

Roy, Lauren

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EXCLUDED FROM

From: Marcia Pringle [mailto: **PUBLIC REGISTER**]
Sent: Monday, 23 June 2008 4:43 PM
To: Adjudication
Subject: Ebay

To: Whom It May Concern

I have been a member of eBay for a number of years, both as a seller and buyer. I have never had an issue with payment and have had an even 50/50 split between bank deposit and paypal transactions.

The recent decision by eBay to force both buyers and sellers to use Paypal reduces choice. It does not allow for the effective transfer of payment between buyer and seller, and if anything, adds a complicated step which will delay the posting of goods. Many of my customers are younger, computer literate who are used to paying for things on credit cards. However, in the whole, there is a demographic of ebay customers who are not akin to using Paypal and should not be forced to.

In recent times, new users registering on ebay for the purposes of selling, have been required to list Paypal as an payment 'option'. They still have had available to them the offer of bank deposit, cheque, money order etc. This system has worked well, allows easy access to payment monies for the seller, provides choice to the buyer and is probably the best example of a system that works well for both ebay and their users.

ACCC decision to withdraw temporary immunity from ebay has been met with satisfaction – because ebay's users still have choice. For me the best option would be one of choice for me and my customers, however, if ebay want to enforce paypal, let them But with the choice of other payment options also.

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Marcia Pringle

Independant Stampin Up Demonstrator

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