

Macrae, Tess

Subject: FW: eBay International AG - Notification - N93365 [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

From: Corrina Steele [mailto:
Sent: Wednesday, 18 June 2008 5:14 PM
To: Adjudication
Subject: eBay International AG - Notification - N93365

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PUBLIC REGISTER~~

Hello,

I would like to register my opposition to the new ebay rules regarding the use of Paypal only for payment from buyers. I am both a buyer and a seller of Ebay, and believe it should be my decision as both a buyer and seller as to what method I use or would like or am willing to accept. If a buyer wants to purchase an item and pay through paypal, it is their choice to look for a seller who offers it, and the sellers choice to chance losing sales if they do not offer it. I do not believe I have ever not sold an item due to not offering Paypal as a payment option meaning with my 100% feedback, buyers have confidence they can pay and will receive their items.

As Paypal is an Ebay company, it is obvious that they are solely after the additional profits from the extra percentage they take from sales including postage which sellers do not profit from. I recently sold an item which cost me approximately \$20 in Ebay fees to list and sell, then an additional \$20 was taken from Paypal which should have been my profit.

If Ebay would have us believe that by offering Paypal as the only safe option, shouldn't that be our decision as a buyer.

I am also concerned about Paypal's method of resolving issues. We can no longer leave negative feedback for a non-paying bidder, yet they can still lodge a complaint with Paypal who just take the money from the sellers Paypal account, not from their own funds which you would think all these fees go towards as a kind of insurance. But no, it is just taken out of the sellers account if you can't prove to their liking that the buyer didn't pay, or the item was sent. They also profit from the interest earned on our funds sitting in their accounts, and to claim our money back, we are again charged a fee for transferring less than \$150 (obviously to encourage us to leave it in their account), and then it takes 5-7 days to get OUR money, when normal bank transfers take 1-2 days.

Please do not allow Ebay to double their profits through this blantant effort to not allow us to make our own informed decisions solely for their profit.

Thank you,

Regards,

Corrina Steele.