

Roy, Lauren

Subject: eBay monopoly and control [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
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From: <name and address excluded>
Sent: Wednesday, 25 June 2008 4:03 PM
To: Adjudication
Cc: <excluded>
Subject: eBay monopoly and control

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Dear Mr Samuels, Ms Roy, to whom it may concern,

I have read the eBay notification and their submissions to the ACCC about exclusive dealing. I have also read many submissions against the proposed conduct and the ACCC's draft notice of revocation.

I agree with the ACCC's draft notice as I believe eBay's proposed conduct would decrease competition and not have an overall public benefit.

Furthermore, one of eBay's stated benefits of forcing the market place of THEIR choice is about building a safer community by offering up to \$20,000 buyer protection.

A review of the volume of transactions on the 24th June 2008 are as follows:

- Total transactions available to Australian Buyer is 1,283,328 items
- Of these 1,283,328 items, only 4,000 (.3%) exceed the \$20,000 value and it appear that 99% are

Classified adds AND Pickup Only

- Of these 1,283,328 items, only 16,000 (1.2%) exceed \$3,000 and again, it appear that 80% to 90% are

Classified adds AND Pickup Only

- Of these 1,283,328 items, only 20,000 (1.5%) exceed \$1,500 and again, it appear that 70% to 80% are

Classified adds AND Pickup Only

The items listed represent those that are Listed.... not Purchased. The number successful sales at the pricing level, my guess, is at best 5% of those numbers.

Remember, they are mostly Pickup Only... so buyers have the ability to validate the items before they pickup... so a natural protection already exists. Fraudulent items can be rejected upon site.

SO MY POINT IS, only a **very very very** small number of items (and an even lower number of sellers/buyers) could make real use of their added protection that they want to provide by locking up the market place.

I, for one, who buys a lot, will never ever make use of their new Buyer protection thresholds

I, for one, who sells a lot, will never have customers that will ever make use of their new Buyer protection thresholds.

I believe eBay is trying to build a monopoly that extracts incremental revenues from the sellers, forcing the exclusion of other FREE options available to the general Australian public. Fees the Buyers do not need to cover at the moment.

As an eBay user that still wishes to maintain as good a standing as possible with eBay (despite my utter dissatisfaction)
 please remove my details and name when you do post this entry.

Yours truly

<name excluded>

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