
From: Mariana & Garry Peck [mailto:
Sent: Wednesday, 18 June 2008 10:36 AM
To: Adjudication
Subject: Draft Notice RE: eBay/PayPal

**EXCLUDED FROM
PUBLIC REGISTER**

To whom it may concern

As a **paying eBay customer (ie. seller)** of many years, I would have thought that the decision by eBay to remove other forms of payment except for PayPal was not only a misuse of their market power, but a simple case of **third line forcing**, which I understand to be **illegal**.

I'll use my own situation as an example and I'm sure there are thousands of eBay sellers in similar situations.

When I purchase eBay's services (the listing on their website) as a way of advertising and selling my items (in my case mostly guest books for weddings) **I must pay eBay for that service**, whether I sell the item or not. Then, if I sell the item I must also pay a sales commission. Further, should the new policy be allowed to be implemented, I would then be **forced** to pay for the services of a **third party provider** (PayPal) to process my payment from my customer. Given that I have never had someone come and pick-up a guest book or wedding invitations or other goods I sell from time to time, the availability of the 'pay on pick-up' option does not extend to me.

It seems to me that the main focus of the eBay issue has been on the buyers, but they are not the ones from whom eBay makes their money. The **sellers** are the **real eBay customers** and we are the ones who are about to be devoid of any option for processing payment, should eBay have its way. Personally, I accept cheques, money orders and direct deposit at the moment, all of which cost me nothing to process. PayPal costs me \$0.30 plus 2.5% of the amount paid and whilst I offer PayPal as a payment option to my customers, I prefer direct deposit where I don't pay any fees.

To sum up, I think eBay's proposed policy is:

- a/ illegal (someone please explain to me how it is not if that be the case)
- b/ immoral (abuse of market power)
- c/ unAustralian (a lack of a 'fair go' for others)

I hope this email reaches the intended reader who will be able to include its contents the decision making process.

Kind regards
Garry Peck
Invitations by Tango Design
<contact details excluded>
www.tangodesign.com.au

**EXCLUDED FROM
PUBLIC REGISTER**