

Roy, Lauren

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Subject: eBay International A.G. notification N93365 [SEC=UNCLASSIFIED]

**EXCLUDED FROM  
PUBLIC REGISTER**

From: karen [mailto:  
Sent: Thursday, 26 June 2008 10:12 PM  
To: Roy, Lauren  
Subject: Re: eBay International A.G. notification N93365 [SEC=UNCLASSIFIED]

From: Karen Nickson

Sent: Thursday 26th June

To: Adjudication

Subject: re:SUPPORT OF ACCC DRAFT NOTICE TO REVOKE IMMUNITY FOR EBAY  
PAYPAL

\_To whom it may concern - Adjudication Australian Competition and  
Consumer Commission.\_

I wish once more to voice my concerns about Ebay's Paypal Only  
Policy before the conference on Monday 30th.

I have been an ebay memeber for 6 years and am a seller who also  
buys now & again. My preference for accepting payment within  
Australia is by direct deposit to my bank account and I have never  
had any problems. I find this safe, simple & effective.

I also accept Paypal. I first signed up for Paypal to make &  
accept payments overseas . Eventually ebay told us that we could not  
knock back any payments from Australia if we carried the Paypal logo  
. That was their first manipulation . Now they are saying Paypal  
only! Payment into my bank account does not cost me or the buyer  
anything. Accepting a payment via Paypal costs me a percentage of  
the sale PLUS postal costs and takes a chunk out of any profits.  
Ebay already takes a fee for the final value of the item sold so  
essentially they are double dipping. I think this will not be good  
for the ebay community as many sellers will find it no longer worth  
the while to sell on ebay - myself being one of them.

They insist that Paypal offers added protection but this will only  
be the case if a parcel is sent registered - another added cost to  
the buyer. If Payapl is really about safety why are they not  
offering a fee free service. I truly feel that I have been  
manipulated into a situation and have no freedom to deteremine how  
I accept payments . I was hoping to build up a small business but at  
the moment am wondering if it will be worth it.

I know this sentiment is felt by many others - ones who are not  
speaking out because they are not sure how to. I am not even sure if  
this email will make any difference. I hope it does. I thankyou for  
hearing my concerns and the concerns of many others.

I implore the ACCC to fully and pernanently Revoke Ebays Immunity.  
The enforced use of a single payment system owned by the same

company as the auction website will be absolutely devastating for many small business owners in this country.

Sincerely Karen Nickson