

-----Original Message-----

From: Tamara Rimland [mailto:
Sent: Wednesday, 18 June 2008 8:57 PM
To: Adjudication
Subject: ebay

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To Whom It May Concern,

I have read the eBay notification and their submissions to the ACCC about exclusive dealing. I have also read submissions against the proposed conduct and the ACCC's draft notice of revocation.

I agree with the ACCC's draft notice as I believe eBay's proposed conduct would decrease competition and not have an overall public benefit.

I have signed the petition in the first instance and still agree the decision made by the ACCC was the correct decision for Australia.

I have been trading on ebay for over 3 years and find that just over 50% of my buyers use money order or direct deposit for payment with no problems arising from these methods.

The other 50% payments made via paypal have cause me nothing but trouble in lost product, revenue and fees. Ebay do not refund fees back to the seller if a buyer puts in a chargeback in paypal, they do not refund the fees if buyer puts up an item not received notification (even when a replacement item is sent out). This happens often!

The only reason I use paypal is for International customers. Although some Australians do use paypal, I find that the majority of my Australians buyers do not. I have found that money orders are used by the elderly, country people, and young buyers. Direct deposit is mostly used by people at work, mums at home with children, disabled, and the elderly. (Either at the bank, over the counter, or via internet banking).

For me, as an Australian seller to be allowed to trade on the internet, I require the choice of payment methods to remain as they are.

Yours sincerely,

Tamara Rimland <contact details excluded>

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