am deeply concerned about E-bays recent actions which seem to be heading to total market control. They have in recent months:

- 1 Removed all possible means of personal customer service or complain contact. A message only can be sent over the Internet. It is absolutely impossible to discuss a problem with anyone.
- 2 Run a <text excluded> against competing money transfer agencies, i.e. Western Union, Money Gram. (see link: <http://pages.Ebay.Com.au/avoidcowboys/>)
- 3 Announced they are to completely outlaw the competing money transfer companies and banks, and post office and anyone else who dares offer competition.

I am a collector of car memorabilia. I have been so for about 30 years. E-bay became a wonderful window to the outside world of availability of items and like minded collectors. There seems to be no end to what you can find there. I once was looking for triple K turbo information, but found instead Ku Klux Klan outfits and nooses openly for sale! In the early days it was a friendly system which worked on honesty and reward feed-back. Now you it is very difficult to confer with the seller or bidder. Ebay is paranoid someone might trade outside of their grip. There is no competitor really. I once would casually ask sellers if they had any related items I might be interested in. Now I would never know what I could have added to my collection. Once E-bay was run by enthusiasts catering to enthusiasts needs. Now we are in their grip and cannot escape.

I am now deeply concerned about the latest move to totally control payments by excluding other forms of electronic AND personal cheque and postal order payments which normally would be sent by post in such cases. I have a bank account at the Bank of America. They have my Australian tax file number on file at the bank. It is a quite legitimate form of payment and very convenient. Many US citizens will not have anything to do with PayPal because of the excessive charges. In Australia we are quite used to high bank charges and interest. Not so in the USA. In Asia and Europe, few people use PayPal. I will be locked out of sales and purchases to these places unless the seller is a dealer and is a credit card merchant.

In this regard, E-bay will be:

- 1 Severely restricting my international trade, and

1/07/2008

- 2 Removing competition from:
- A Western Union, Money Gram and other electronic forms of payment
 - B Banks by way of personal and bank cheque payments by post
 - C Australia Post by way of postal money order and COD post.

Apart from making E-bay very rich, I cannot see what what else this move is designed to do. Any excuses of cutting losses and "safe trading" are very thin.

I do hope that you will act on my concerns for me. I naturally have no voice at E-bay.

I also hope that you will keep me informed of developments. I will also assist you in any way if I can in helping to overcome this impending injustice.

Yours faithfully

EXCLUDED FROM
PUBLIC RELEASE

Gary Collis

<address excluded>

Mob.

EXCLUDED FROM
PUBLIC RELEASE