

Roy, Lauren

Subject: SUBMISSION REGARDING REVOKING EBAYS IMMUNITY

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From: sharon gibbs [mailto:**PUBLIC REGISTER**]
Sent: Friday, 13 June 2008 2:20 AM
To: Roy, Lauren
Subject: SUBMISSION REGARDING REVOKING EBAYS IMMUNITY

Yes I submitted a submission against using paypal only and the reasons for doing so are,

a) Paypal froze my account after taking too long to pay a seller. The seller said I had not paid so I paid again.

The result was that the seller was paid twice, ebay blamed paypal and paypal blamed ebay. Ebay then deregistered the seller.

To this day my a/c is still overdrawn \$518 and I cannot use it. How am I suppose to pay for items.?

b)As a person with a disability and not being able to use paypal due to you freezing my account I have to invite strangers to my home which could lead to me being attacked or robbed. This is paypal protection, I don't think so. I asked this question to an ebay employee and the answer I got was pick up has always been an option. My response to that was yes and I never pick anything up I pay by direct deposit and get it sent.

Physically it is much safer than having a stranger come to my home

c)I prefer to pay buy direct deposit as it is safer as the bank do not freeze my a/c like paypal do, so therefore I feel safer paying this way. My sellers also get their money next day if we bank with the same bank they get it on the spot just no ID til next day. They send my items and any purchases I make in Australia are paid for, sent and received within 3-4 days. Paypal takes anywhere up to 8-9 days to pay the seller even though they take the money from your account practically straight away

d)I was just about to start selling on ebay when this disaster happened. I could not start to sell why? Once again how could I offer paypal if my a/c was frozen. So for 10 weeks I have been emotionally taunted, mentally drained and physically exhausted by having to fight for WHAT IS MY RIGHT TO FREEDOM OF CHOICE .If I could not list payapal as a way of buying or selling I could not use ebay that was told to me by Shane an ebay employee. I had been studying how to use the computer and how to sell on ebay for nearly 18 months. I was gut wrenched

This is what happened to me and I know by the amount of friends I have made here on the petition against paypal forum, over the past nearly 3 months I am not the only one. So everyone needs to tell their own horror stories about paypal to you

It doesn't matter how long or hard any individual has worked here on the forum posting their protests we are all the same and fought for the same thing. The freedom of choice that we have in this great country of ours. The choice in how we want to pay our sellers and how our sellers want to be paid.

I stand by my first submission in saying that this is not about safety or security, as our banks are far more secure than paypal but more about greed and making more money from the average mum and dad trying to sell some things around the home.

I implore you to continue in stopping ebay/paypal from trying to force this upon us which will to me personally

19/06/2008

be devastating as explained above.

Thank you for your time in reading my submission Regards and thanks Sharon Gibbs <address excluded>

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