

Macrae, Tess

Subject: FW: eBay review by ACCC [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

From: Lesley Dewar [mailto:
Sent: Sunday, 29 June 2008 4:44 PM
To: Adjudication
Subject: eBay review by ACCC

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PUBLIC REGISTER

Good morning,

I wish to make a very brief submission in support of the current position by the ACCC – but I cannot find any other method of lodgement.

As a regular buyer on eBay and other internet based sites that use PayPal, I wish to register my grave concerns about the current status of PayPal in the Australian Banking System as well as eBay's attempts to force its use on all participants in their venue.

1) Do you support ACCC's notification against exclusive Paypal forcing? Yes, I do support the ACCC's notification against exclusive PayPal forcing. The ACCC has ruled against third line forcing in many areas of commerce and should maintain that ruling here.

2) Do you agree that the Stage 1 - Paypal 'compulsory option' i.e. having to offer Paypal on all listings, should be rolled back as soon as possible? Yes, I agree that the Stage 1 - Paypal "compulsory option" should be reversed immediately because maintaining it defies the ACCC's notification during the review period.

3) Do you believe Paypal should sign EFT Code of Conduct to ensure a 'Safe' transaction system for all consumers? Yes, I believe PayPal should both sign and be subject to the EFT Code of Conduct, particularly because PayPal is being promoted as a "safe" method of funds transfer in venues outside of eBay and in competition with credit cards, which are subject to the EFT Code of Conduct.

In addition, I wish to protest at eBays' removal of the right of sellers to lodge feedback that is less than positive in respect of buyers who do not fulfil their legal obligations as to winning purchases or who unfairly post damaging feedback against the seller. The current changes to the feedback system have placed sellers at great risk of financial loss with little or no recourse through eBay and PayPal.

Please add my comments to the submission that will be presented to the ACCC hearings.

Thank you
Lesley Dewar

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