

Macrae, Tess

Subject: FW: Ebay's attempt to force people to use Paypal. [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

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From: Frank Searle [mailto:
Sent: Wednesday, 25 June 2008 7:16 PM
To: Adjudication
Subject: Ebay's attempt to force people to use Paypal.

Dear Sirs,

I am a small seller on Ebay and I to express my disapproval of Ebay wanting all of us to use Paypal. Paypal is a flawed system whereby money can be held up for months to the detriment of buyers and sellers alike. Ebay has failed to address these issues with me.

I pay enough to Ebay in fees and I fail to see how my payment arrangements are any of their business especially when my customers are quite happy to pay by postal order. I get my money quicker which means my customers get their goods promptly.

We are not allowed to recover Paypal costs. This is part of Ebay policy on their website (q/a section). This is totally unfair as other companies have this option and we do not.

Ebay removed an item of mine from sale because I specified that I only accepted Money Orders for goods purchased locally. I then had to remove this part of the add and relist the item again which Ebay charged me again!!!! It's like Soviet Russia only last time I looked we are operating in Australia.

If Ebay are allowed to operate the system in this way using the monopoly power they have through Paypal many others will be compelled to pay higher prices unfairly through compulsion. A policy which The ACCC will have great difficulty accepting, I hope.

If you have any further questions on my submission please do not hesitate to contact to discuss this matter further.

Sincerest thanks

Michael Searle.
<address excluded>
Mob :
Email :

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