

Roy, Lauren

Subject: ACCC proposes to revoke immunity for eBay's PayPal only policy
[SEC=UNCLASSIFIED]

Categories: SEC=UNCLASSIFIED

ACCC Classification: SEC=UNCLASSIFIED

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From: JEMKG [mailto:

Sent: Wednesday, 25 June 2008 2:56 PM

To: Adjudication

Subject: ACCC proposes to revoke immunity for eBay's PayPal only policy

I write as a member of Ebay, who has both bought and sold items, and providing information relevant to the ACCC's current action.

(1) In completing transactions with commercial sellers, buyers are currently being directed by automatically-generated email and in the payment section of Ebay's website, to click on an icon to "Pay now" that directs the buyer not to all payment options, but to Paypal exclusively. This is regardless of the fact that the seller may have indicated alternative payment options. These remain accessible, but only through email contact with the seller.

(2) Paypal is currently being recorded as sellers' "preferred" method of sale, even though they may actually prefer another.

I would gladly provide more specific information, should the ACCC request it.

Sincerely,
Guy van Enst
Mildura, VIC

25/06/2008