

Macrae, Tess

Subject: FW: Ebay PayPal Submission [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
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From: Robyn James [mailto:
Sent: Friday, 27 June 2008 2:58 PM
To: Adjudication
Subject: Ebay PayPal Submission

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Dear Sir / Madam

I realise that I have missed the boat here, but I had no idea that this process was in place with ACCC.

Ebay have been loud & vocal about wanting these changes, but silent about ways to process complaints about the changes. Silent to the point of not replying to my messages sent to them in complaint of their proposals. But then, I did not expect them to reply.

I resent that eBay feel they are in a better position to know which is the best method of payment for me, whether I am a buyer or a seller. I am only an infrequent seller & resent being told that I need to offer PayPal as the sole method of receiving payment (other than COD).

I also resent being told I have to at least offer the seller the choice of PayPal, even if it is then one of choices offered to the buyer. I am then at the mercy of the buyer. If the buyer chooses the PayPal method, I have to pay the additional fees for PayPal to ebay (who we all know own PayPal).

This intent of eBay's is everything to do with them increasing their income and very little to do with their alleged concern to protect buyers.

eBay fool no-one in regards to their intention.

I hope it is not too late for my comments to be added to those of others, who also object to eBay plans.

Cheers & Thanks
Robyn James, <address excluded>
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