

Macrae, Tess

Subject: FW: eBay [SEC=UNCLASSIFIED]
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From: [mailto:
Sent: Monday, 23 June 2008 9:41 AM
To: Infocentre
Subject: Complaint form submission [SEC=UNCLASSIFIED]

Mr jeffrey hokin
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<address excluded>
<phone number excluded>

<email address excluded>

23rd June 2008

day to day transactions

ebay australia

Despite the draft ruling issued by the ACCC, ebay, as you are well aware, has announced that it will go ahead and introduce it's new paypal only policy on 17 July. This is in direct defiance of your authority and your position. As a member of the ebay community for several years I find their intentions offensive and restrictive. I do not wish their organisation to introduce the paypal only policy on the grounds that "we", their clients, want it to protect us better when doing business. I have never had a problem doing business on ebay without the added "protection" of paypal and I do not wish to have the added costs and complexity imposed on me without choice. If ebay truly believes it offers a benefit than why don't they conduct a poll of users to see if they agree? No, that will not happen because 99% of users disagree and they do not want this. PLEASE PLEASE PLEASE follow through on the excellent work you have done so far and ensure that yet another corporate giant does not trample on the rights of their clients and take further financial advantage of us contrary to our wishes. Yours, Jeffrey Hokin.

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