

Roy, Lauren

Subject: In Support of ACCC proposes to revoke immunity for eBay's PayPal only policy
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From:
Sent: Saturday, 21 June 2008 1:24 AM
To: Adjudication
Subject: In Support of ACCC proposes to revoke immunity for eBay's PayPal only policy

To whom it may concern,

I would like to register my disgust with, and my objection to, eBay's intention to dictate to its users that PayPal will soon be each seller's only method (except where land/house/vehicle sales are involved) of non-cash payment.

I agree with the ACCC draft notice as I believe eBay's proposed conduct would decrease competition and not have an overall public benefit.

The applicant has often stated in the past that they are merely a platform to bring buyers and sellers together in order to complete transactions. They charge sellers a fee to provide this platform (a two tiered fee, consisting of a "listing" fee and a "final value" fee) but the way that sellers conduct their business has always been left to them (so long as they adhere to the usage Terms and Conditions of the site). It appears that the applicant no longer wishes to act only as a "platform" but now wishes to involve themselves in the goings-on of each individual eBay business by forcing this restrictive trade practice upon each and every registered user of the website. Not only is the applicant engaging in a restrictive trade practice, but they are forcing users such as myself to engage in said restrictive trade practices against our will.

There are many buyers and sellers who actively avoid PayPal because they do not consider it to be safe - for examples refer to www.paypalsucks.com or www.paypalwarning.com

Why is PayPal unsafe:

Can PayPal hold my money with no explanation? The answer is YES.

Can PayPal freeze my account for no reason? The answer is YES.

Can PayPal take money out of my account without my knowledge? The answer is YES

Is PayPal a safer option for buyers and sellers? The answer is NO

I urge the ACCC to please look into this clear breach of consumer rights and to find that eBay is in fact not entitled to force people to use only one method of payment and monetary receipt and that they be made to reinstate buyers' and sellers' rights to conduct their transactions in any way the parties to any transaction deem mutually acceptable and safer. Please do not let eBay bully their way into forcefully removing people's choice. Or, at very least, make them publicly admit the real reason behind this move.

Thank you for taking the time to read this email. I would be pleased if you could get back to me with any decision you make regarding eBay's proposal.

Kind regards,
Arthur Papas

23/06/2008