

Roy, Lauren

Subject: ebay [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

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From: Sharon Thomson [mailto:
Sent: Monday, 23 June 2008 5:49 PM
To: Adjudication
Cc: John Thomson
Subject: ebay

To whom it may concern, Regarding eBay's proposal to restrict payment methods.

I am a buyer and occasional seller on eBay Australia. I read with horror their proposal to restrict payment methods and read with interest ACCC's draft notice to Ebay.

I would like to express my support of ACCC's actions and hope that the final outcome will mean that eBay can not continue with this plan. I totally object to being restricted to using paypal to pay for purchases on eBay for a number of reasons.

1. That directing all purchases through paypal is an increased revenue stream for paypal. Pay Pal and eBay are owned by the same company. This seems to me to be cutting out other methods of payment in order to direct business to their partner Paypal.
2. I do not believe Paypal is a secure system and have had experience of unauthorised third party access to my account. If I did not wish to have a paypal account for these justifiable (in my opinion) security related reasons I would not be able to continue buying or selling on eBay.
3. The argument that eBay are espousing; that the buyer protection available through Paypal making the market place safer is spurious. They actually want to collect the revenue from increases Paypal transactions. The buyer protection could be made a condition of sale without insisting that the transaction involve Paypal. For example - If they actually wanted to make sure all buyers were offered the same buyer protection they could stipulate that as a seller you take out the buyer protection policy for a similar fee without involving Paypal.

I do not wish to use Paypal and would be very disgusted and disappointed if I was then unable to continue to use eBay.

Regards Sharon Thomson

I am happy for this comment to be made public.