

**Roy, Lauren**

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**Subject:** eBay International A.G. notification N93365 [SEC=UNCLASSIFIED]

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PUBLIC REGISTER**

**From:** danny [mailto:

**Sent:** Friday, 13 June 2008 3:48 PM

**To:** Roy, Lauren

**Subject:** RE: eBay International A.G. notification N93365 [SEC=UNCLASSIFIED]

Danny Heaver  
<contact details excluded>

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Good afternoon Lauren,

Thank you for this information. May I applaud the way the ACCC is pursuing this matter & say that I fully support the draft notice you have issued on EBay.

EBay have not enforced this action in any other country that I am aware of, & I believe this is a test case to see how they can implement in other market places. It is purely greed driven.

If EBay are so worried about retaining customers why don't they force the sellers of blatant Chinese copies of antiques etc off their auction? The amount of complaints they receive is enormous.

EBay also claim they cover the buyer with insurance if they use Paypal... however you are NOT covered unless you pay postal insurance as an add-on!!

They have also made it impossible to check whether the seller is getting a "ring-in" bidder to push the bidding up on his auction (called Shill bidding) as the auction bidders are now kept private so you have no idea who is bidding (even when the auction finishes) EBay claim they are policing this practice – I personally caught people doing it & informed EBay before they changed the rules, so if they couldn't police it before, how are they now doing it???

It is a fundamental right of a person to pay by bank transfer if they wish to do so – How can you pay by "pick-up" if you live in another city – They know this is impossible! Another EBay "Red Herring" to make it look as though they are giving an option to pay –

If it's good enough for the American site to accept bank transfers, why not the Australian site?? There are lots of sellers in the USA who won't accept Paypal as a form of payment (& they make this blatantly clear on their auction site) as the fees Papal charge are way too excessive.

Thank you again for taking EBay to task --- WELL DONE

Best regards, Danny Heaver

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