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**From:** Hobo Designs [mailto:  
**Sent:** Wednesday, 18 June 2008 10:57 AM  
**To:** Adjudication  
**Subject:** Complaint against Ebay's proposed Paypal only Payment Policy

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To Whom It May Concern,

We are writing to say we agree with your decision to revoke Ebay's notification.

We believe forcing people to use a payment option, (that is conveniently owned by Ebay), is a gross breach of our basic rights of freedom of choice. We believe this is just a ploy to dominate and monopolise the market, a decision fuelled by greed not concern for consumers . It's clear that this is anti-competitive which would result in less security for consumers. We should all be allowed to make our own choices as to how we make payments for items online. As business owners we believe the decision will limit our customers and reduce our trade on Ebay.

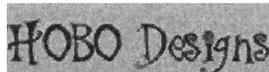
We would like to ask the ACCC to not only ban the "PayPal only" clause, but also the requirement for eBay sellers to offer PayPal as a payment method. We shouldn't be forced to include it as a payment method at all.

We would also like to express our frustration about some recent Ebay policy changes. Ebay's decision to change their feedback procedure so that sellers can no longer leave honest and accurate feedback about buyers is unfair and unjust. The buyer can now say whatever they like about sellers and in turn we can only leave positive feedback. It's unfair that we do not have the appropriate outlet to express our concerns about buyers and defend our business and reputation. We believe this new policy will result in many irresponsible buyers ruining the hard earned online reputations of Ebay sellers. Furthermore the fact that buyers can no longer receive negative feedback means that sellers are not protected in terms of non payment disputes-buyers don't care about not paying for items or will delay payment knowing that we can't say or do anything about it and can only leave positive feedback. How is that fair for sellers? Where is our protection and support since we are paying all the fees?

Thanks for your time

Regards

Juliette Di Moro & Jeanette Adam

The logo for Hobo Designs, featuring the words "Hobo Designs" in a stylized, handwritten-style font. The text is white and set against a dark, textured rectangular background.

<contact details excluded>

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