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**From:** Gary Roos [mailto:  
**Sent:** Tuesday, 17 June 2008 10:40 PM  
**To:** Adjudication  
**Subject:** eBay and PayPal

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Dear ACCC,

I am not sure of the correct process or contact avenue to address this, but I wanted to voice my support of your draft notice "ACCC proposes to revoke immunity for eBay's PayPal only policy".

As a part-time trader on eBay for a number of years I think that the recent attempt to force customers to use another eBay company (PayPal) to be grossly unfair. It deprives us of choices and submits us to significant fees. My suspicion is that if such a move is allowed that we would see these exorbitant fees increase for lack of allowed alternatives.

The pretence of making online trading safer is just a smoke-screen – a very poorly disguised attempt to manipulate a monopoly. I have (touch wood) never had a problem using alternative methods of payment, but I have had enormous frustration with PayPal – poor service, high fees, etc.

If such a mandate were allowed I am sure that many sellers and buyers will leave eBay – and that would be eBay's just reward. But allowing such a mandate would be sending a message to other trading properties that such monopolistic mandates are okay – and that would be terrible for consumers.

Please feel free to contact me if you have any questions, or to refer me to the correct feedback avenue,

Sincerely,  
Gary Roos  
<Address excluded>

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